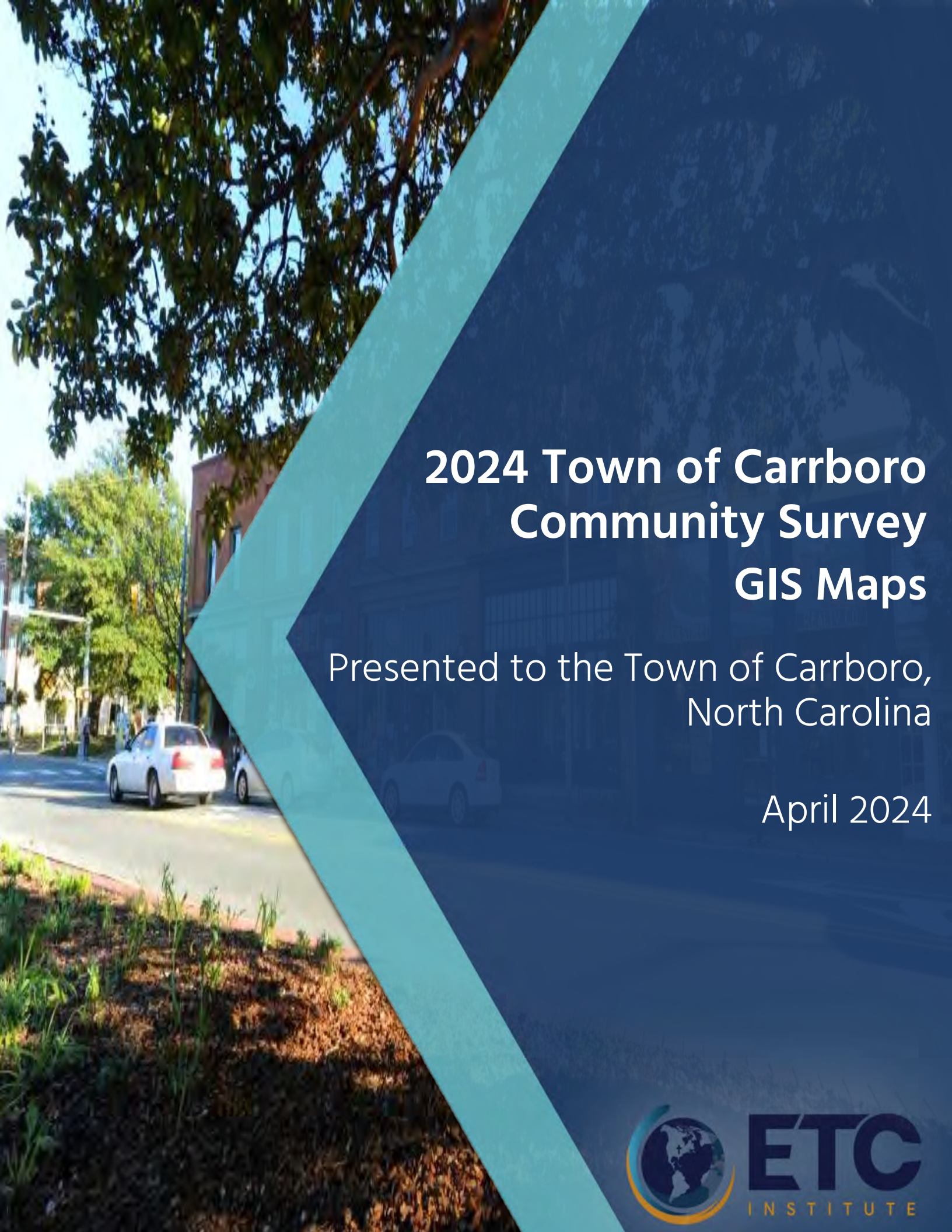




# **2024 Town of Carrboro Community Survey GIS Maps**

Presented to the Town of Carrboro,  
North Carolina

April 2024

## Interpreting the Maps

The maps on the following pages show the mean ratings for several questions on the survey by Census Block Group. If all areas on a map are the same color, then residents generally feel the same about that issue regardless of the location of their home.

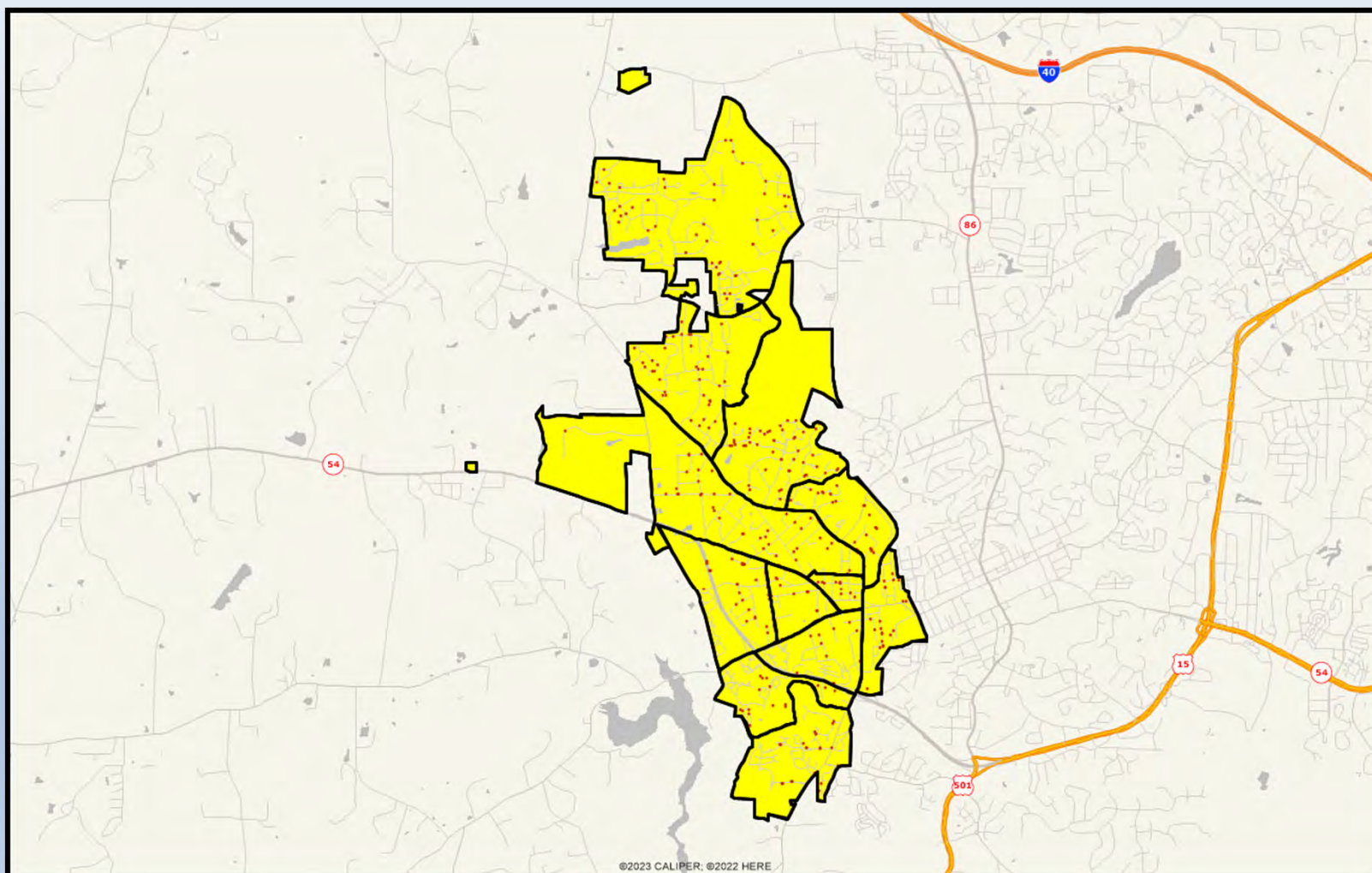
When reading the maps, please use the following color scheme as a guide:

- **DARK/LIGHT BLUE** shades indicate POSITIVE ratings. Shades of blue generally indicate satisfaction with a service, ratings of “excellent” or “good” and ratings of “very safe” or “safe.”
- **OFF-WHITE** shades indicate NEUTRAL ratings. Shades of neutral generally indicate that residents thought the quality of service delivery is adequate.
- **ORANGE/RED** shades indicate NEGATIVE ratings. Shades of orange/red generally indicate dissatisfaction with a service, ratings of “below average” or “poor” and ratings of “unsafe” or “very unsafe.”

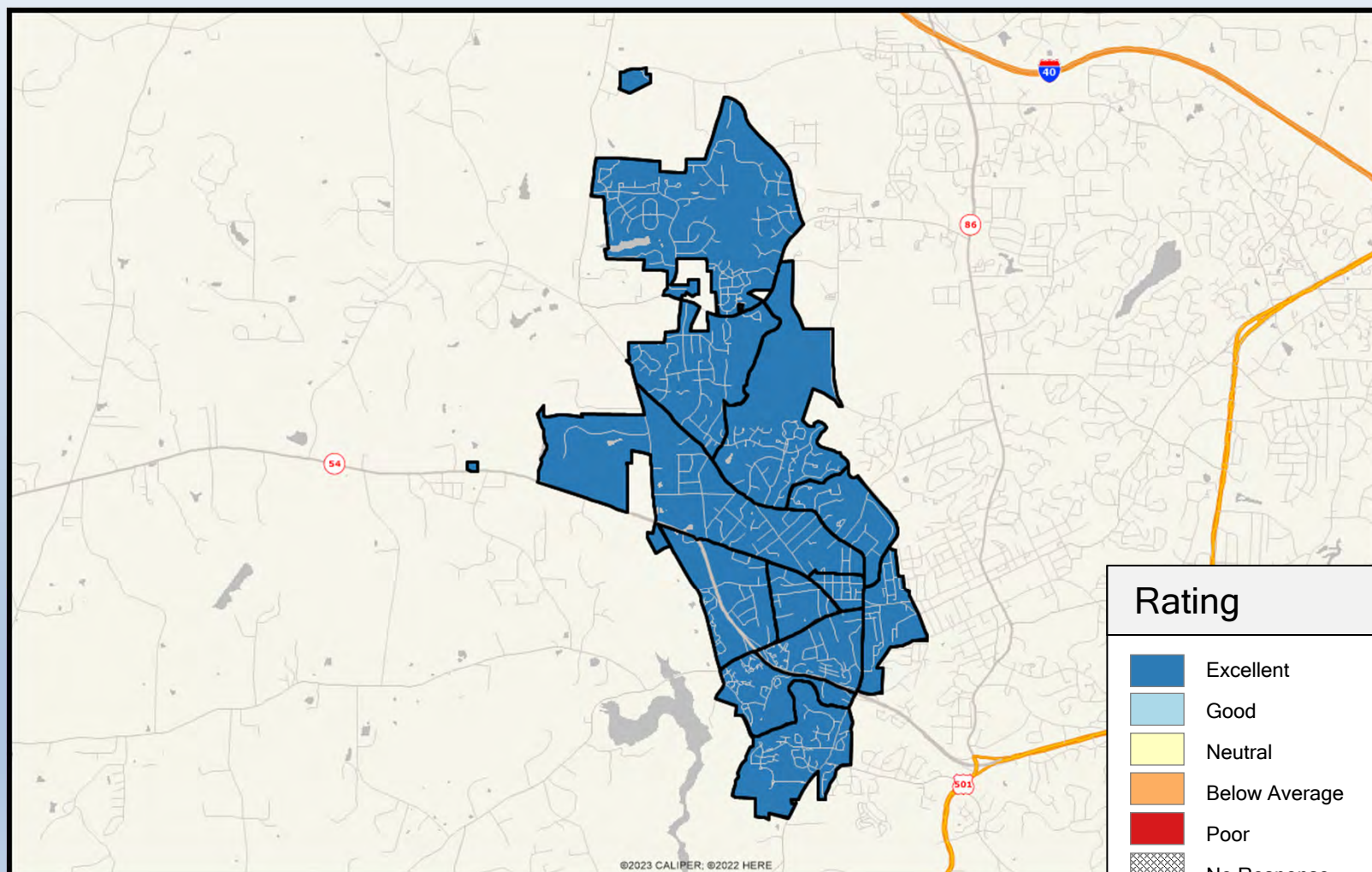


# Location of Respondents

(Boundaries by Census Block Group)



# Q1-01. As a place to live

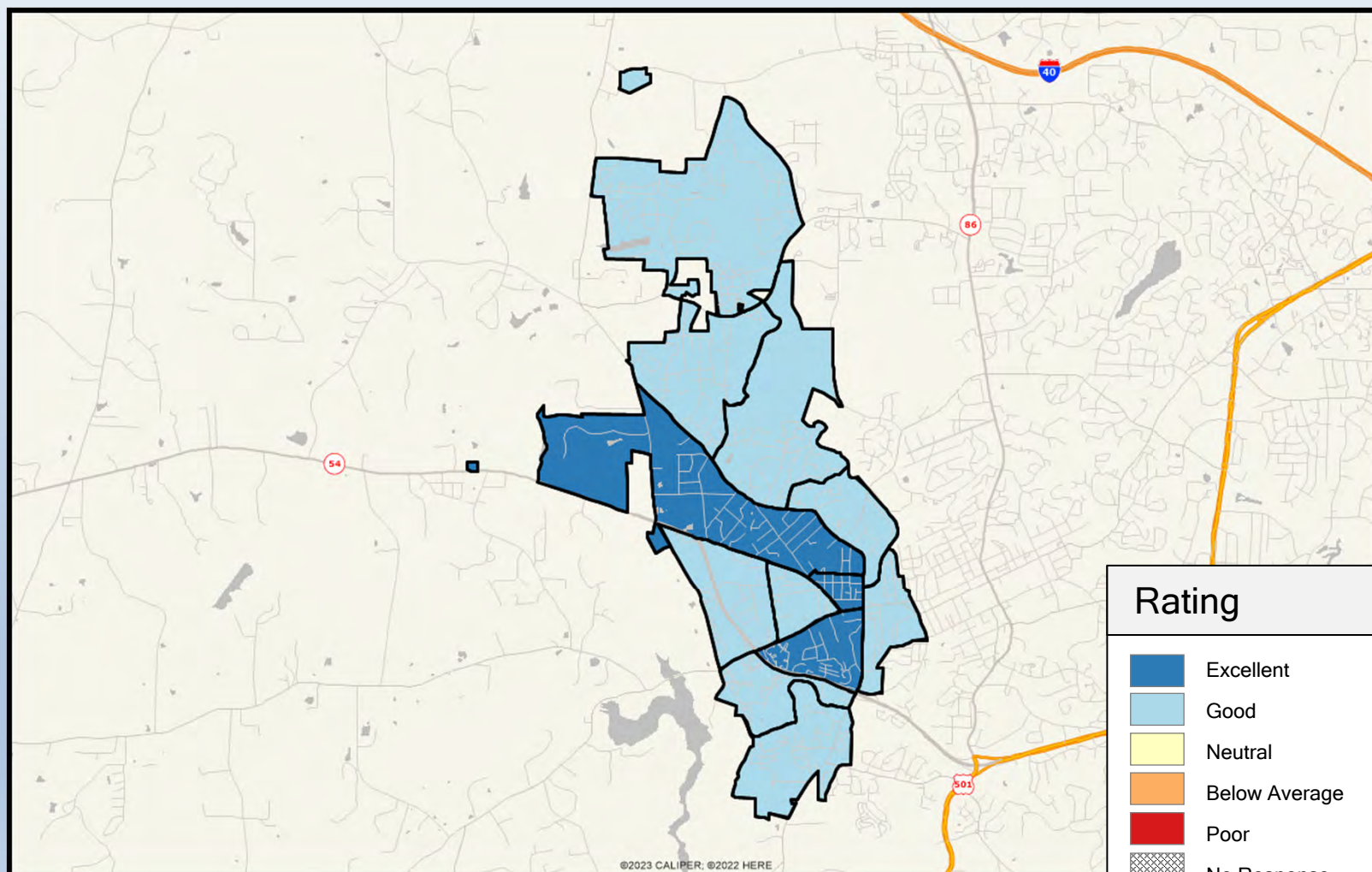


## Rating

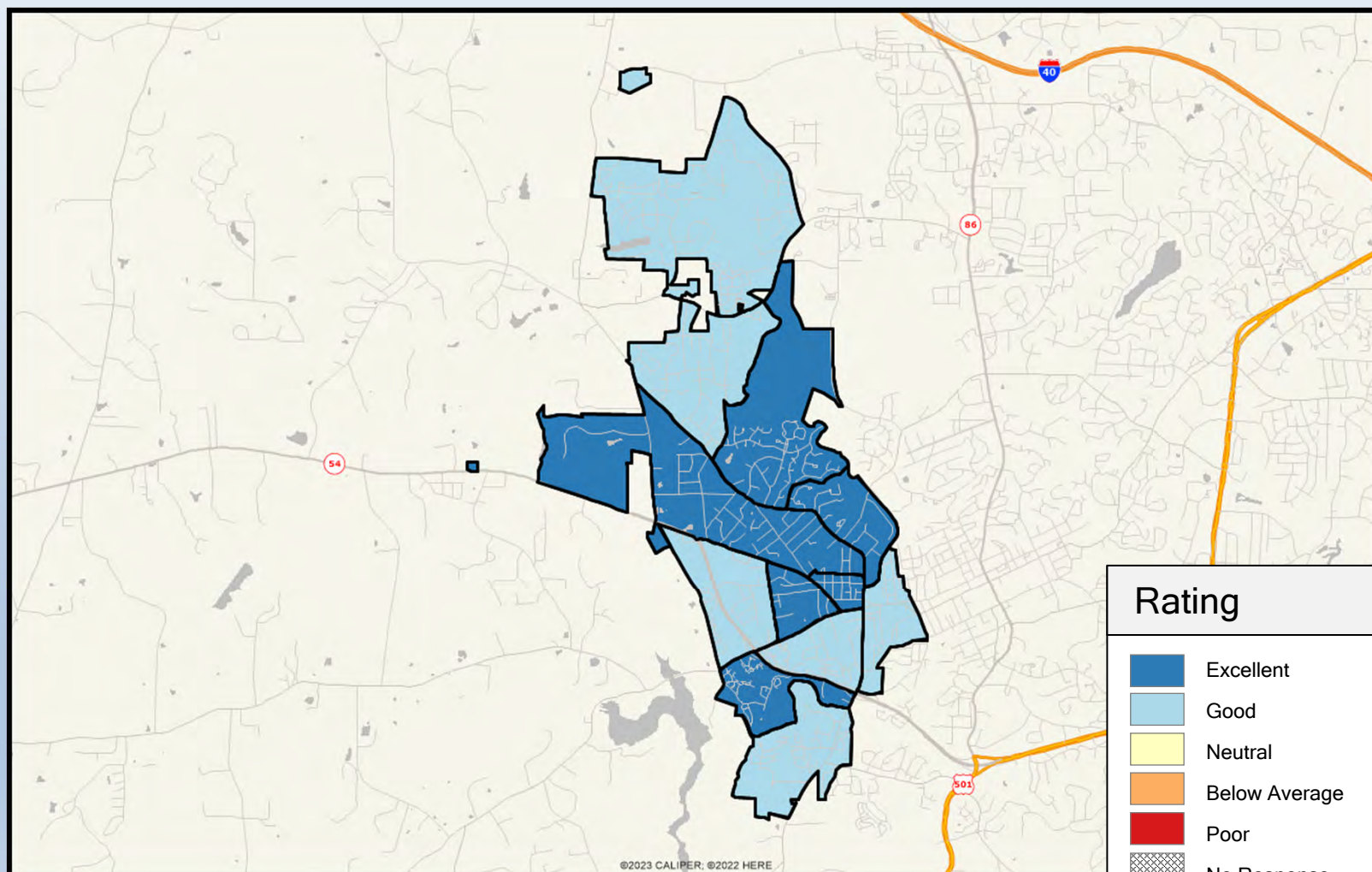
- Excellent
- Good
- Neutral
- Below Average
- Poor
- No Response



