

TRANSPORTATION

PURPOSE

The Transportation Cost Center is used to account for expenditures associated with the partnership with the Town of Chapel Hill and the University of North Carolina for the provision of public transportation services throughout the Chapel Hill, Carrboro, and UNC community.

GOALS

- Improve quality of public transportation service.
- Improve level of public transportation service.
- Improve access to public transportation for the community regardless of ability, race, ethnicity, or income.

SERVICES PROVIDED & ACTIVITIES

- Fixed route transit encompasses all regular bus service to Carrboro residents.
- EZ Rider is a special demand-response service using lift-equipped vehicles to transport individuals with mobility limitations that prevent them from using regular fixed route buses.
- Tar Heel Express is a special service for UNC home basketball and football games.
- Bike-on-bus allows transit riders to put their bicycle on the front of any bus.

PREVIOUS YEAR ACCOMPLISHMENTS

Chapel Hill Transit overall:

- Service area of approximately 62 square miles.
- Statistics for calendar year 2020 are provided in the table below.

Service Consumption FY2020	Fixed Route	Demand Response
Annual Passenger Miles	8,206,034	258,824
Annual Unlinked Trips	4,713,325	57,676
Average Weekday Unlinked Trips *	18,657	
Average Saturday Unlinked Trips *	1,810	
Average Sunday Unlinked Trips *	1,026	
Service Supplied	Fixed Route	Demand Response
Annual Vehicle Revenue Miles	1,786,378	281,019
Annual Vehicle Revenue Hours	154,763	25,496
Vehicles Operated in Maximum Service	88	15
Vehicles Available for Maximum Service	95	20

Source: National Transit Database, FY2020

*Fixed Route and Demand Response combined for average daily unlinked trips

- In FY2020, the total system ridership was 4,751,977 million, ridership was greatly decreased from the previous year due to the impacts of the COVID-19 pandemic.
- Most recent surveying, completed in 2018, found that 89% of riders surveyed rate the overall quality of Chapel Hill Transit as either excellent or good.

UPCOMING FISCAL YEAR OBJECTIVES

- Work with Chapel Hill Transit to manage current level of public transportation service more effectively, including shelters at bus stops, in Carrboro.
- Continue to upgrade and replace, as needed, existing transit shelters.
- Work with Chapel Hill Transit to extend service into areas of Carrboro that are currently not served by fixed route service or to provide expanded service on weekends as described in the Chapel Hill Transit Short Range Transit Plan.
- Work with Chapel Hill Transit, GoTriangle, and Orange County jurisdictions on the update to the Orange County Transit Plan and planning for transit investments in the county, including service extensions to or within Carrboro.

PERFORMANCE MEASURES

	FY 2019-20 ACTUAL	FY 2020-21 ACTUAL	FY 2021-22 ESTIMATED	FY 2022-23 PROJECTED
Average Daily Ridership (Boarding)	3,650	937	1,600	3,000
Average Daily Ridership (Alighting)	3,390	861	1,600	3,000

BUDGET SUMMARY - TRANSPORTATION

	2020-21 Actual	2021-22 Adopted Budget	2022-23 Adopted Budget	Pct Change
Operating	1,872,010	1,928,168	2,024,580	5.0%
Capital Outlay	-	83,600	83,600	0.0%
TOTAL	\$1,872,010	\$2,011,768	\$ 2,108,180	4.8%

CHANGES IN BUDGET FROM PRIOR YEAR ADOPTED BUDGET:

Estimated increase for the Chapel Hill Transit contract is 5%.