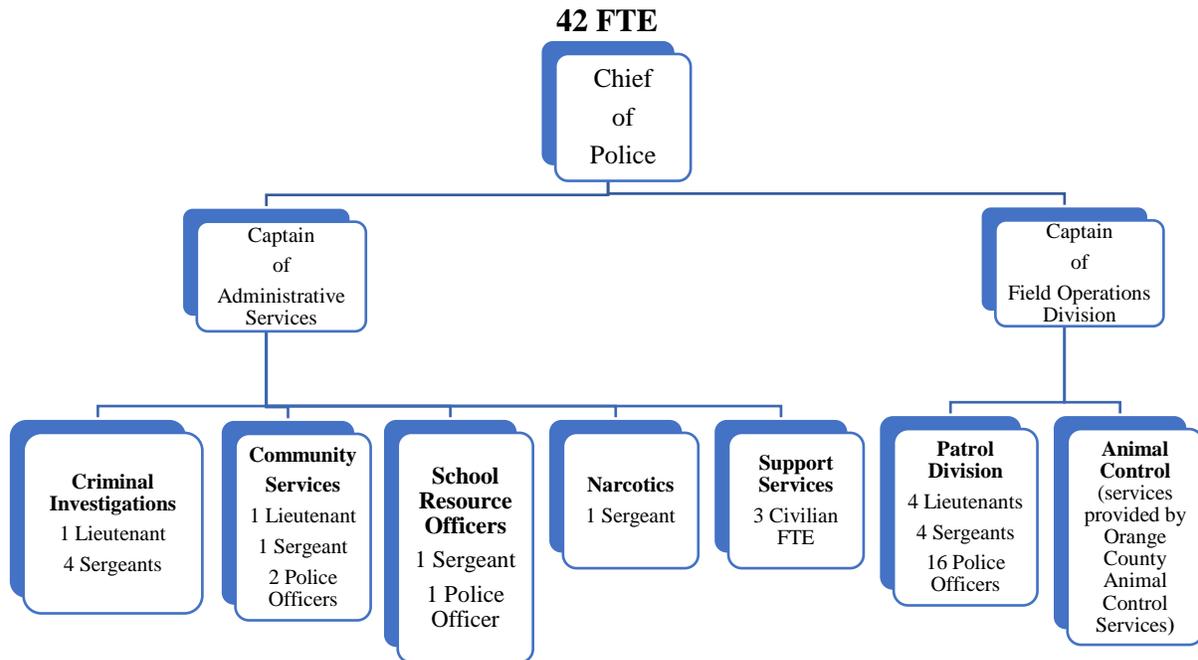


Police Department



PURPOSE

The Police Department maintains public safety and contributes to improving the quality of life through the enforcement of criminal and traffic laws. Police Department personnel utilize and maximize all available resources, technological advances, and educational opportunities to provide professional police services.

GOALS – COMPREHENSIVE PLAN

- Ensure Carrboro will continue to be a safe community for all residents, business owners/operators, and guests.
- Monitor and address traffic and pedestrian safety issues.
- Meet mandated training requirements.
- Recruit, hire, and retain diverse officers.
- Develop and retain personnel who effectively deal with emergency, crisis, and/or complex situations and handle routine duties carefully and professionally.
- Train and develop employees for advancement and/or for expanding job responsibilities.
- Increase our efforts in Community Policing.
- Continue to use social media to inform and involve the community.

SERVICES PROVIDED & ACTIVITIES

- The Uniform Patrol Division provides 24-hour service and emergency response; effectively answers and initiates calls for service; conducts preliminary criminal investigations and initiates arrests; provides necessary traffic control and enforcement; investigates traffic accidents; and provides basic business/residential security checks.
- The Criminal Investigations Division investigates major criminal cases and offenses involving juveniles, sexual assault, and domestic violence; processes crime scenes; coordinates efforts with relevant area authorities and service providers; maintains the evidence/ property room; conducts prospective employee background investigations; and provides on-call service.
- The Community Services Division provides law enforcement and other community-related services; partners with the community to meet specific neighborhood-driven requests for assistance; follows-up on complaints of suspected gang-related activity; initiates narcotics investigations; provides School Resource Officers at McDougale Middle and Carrboro High Schools and works with other schools to enhance safety and security; provides general crime prevention and community watch services; works with business owners to enhance safety and security; and provides other community outreach activities.
- The Administrative Division provides direct service to walk-in visitors, email requests, and telephone inquiries; maintains incident reports and multiple departmental records (including but not limited to warrants, monthly FBI and SBI data reporting, etc.); administers Department budget; answers requests for statistics and analysis; ensures that Department personnel receive appropriate training and adhere to the Department's, Federal, and State policies and procedures; and provides support services to Board of Aldermen, Town staff and other agencies.