# Q1-02. As a place to work

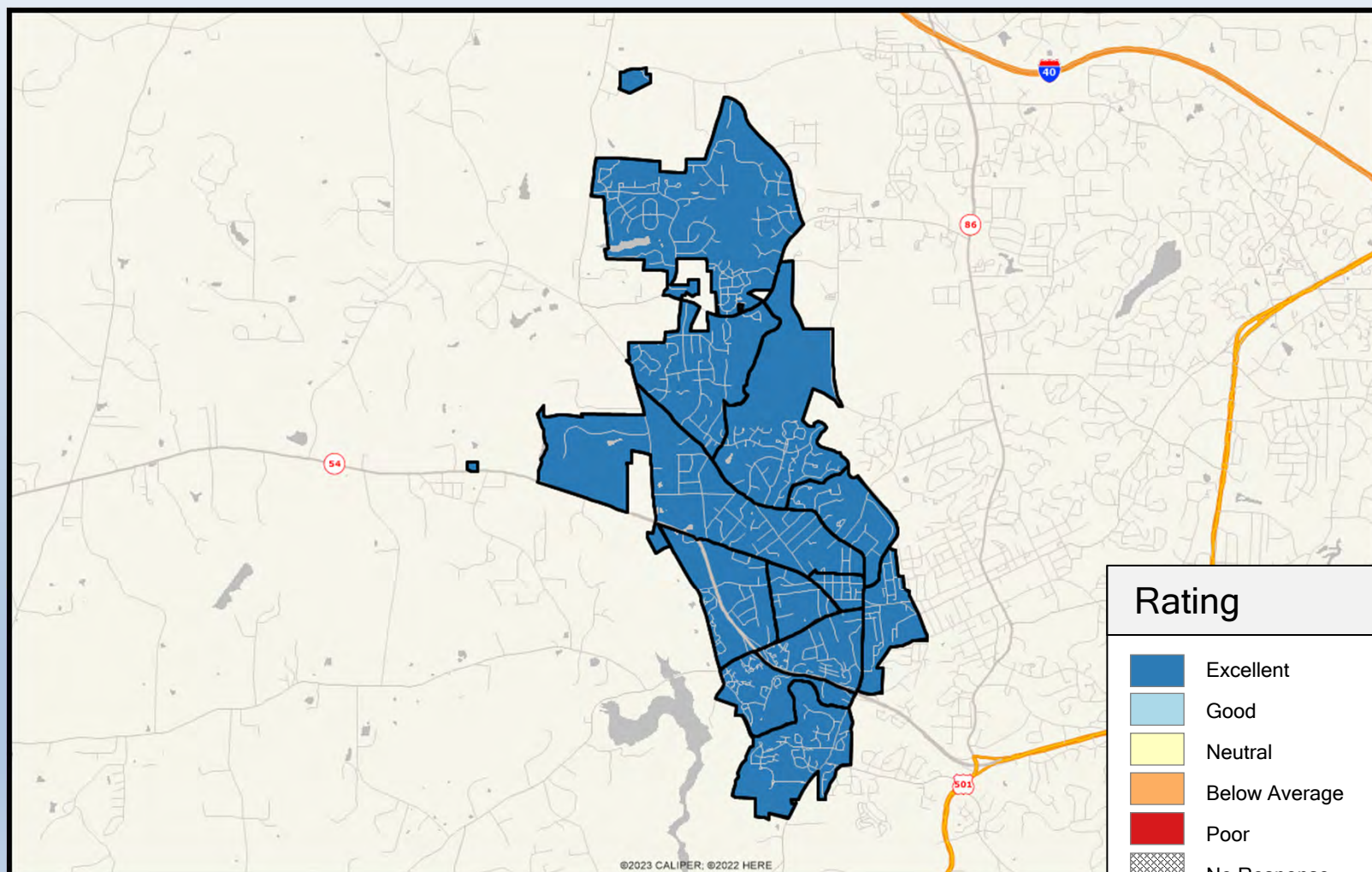


# Q1-03. As a place to play





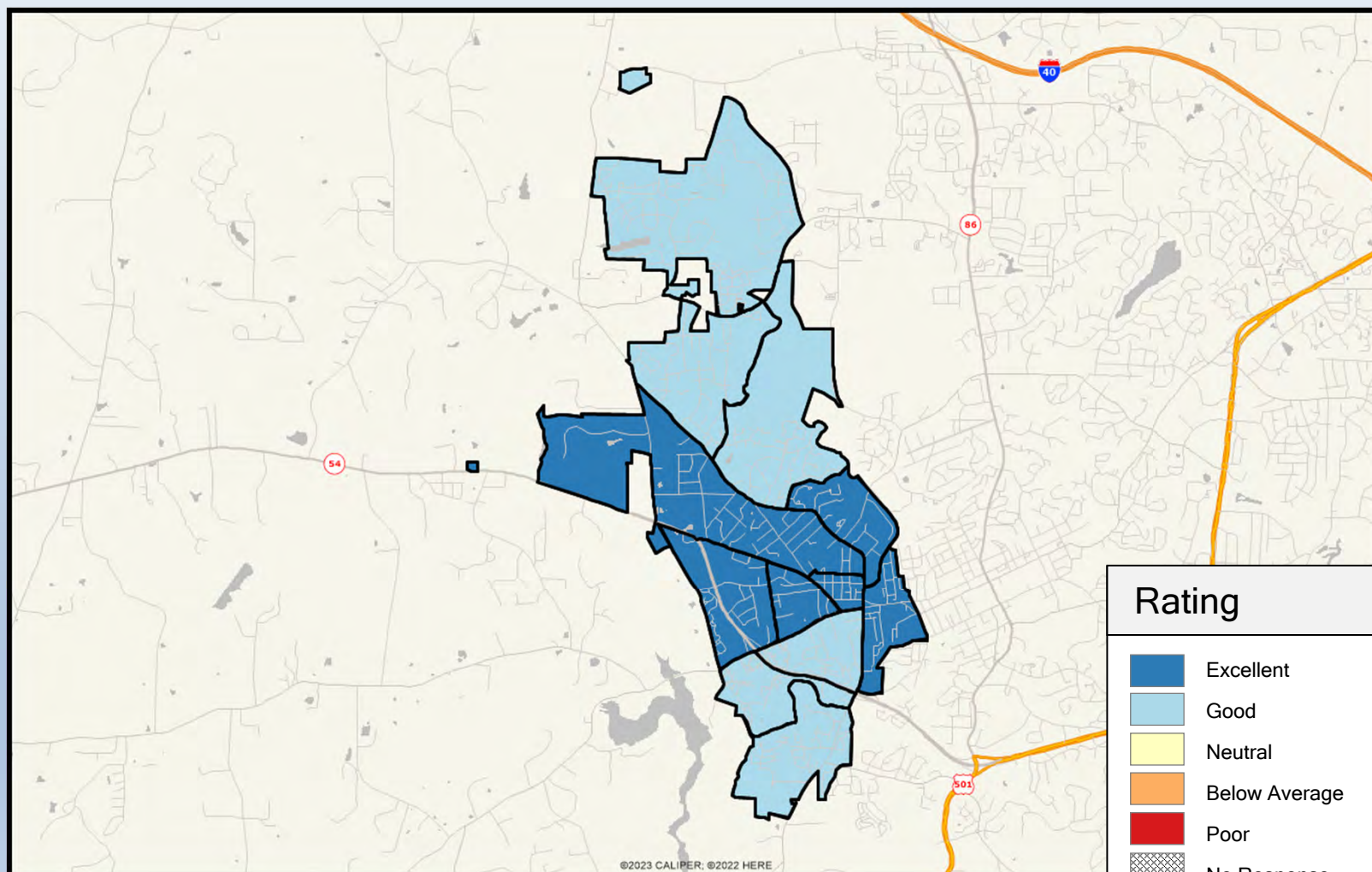
# Q1-04. As a place to raise children



## Rating

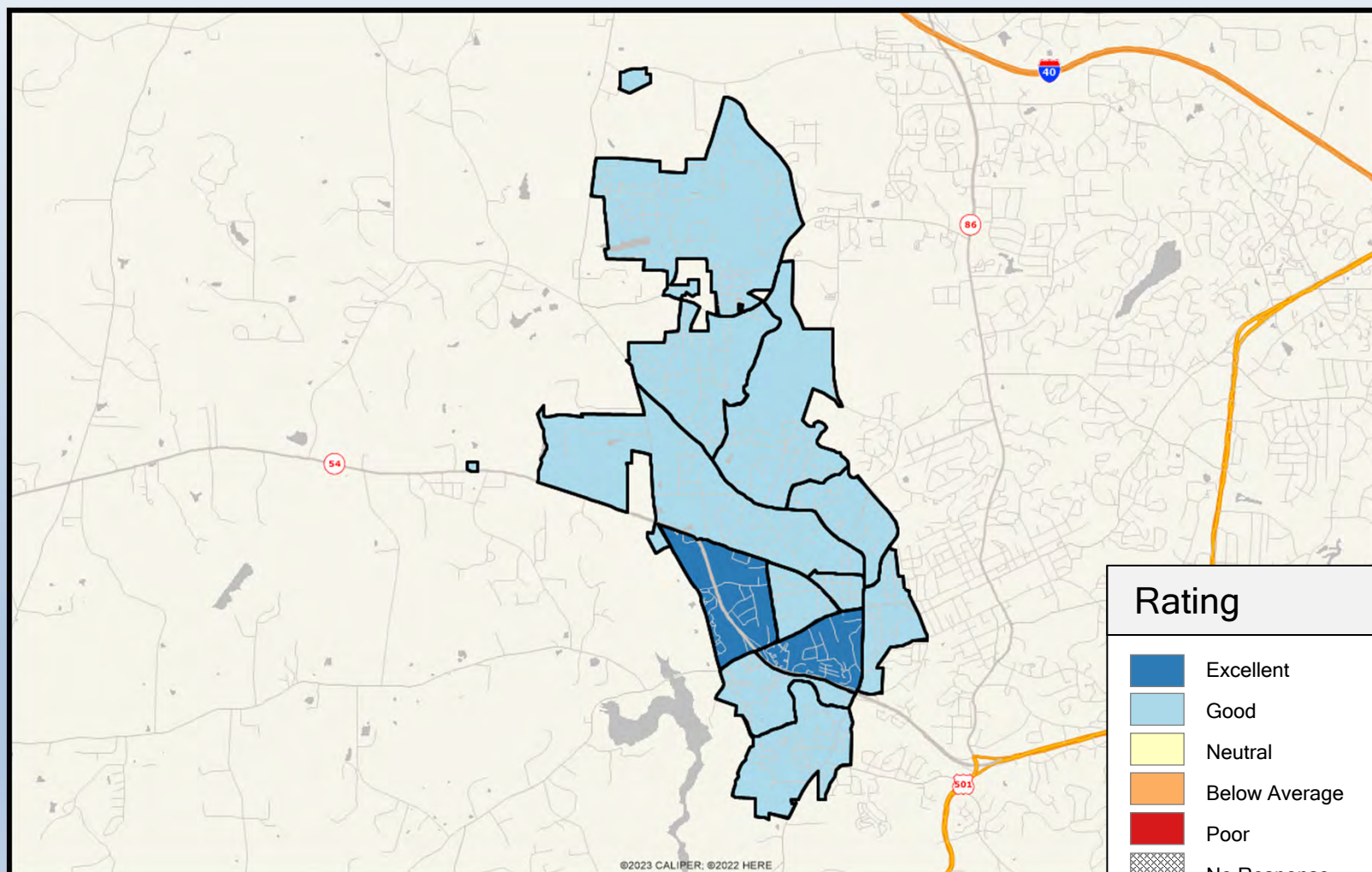


# Q1-05. As a place to retire

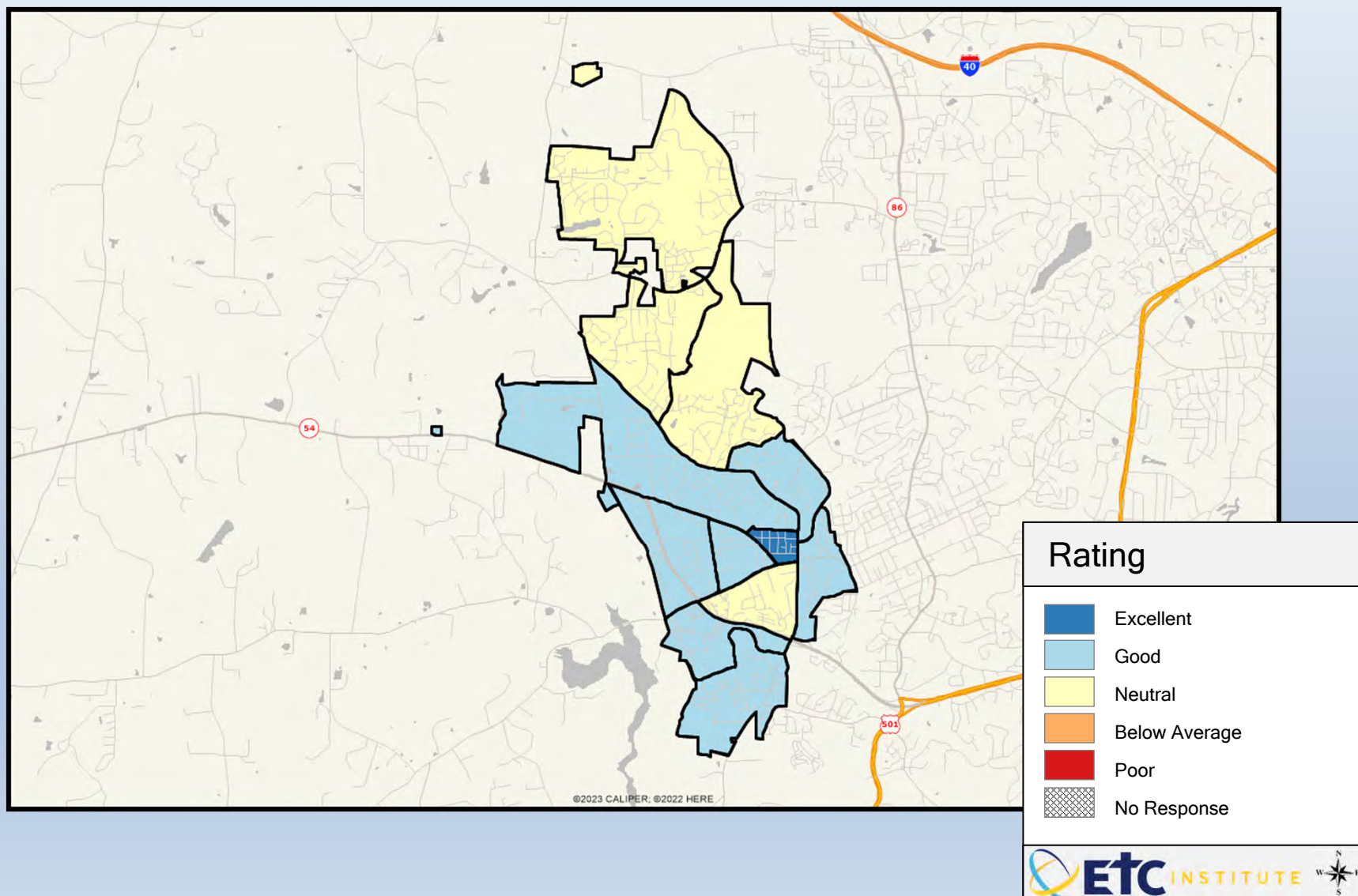




# Q1-06. As a place to visit

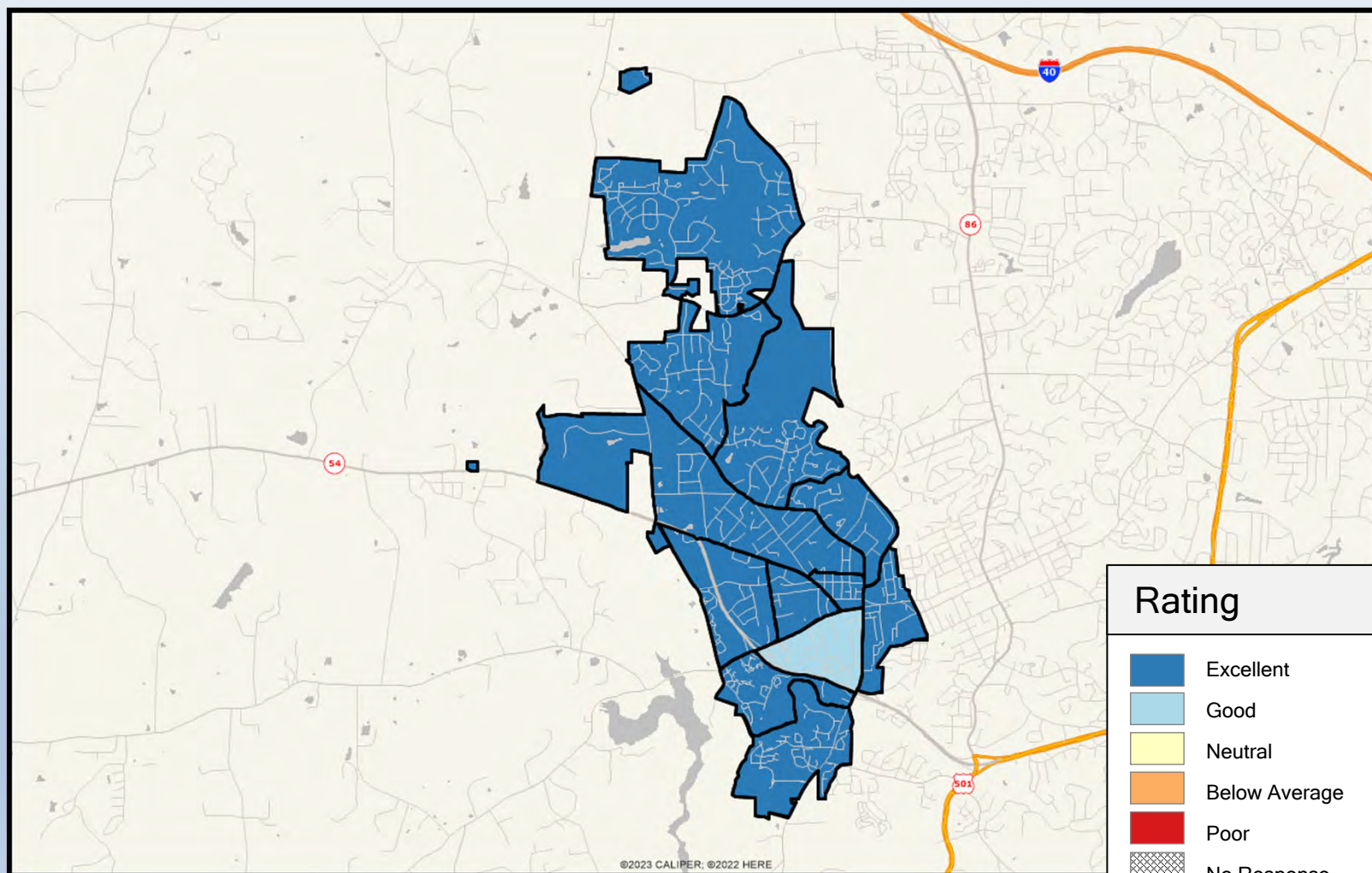


# Q1-07. As a place to start a business

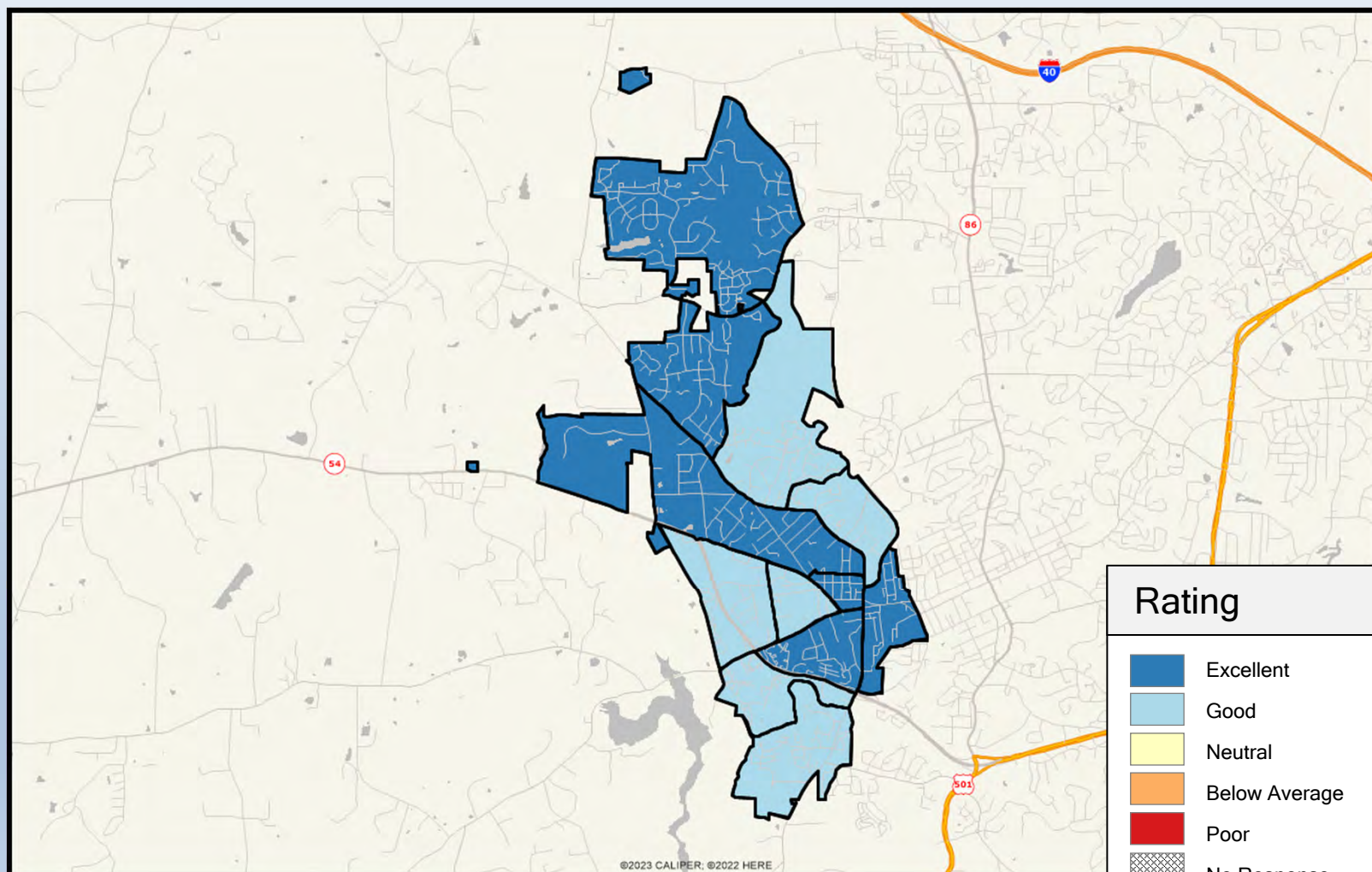




# Q1-08. As a place that is welcoming and inclusive to all



# Q1-09. As a community advancing racial equity

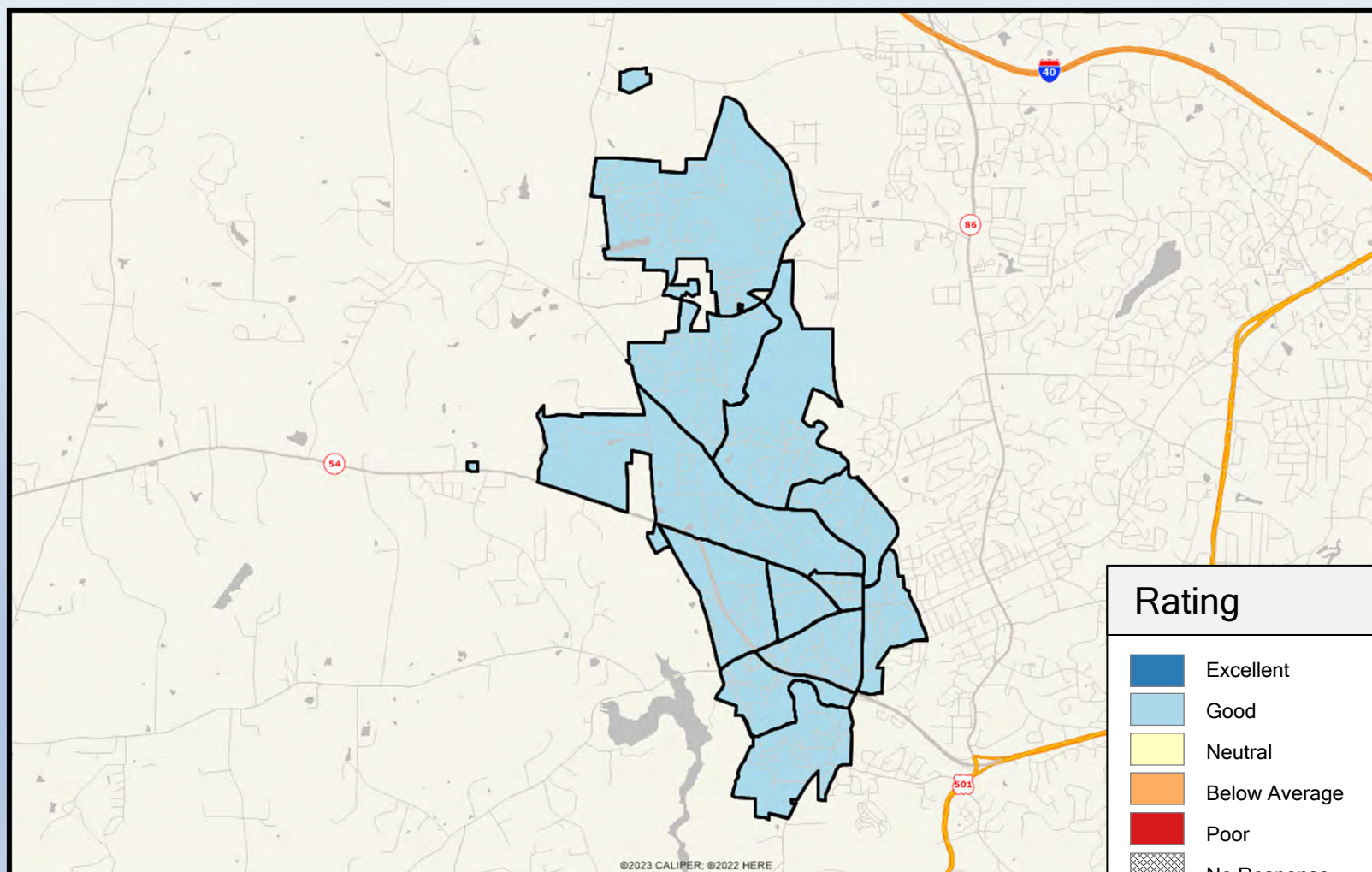


## Rating

- Excellent
- Good
- Neutral
- Below Average
- Poor
- No Response



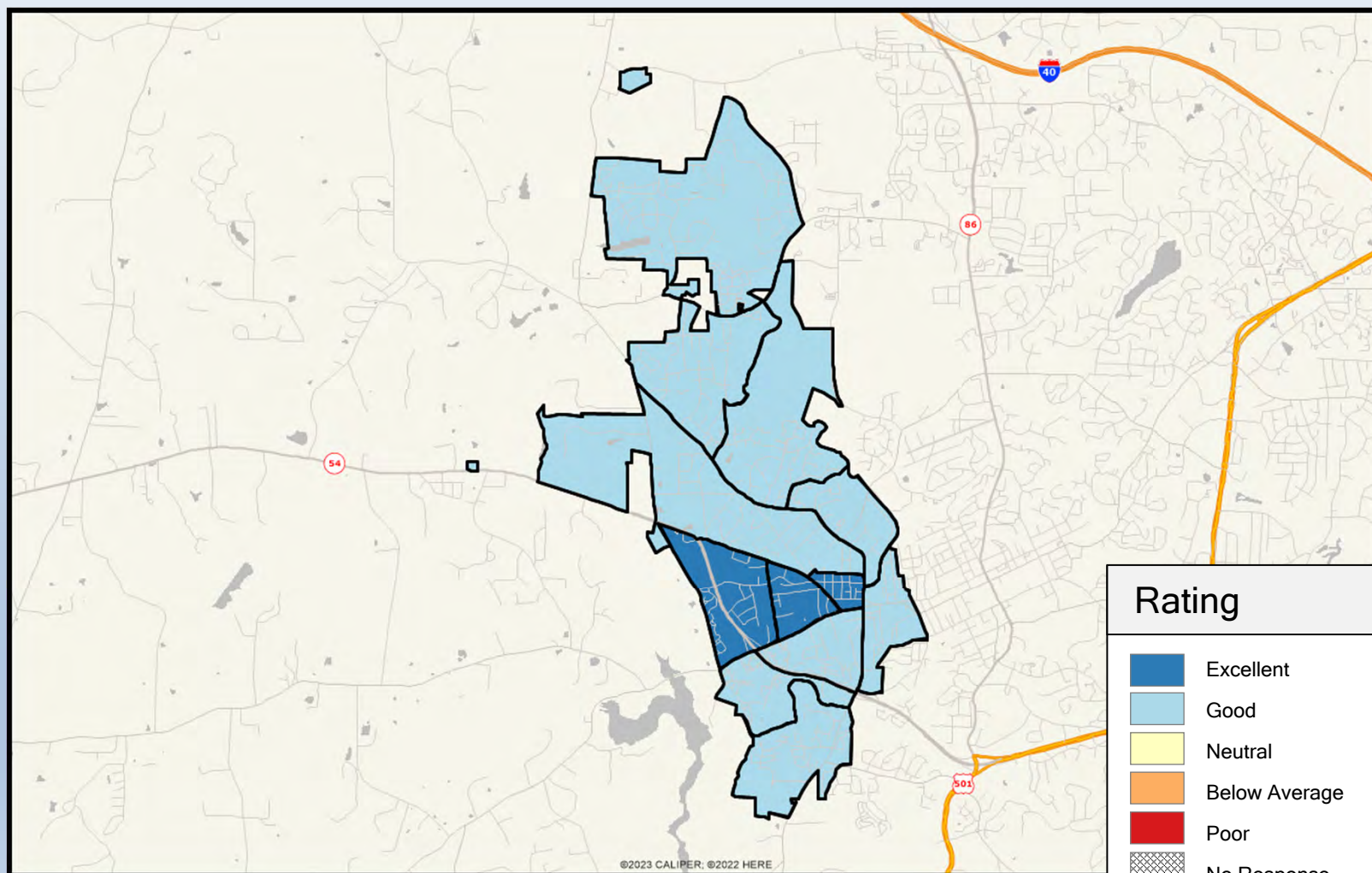
# Q1-10. As a community advancing climate action



## Rating

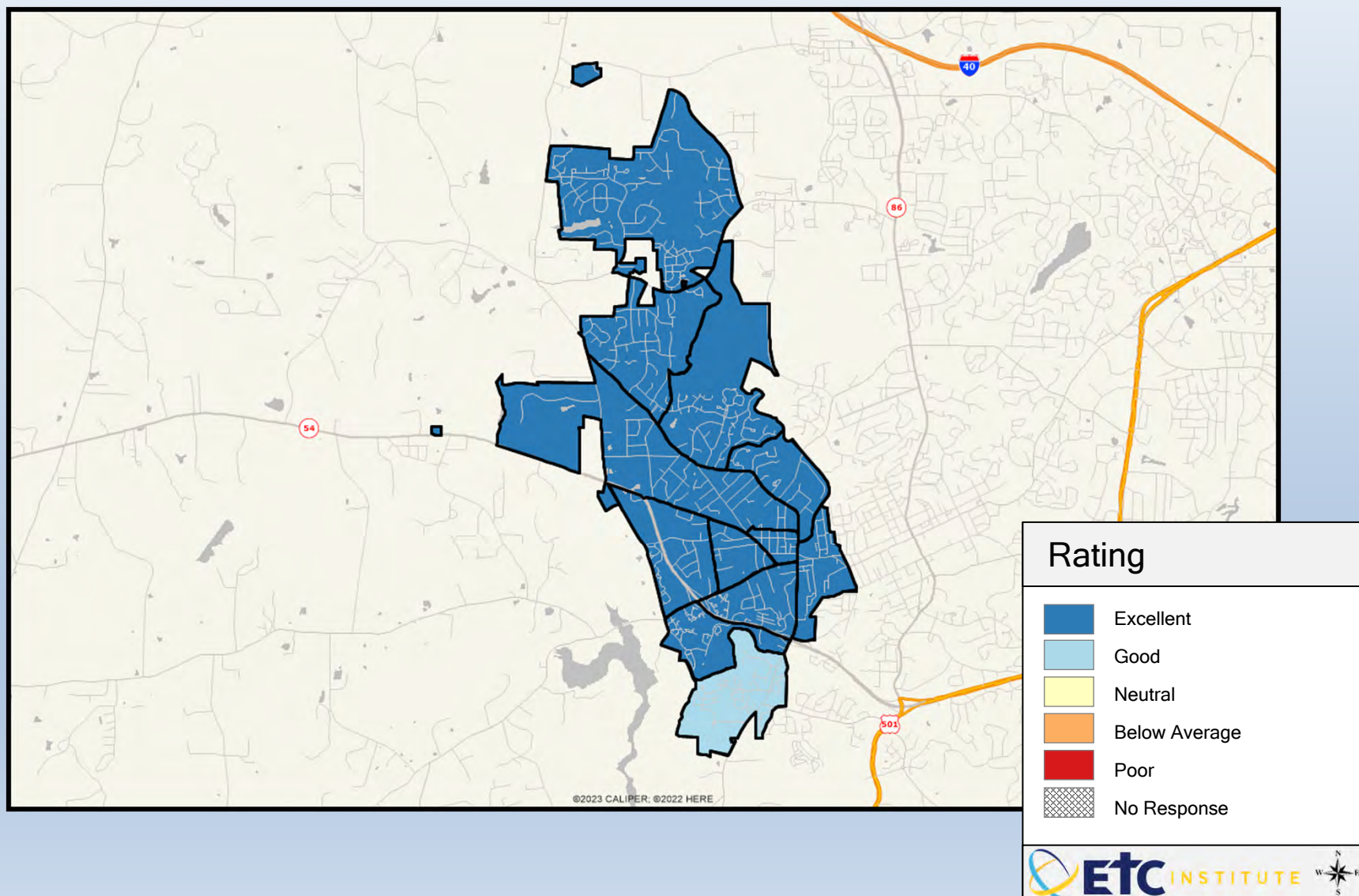
- Excellent
- Good
- Neutral
- Below Average
- Poor
- No Response