PREVIOUS YEAR ACCOMPLISHMENTS

- Met all mandated training goals.
- Continued emergence from the COVID-19 pandemic by increasing traditional outreach activities.
- Partnered with local law enforcement agencies, NC SBI, US Marshals, US Drug Enforcement Agency, and US Alcohol, Tobacco and Firearms during narcotics investigations thus reducing the number of drug houses and street-level drug sales locations.
- Continued directed patrols and speed enforcement campaigns involving Uniform Patrol Division and Community Services Division.
- All officers completed GARE in-service training.
- Participated in activities to address pedestrian and bicycle safety.
- Maintained service levels amid significant staffing shortages – hired five officers during fiscal year.

UPCOMING FISCAL YEAR OBJECTIVES

- Continue to increase community outreach programs.
- Maintain current fuel consumption.
- Meet mandated training goals.
- Maintain Carrboro's safety for residents, business owners/operators and visitors.
- Increase the number of directed patrols and speed enforcement campaigns involving Uniform

Patrol Division personnel.

- Increase pedestrian safety operations.
- Reduce the number of traffic accidents.
- Continue management/leadership training for supervisors.
- Reduce visible drug sales and locations.
- Continue to fill vacant positions and plan for succession.
- Continue partnership with Public Works and Recreation and Parks staff to provide a safe setting for all special events.
- Integrate grant funded Social Worker position to department.
- Increase social media usage.

COUNCIL PRIORITIES

- Connectivity, Bicycle, Pedestrian

Objectives

- Maintain Carrboro’s safety for residents.
- Reduce number of traffic accidents.
- Continue pedestrian safety operations.
- Continue bicycle safety operations.
- Maintain Carrboro’s safety for residents by reducing open-air drug market.
- Maintain Community Service outreach.

PERFORMANCE MEASURES

COUNCIL PRIORITIES	OBJECTIVES	PERFORMANCE MEASURES	FY 2020-21 ACTUAL	FY 2021-22 ACTUAL	FY 2022-23 ESTIMATED	FY 2023-24 PROJECTED
		Workload:				
	Maintain Carrboro’s Safety for residents	Calls for Service	19806	16190	17,998 (+11%)	18,044 (+.25%)
	Reduce number of Traffic Accidents	Motor Vehicle Accidents	329	407	382 (-6.1%)	416 (+2.2%)
	Maintain Carrboro’s Safety for residents	Criminal Arrests	316	388	417 (+7.5%)	435 (+4.1%)
		Efficiency:				
	Increase Pedestrian Safety Operations	Pedestrian Crossing Citations Issued	0	2	3 (+50%)	9 (300%)
	Increase Bicycle Safety Operations	Bicycle Traffic Operations	0	0	0	10 (0%)
		Effectiveness:				
	Walkable Community	Pedestrian Safety Operations	0	0	0	12 (0%)
	Maintain Carrboro’s Safety for residents by reducing open air drug market	Narcotics Arrests	16	25	50 (+50%)	45 (-10%)
	Increase Community Service Outreach	Community Events Involvement	200	24	39 (+62.5%)	45 (+15.4%)
		Productivity:				
	Walkable Community	Pedestrian Safety Operations	100% Decrease	0 0% Change	13 0% Change	26 100% Change

	Increase Pedestrian Safety Operations	Pedestrian Crossing Citations Issued	0% Change	200% Change	+50% Change	0% Change
	Enhance Quality of Life	Bicycle Traffic Operations	100% Decrease 100% Decrease	0 0% Change	0 0% Change	0% Change

Budget Summary- Police Department

Department

POLICE

	FY 2023 Adopted	FY 2024 Adopted
Personnel Exp	\$3,932,339	\$4,013,527
Operating Exp	\$539,336	\$289,494
Capital Outlay	\$27,000	\$0
Total	\$4,498,675	\$4,303,021