# Q1-11. As a community headed in the right direction

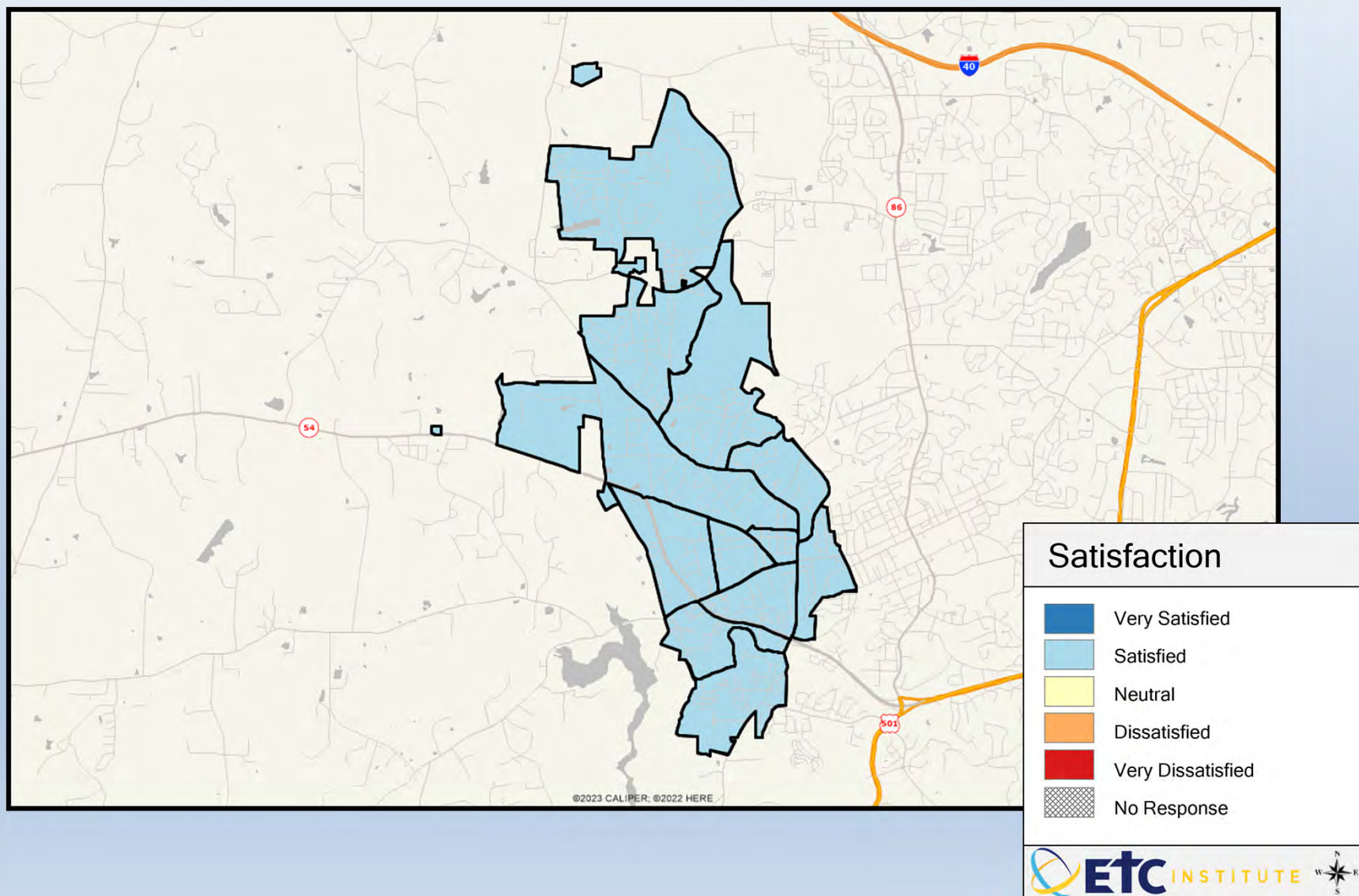




## Q1-12. Overall quality of life in Carrboro

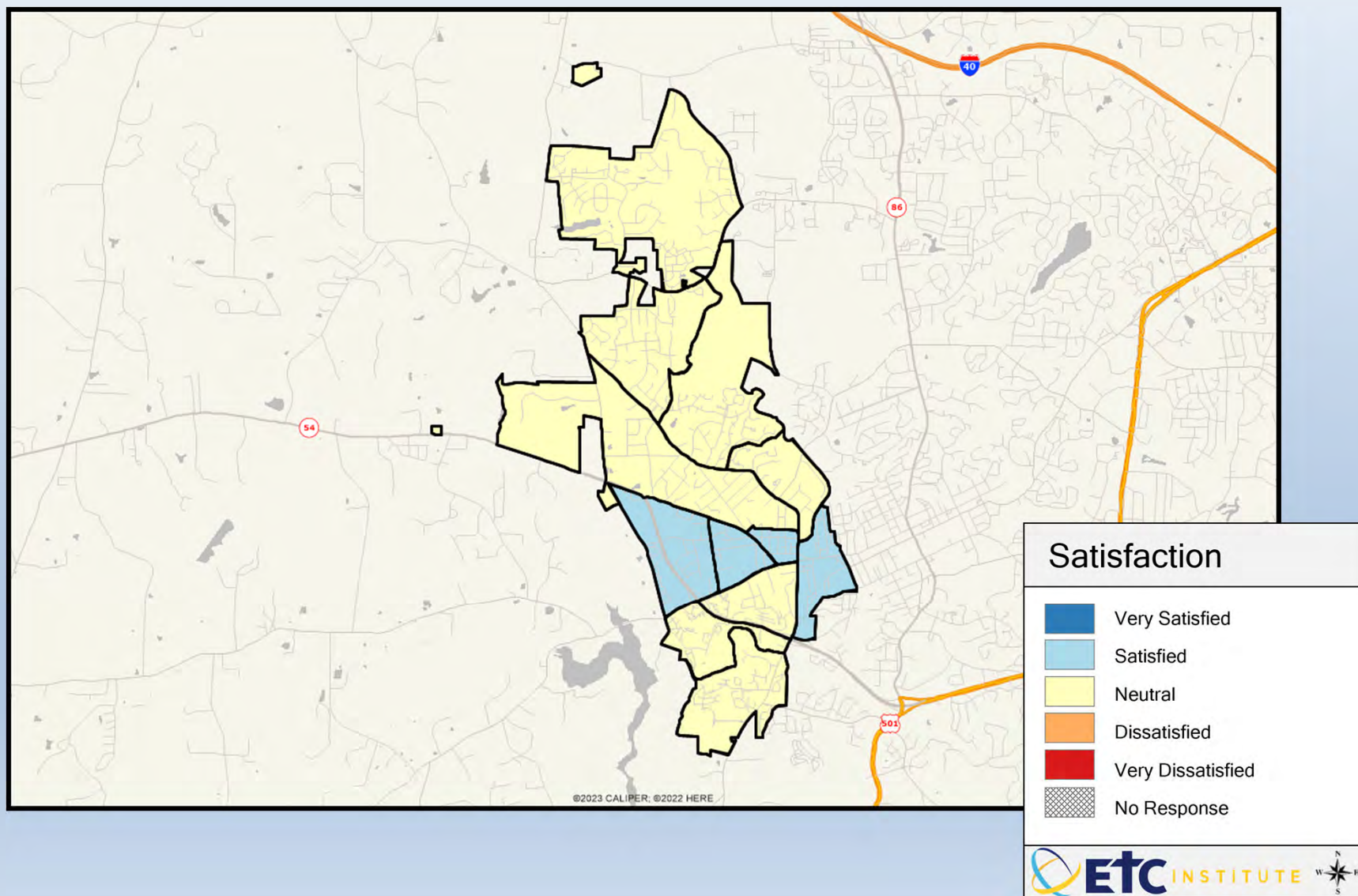


## Q2-1. Overall appearance of the Town

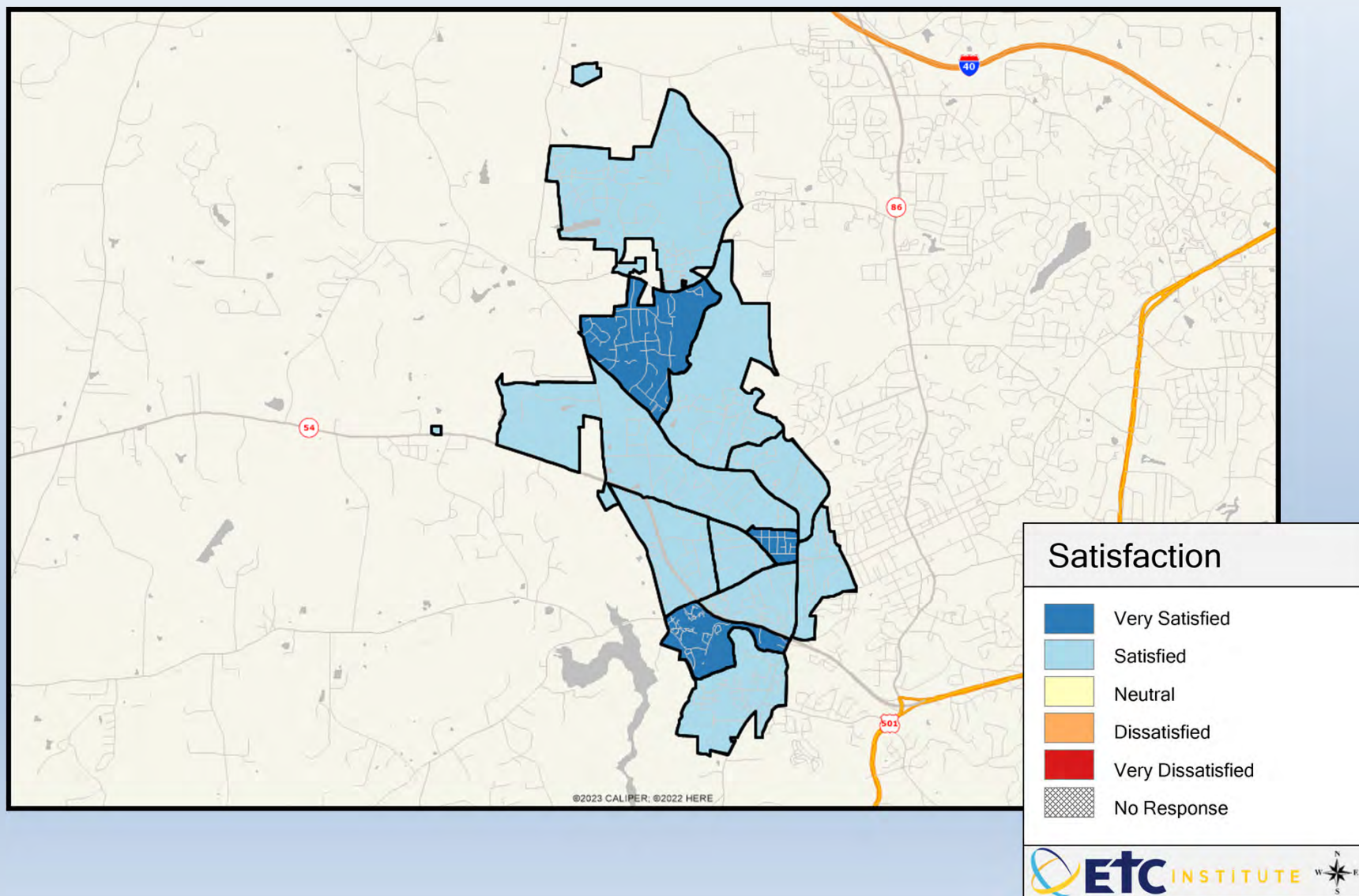




## Q2-2. Quality of new development in Carrboro

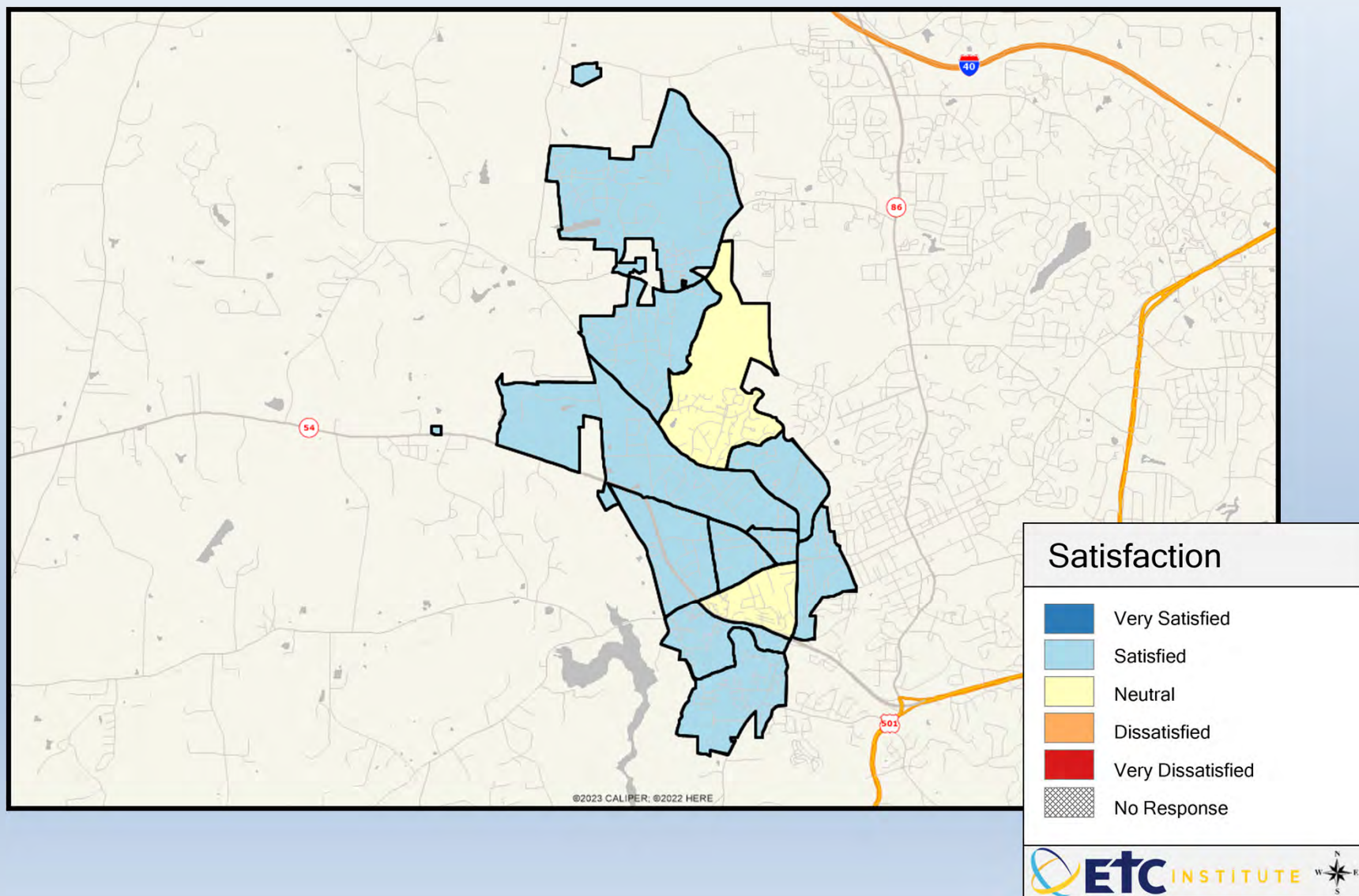


## Q2-3. Access to parks and green space

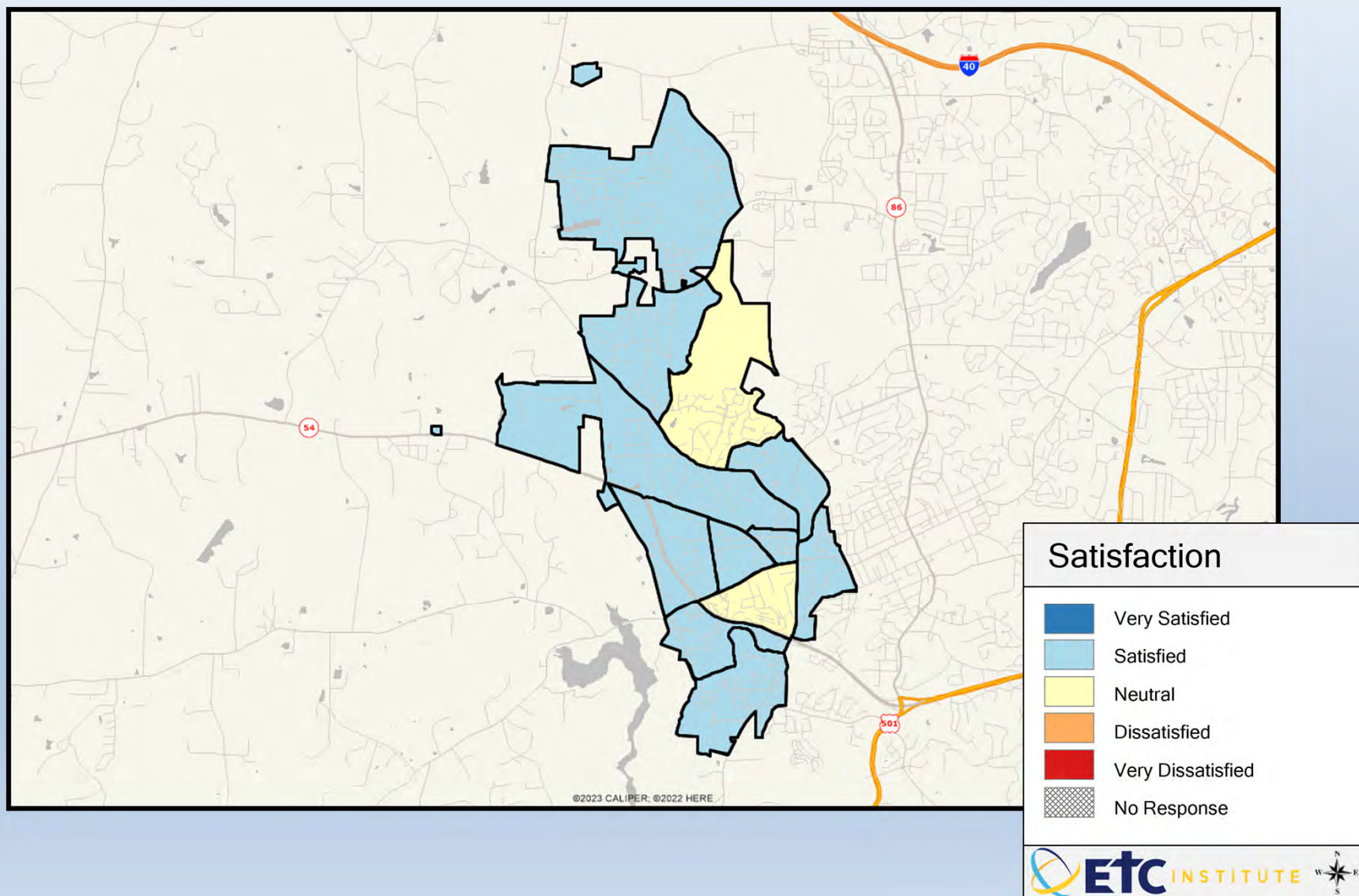




## Q2-4. Diversity of residents

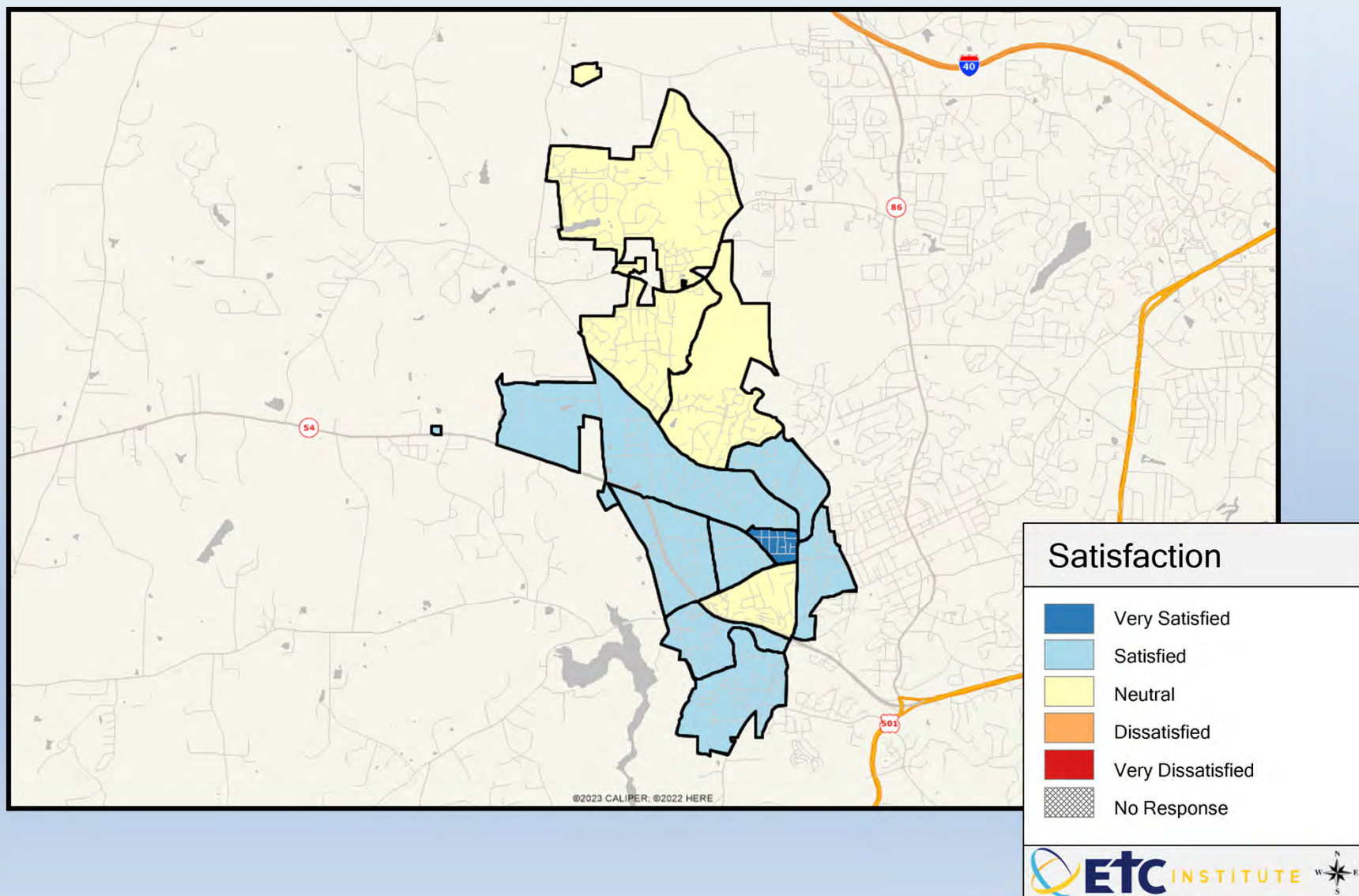


## Q2-5. Current state of race relations

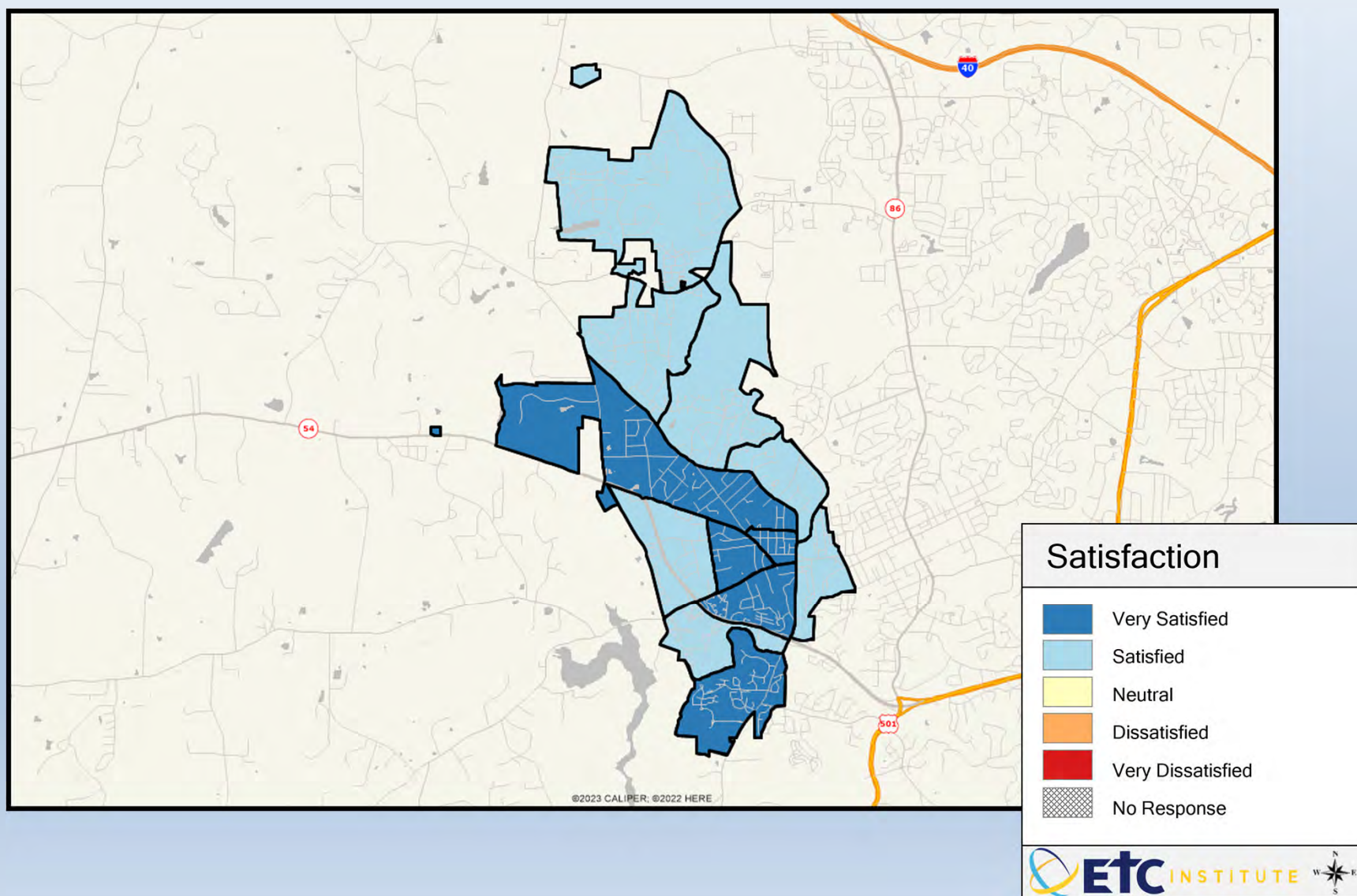




## Q2-6. The variety of businesses in Carrboro

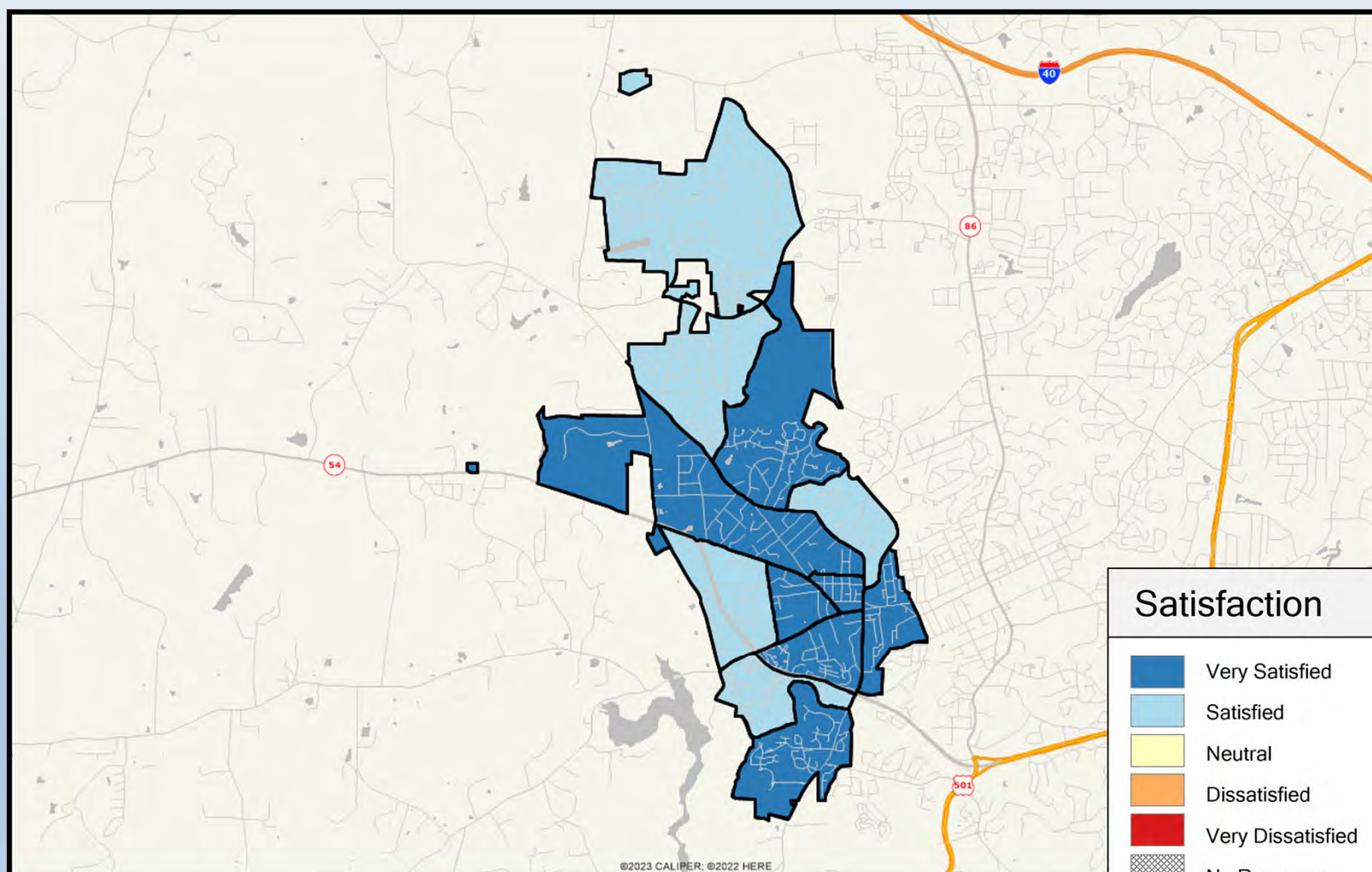


## Q2-7. Availability of cultural activities and the arts





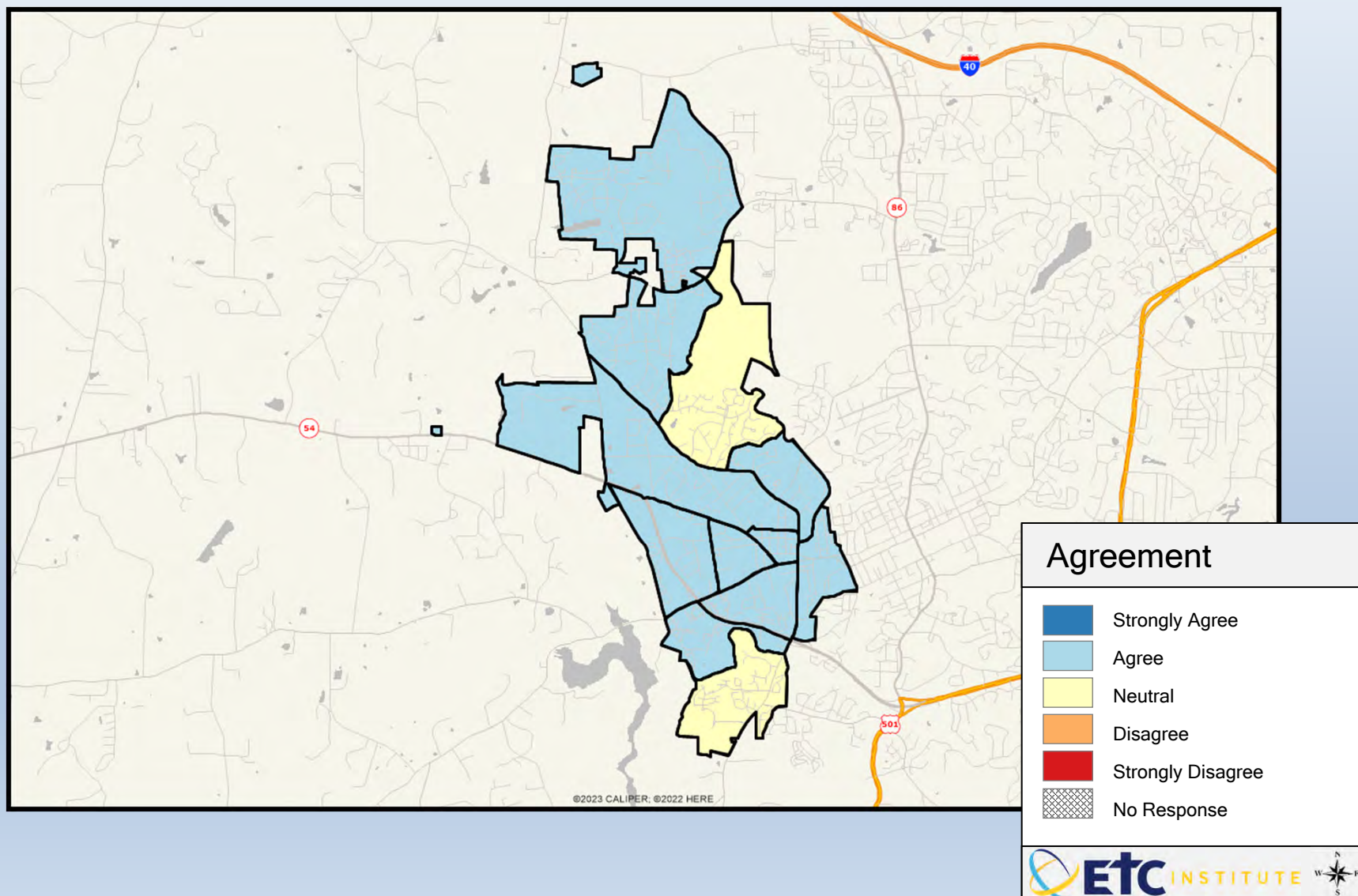
# Q2-8. Availability of festivals and community events



## Satisfaction

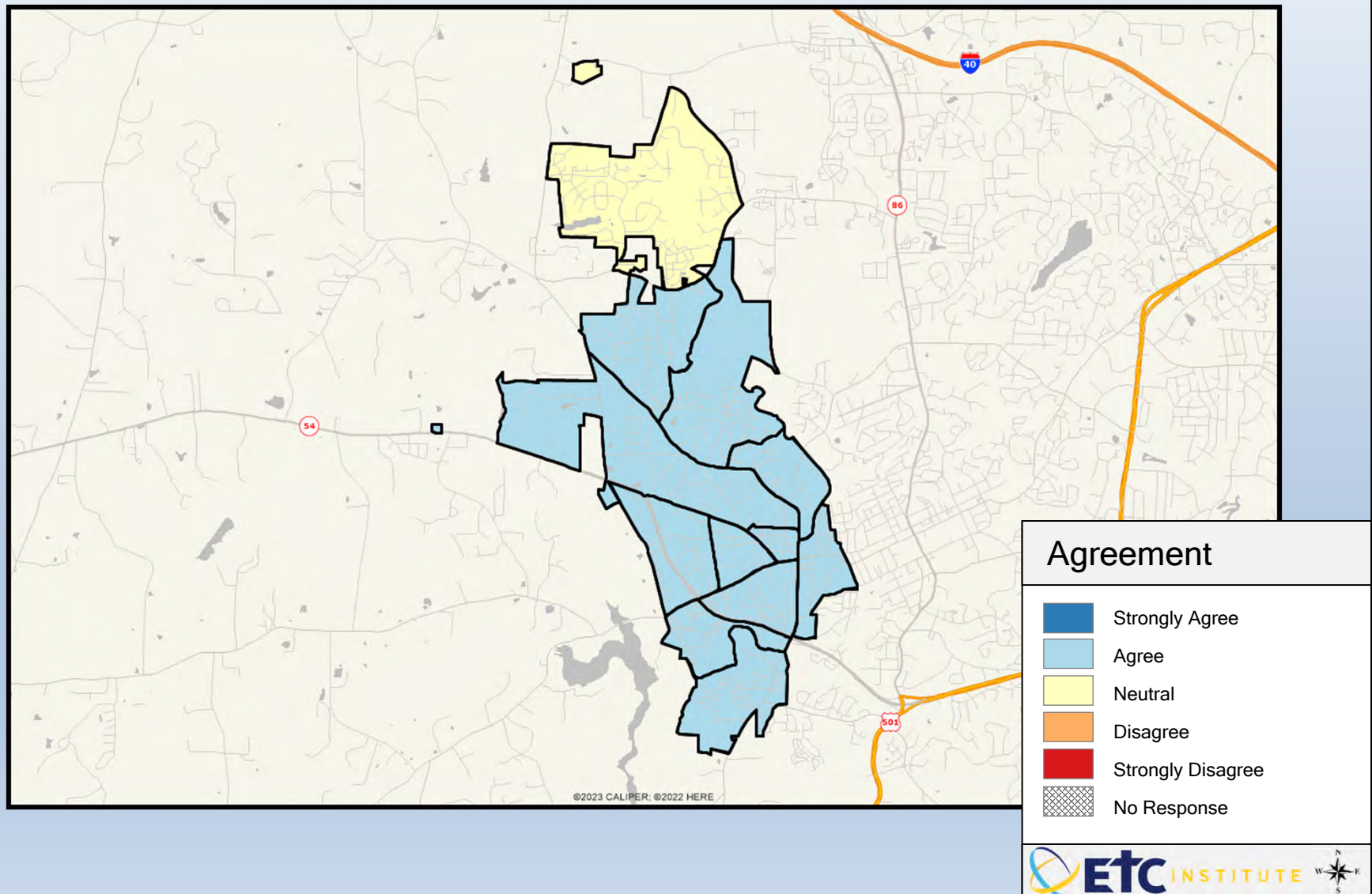
- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

## Q3-1. The Town is responsive to the needs of its residents

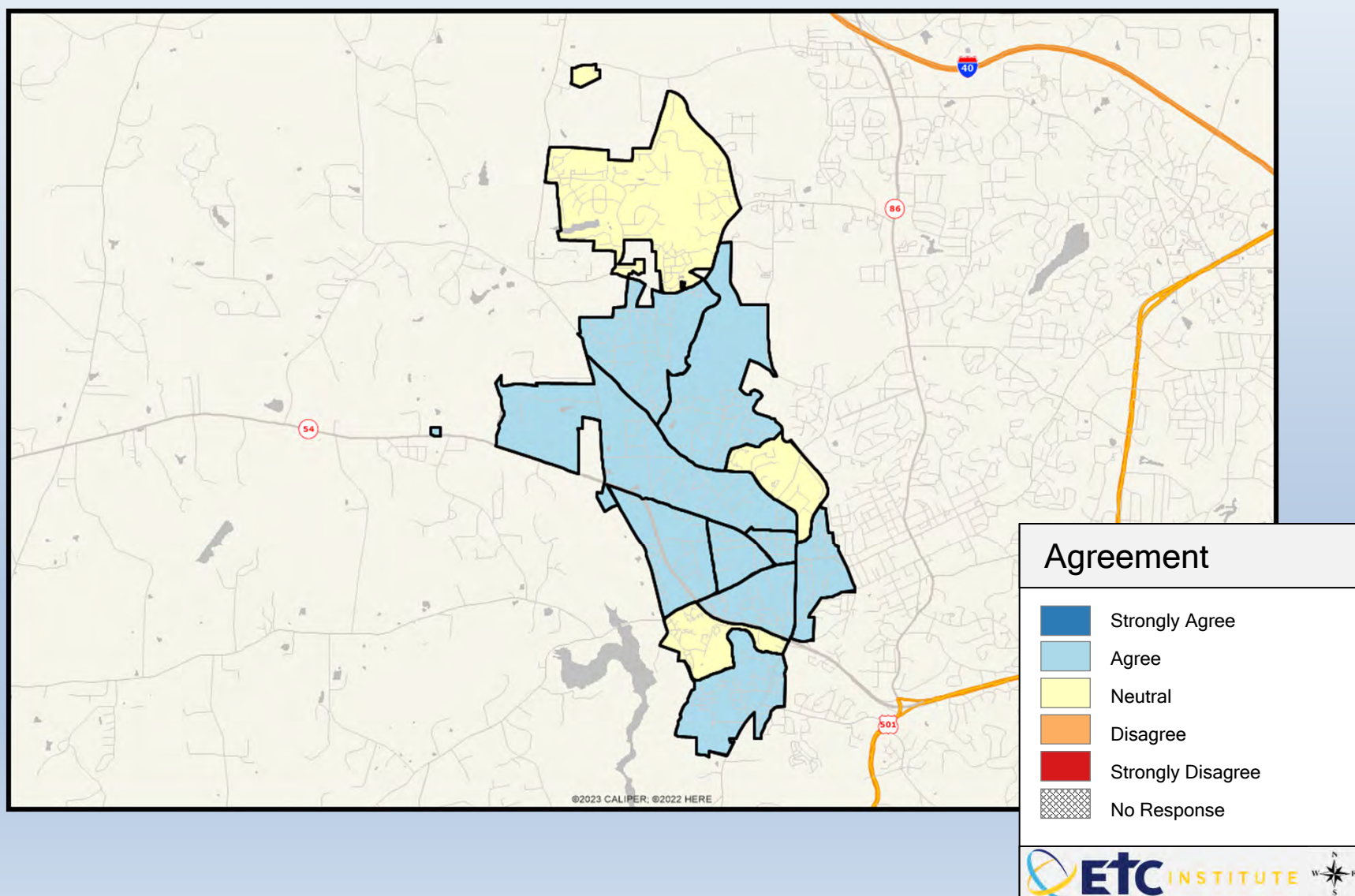




## Q3-2. I have opportunities to participate in Town decision making

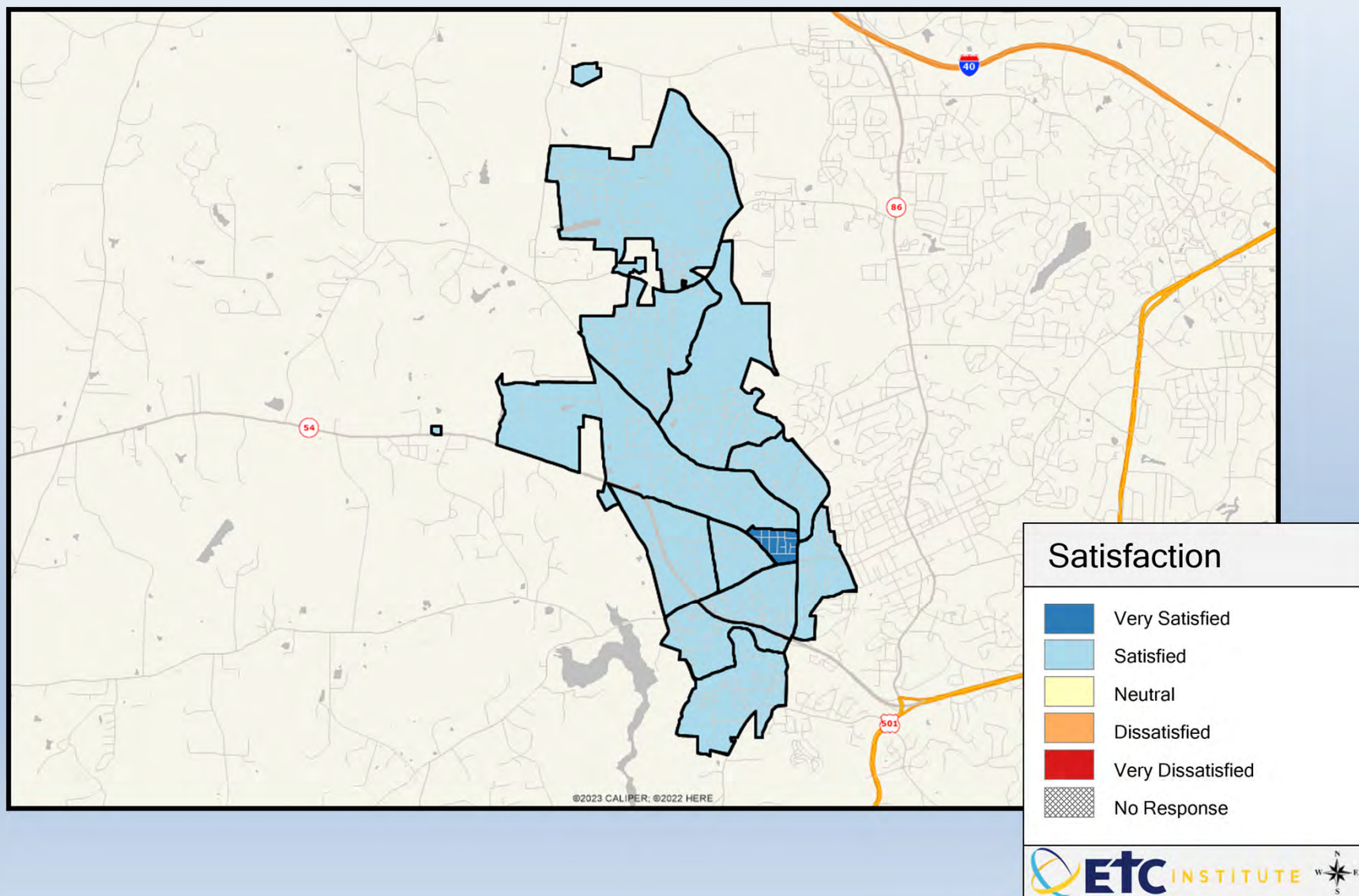


## Q3-3. I have a good understanding of the services provided by the Town

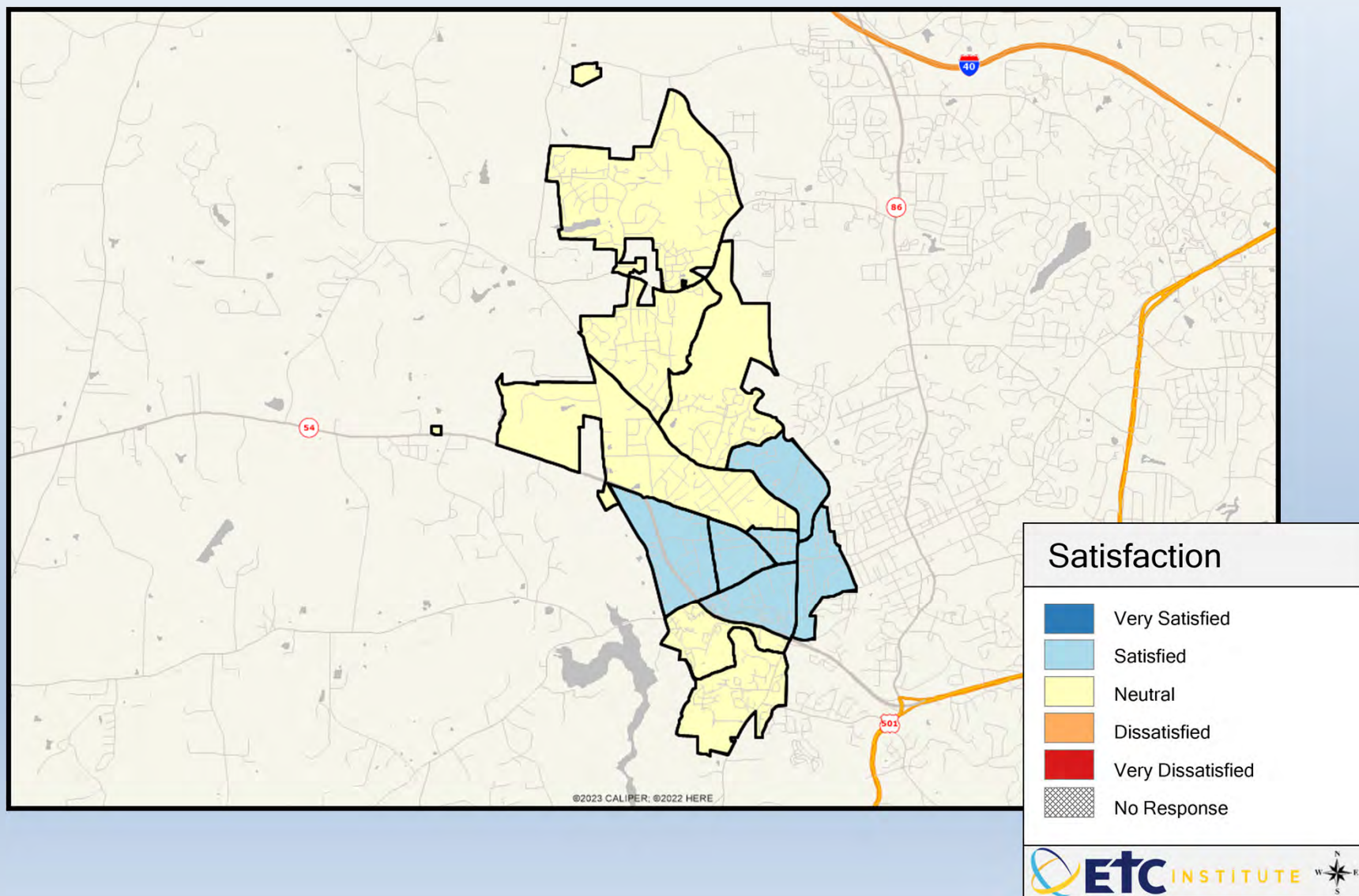




# Q4-01. Communication and engagement

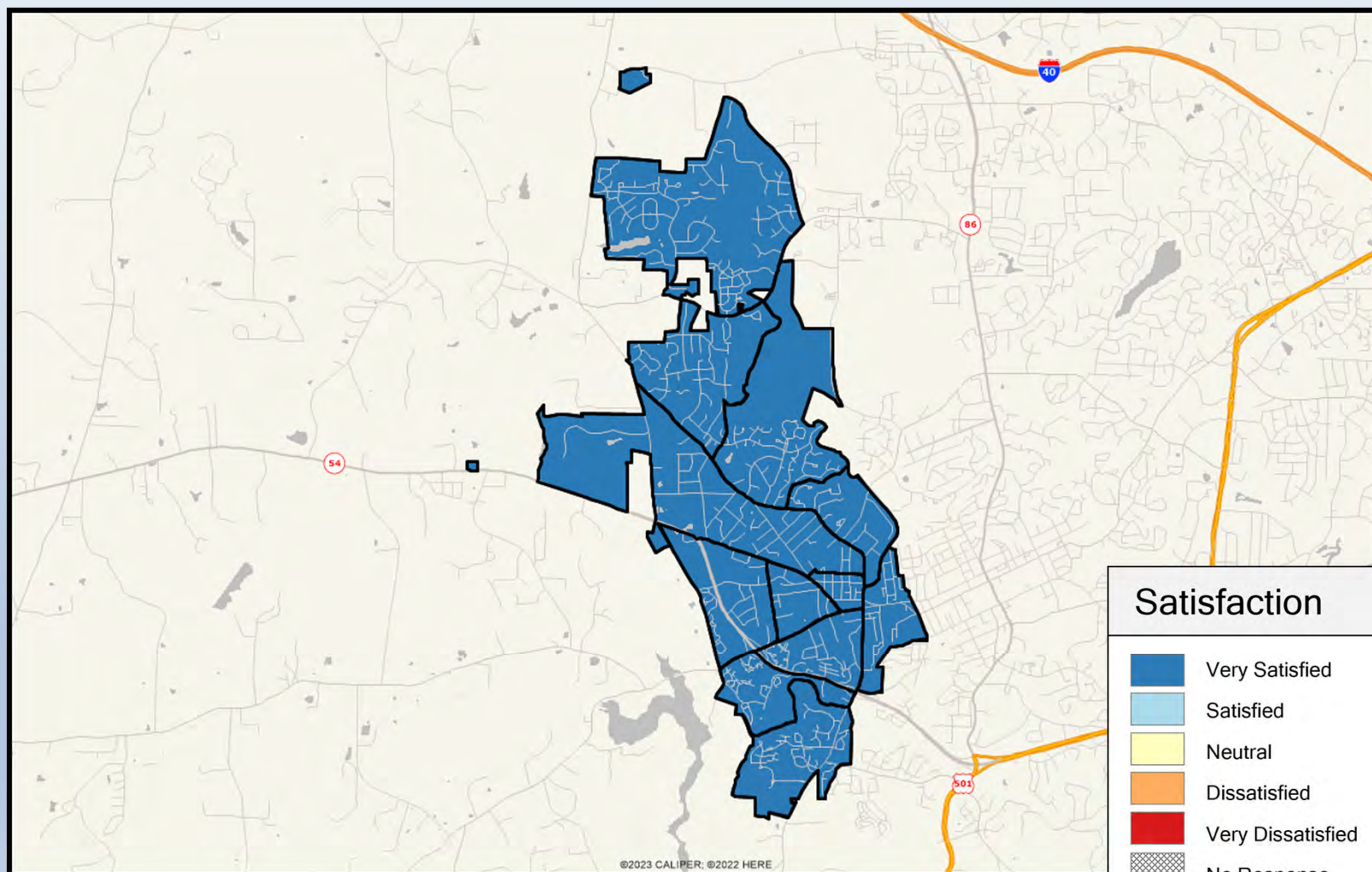


## Q4-02. Economic development





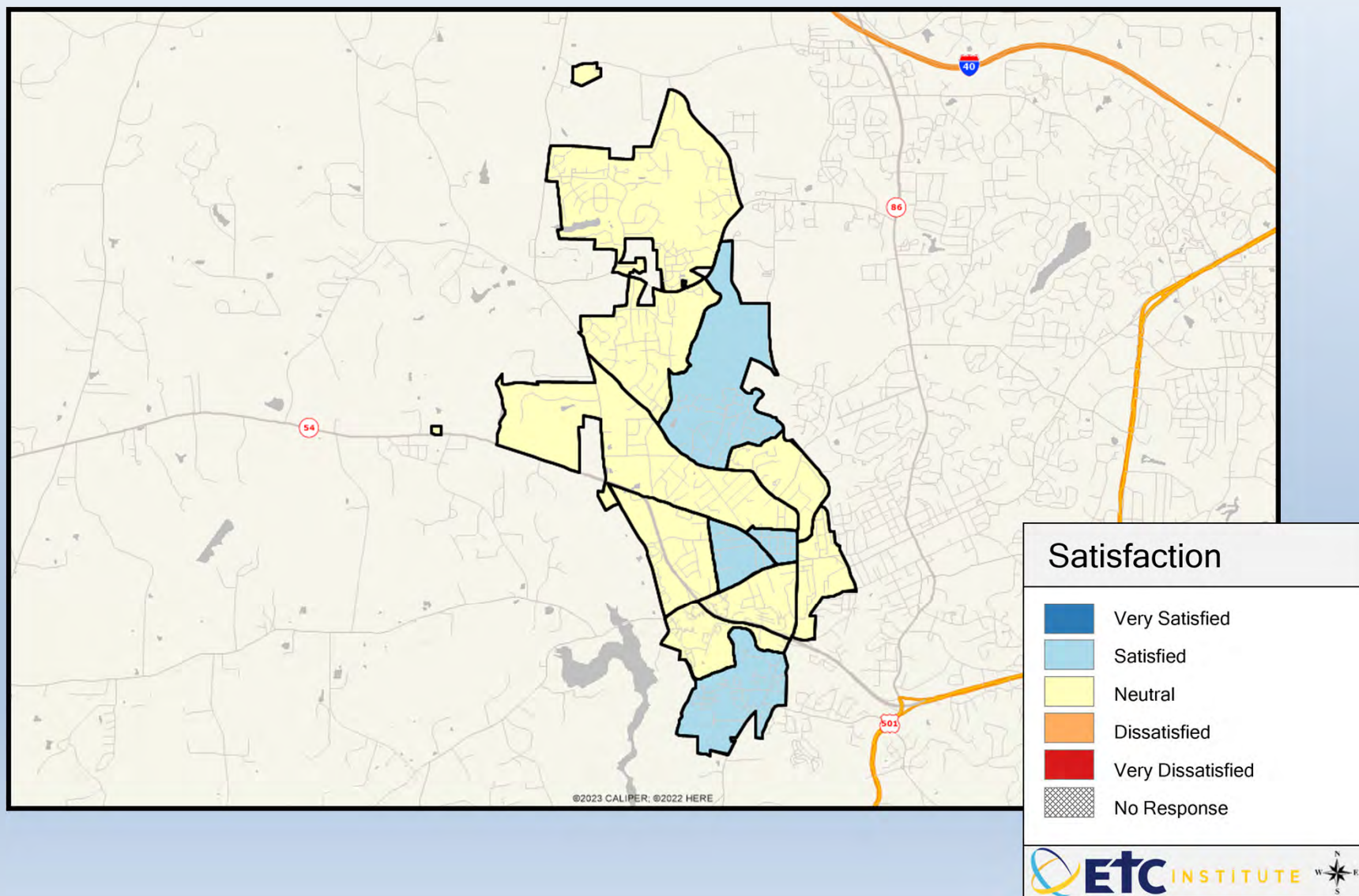
## Q4-03. Fire services



### Satisfaction

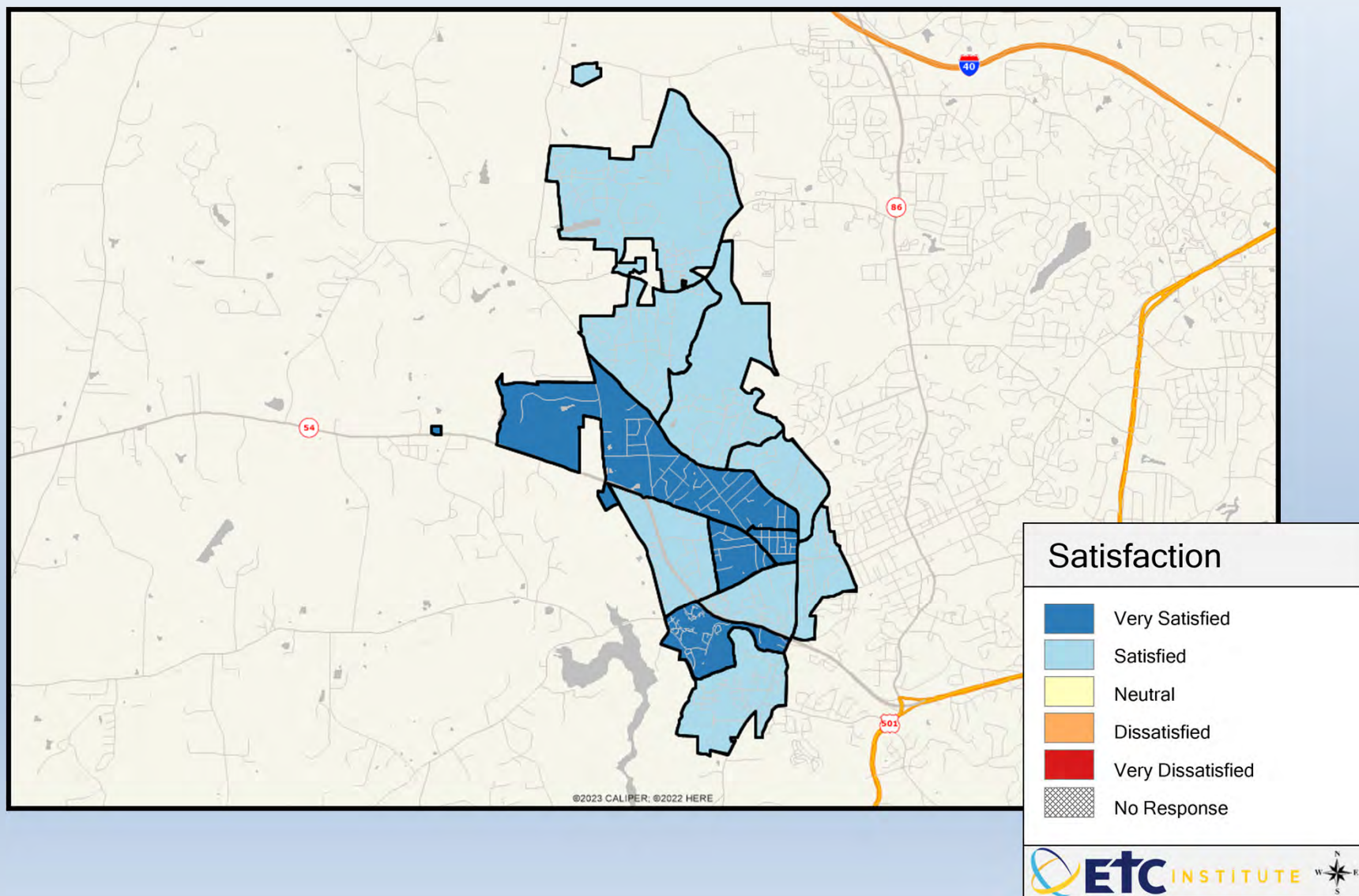


## Q4-04. Housing and community services

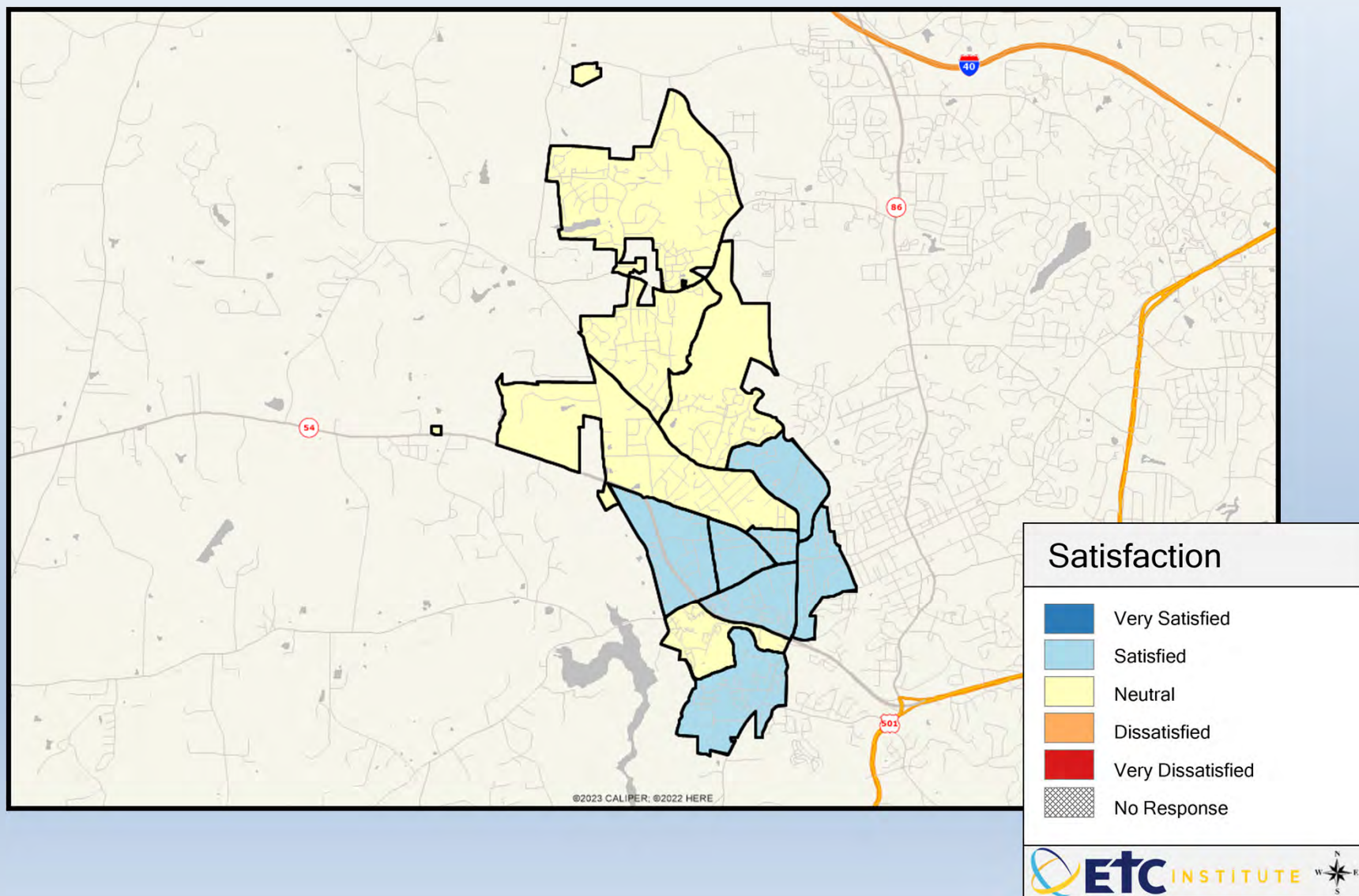




## Q4-05. Parks and recreation facilities

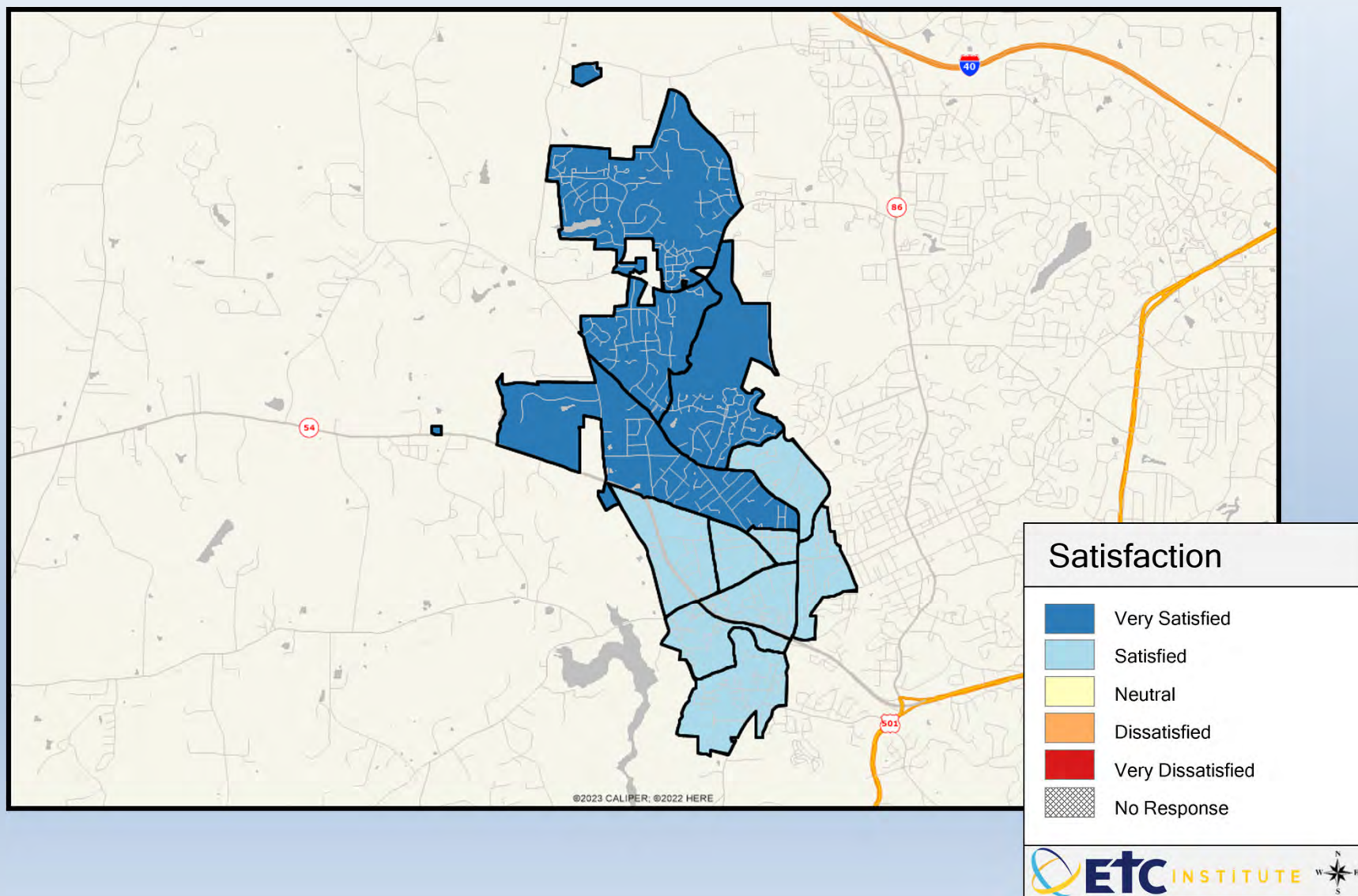


## Q4-06. Planning, zoning, and inspection services

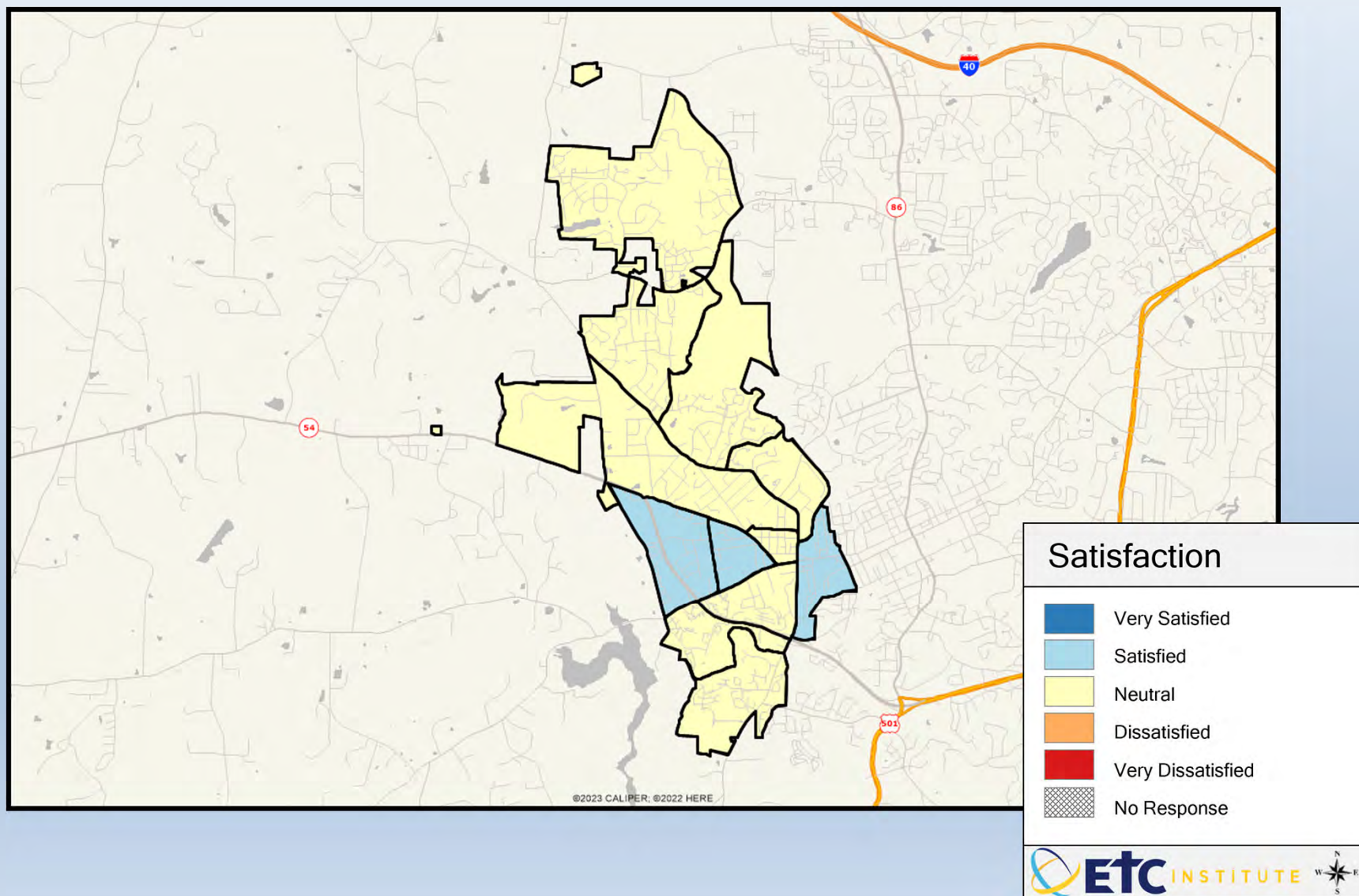




## Q4-07. Police services

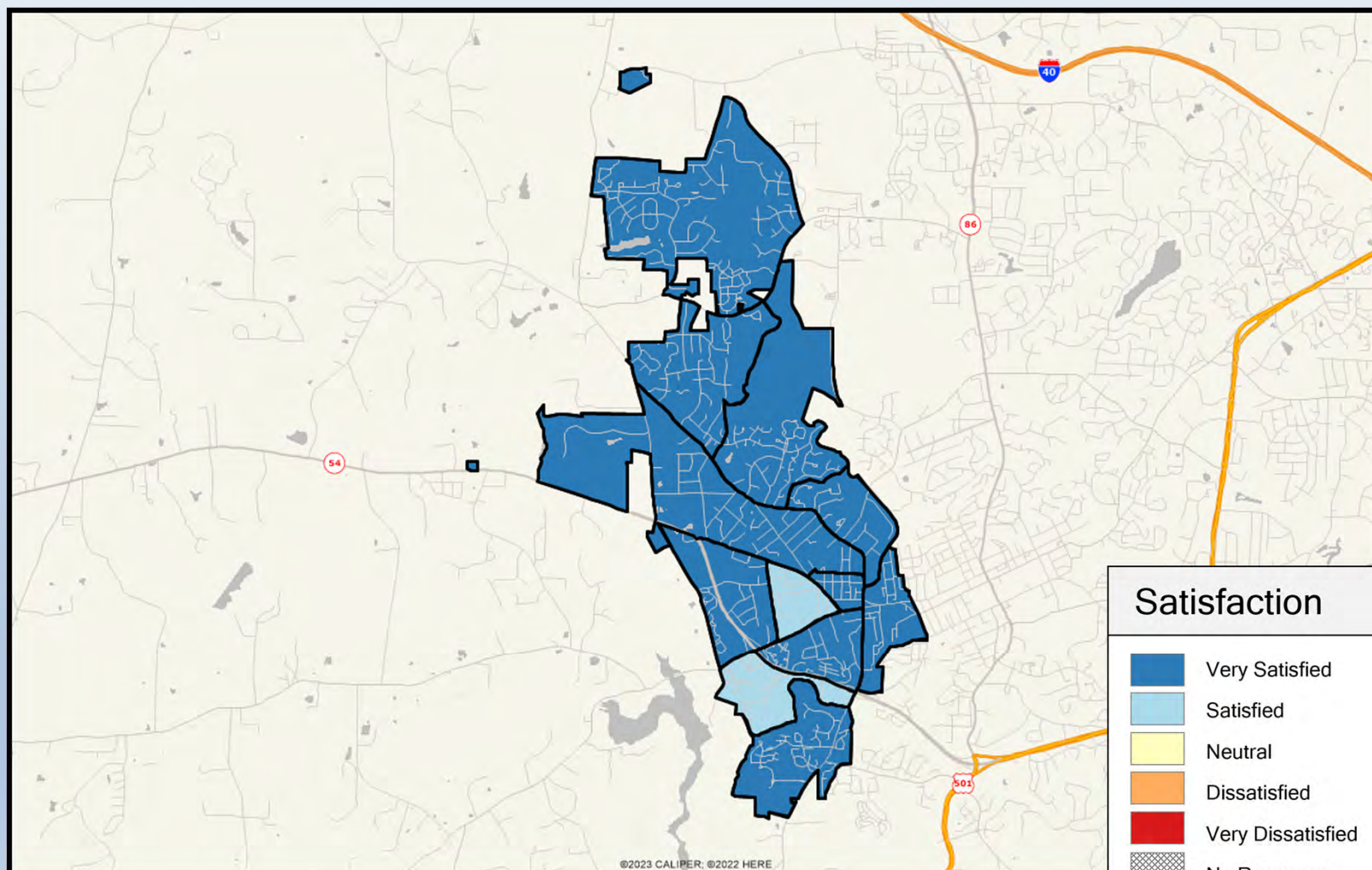


## Q4-08. Public parking





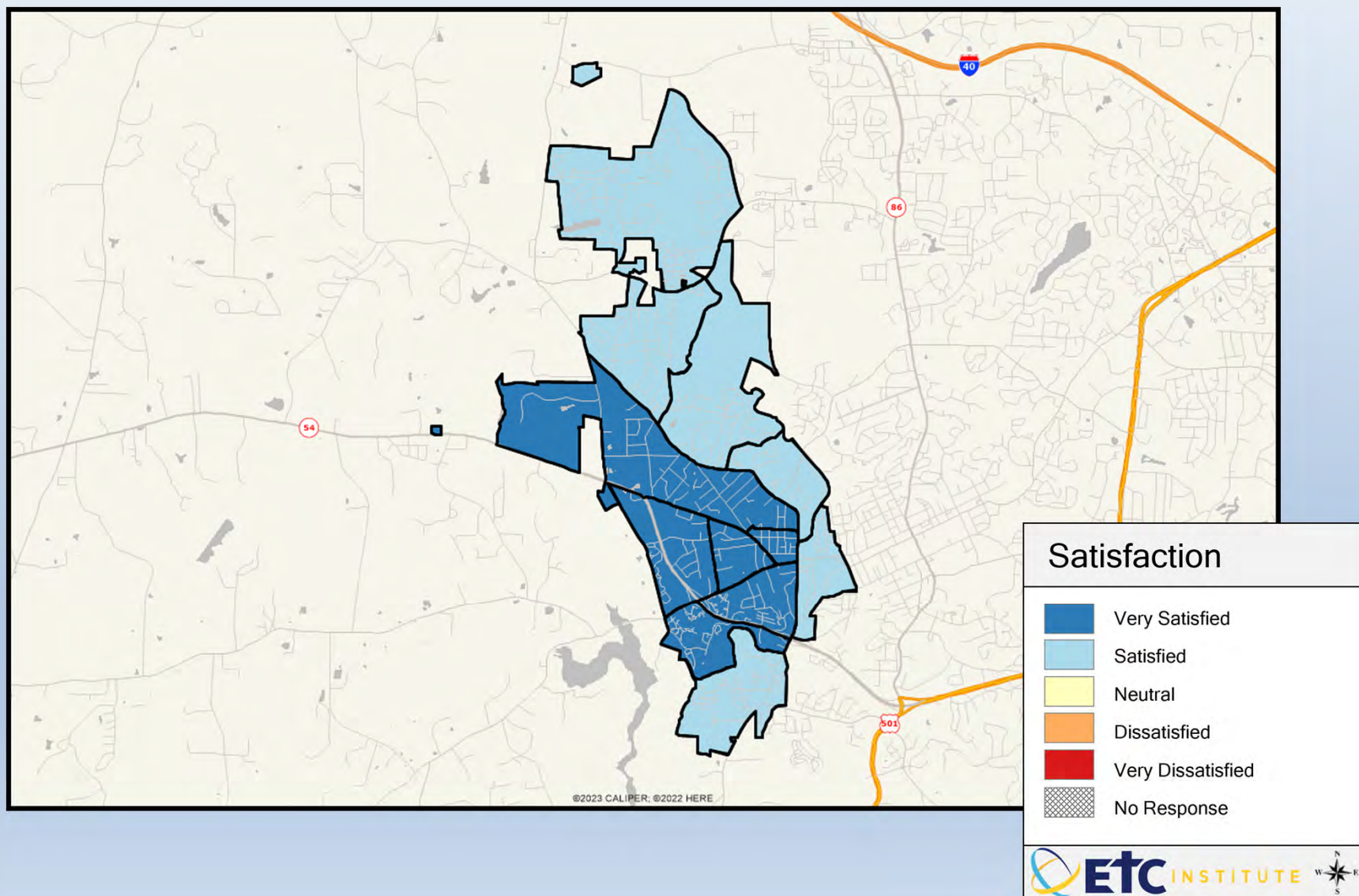
# Q4-09. Public works



## Satisfaction

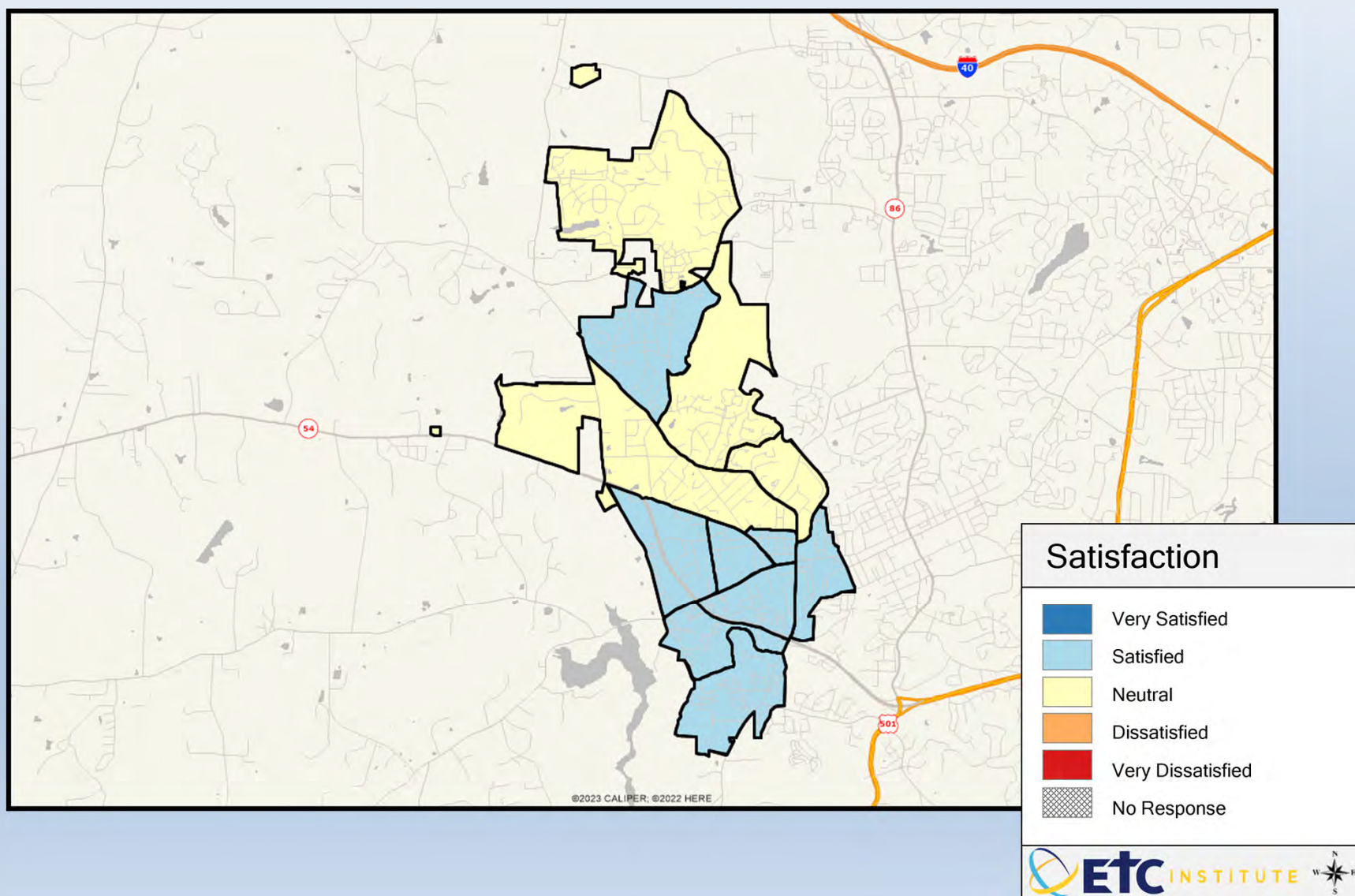
- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

## Q4-10. Recreation and cultural programs

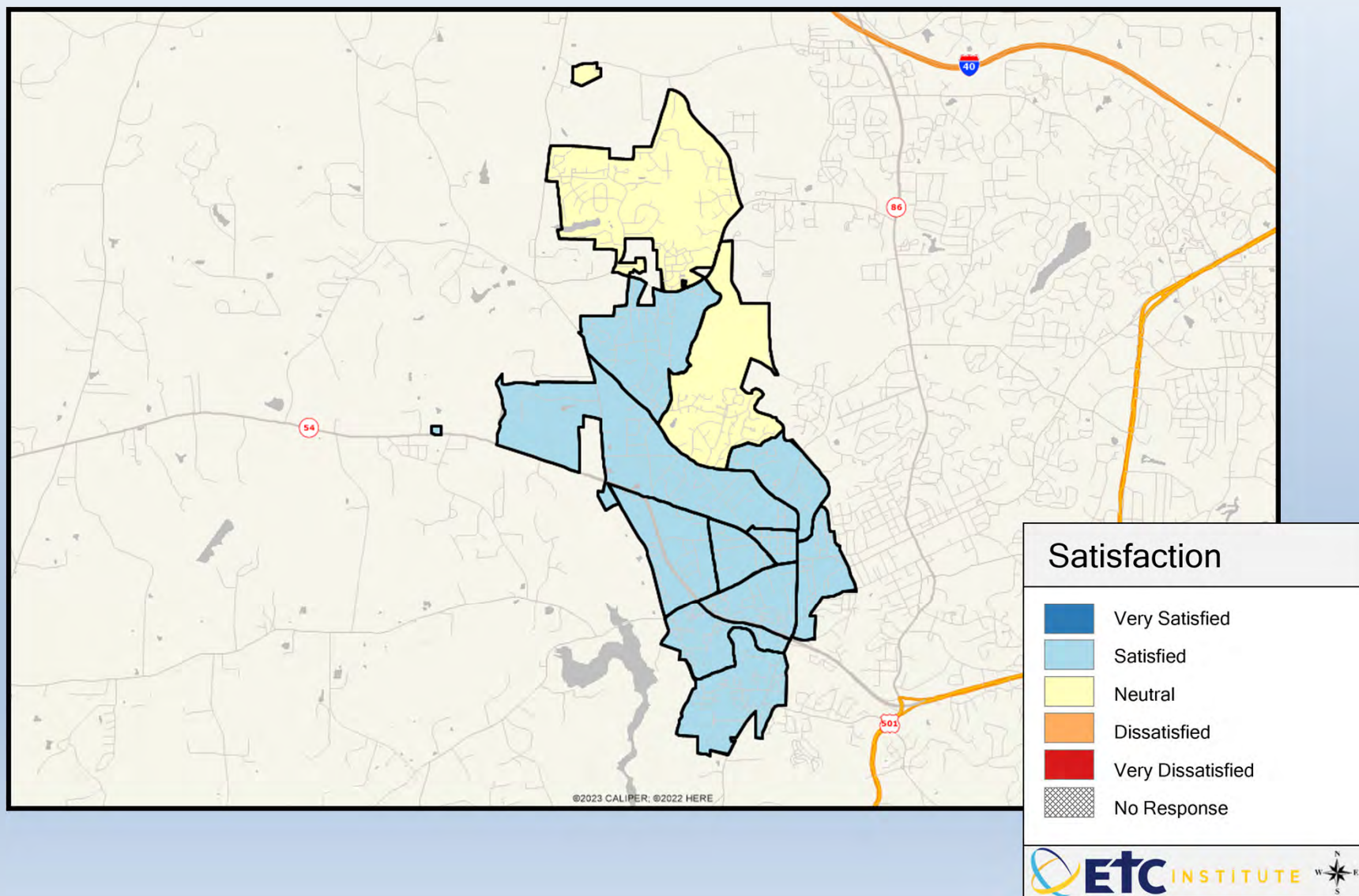




## Q4-11. Stormwater management

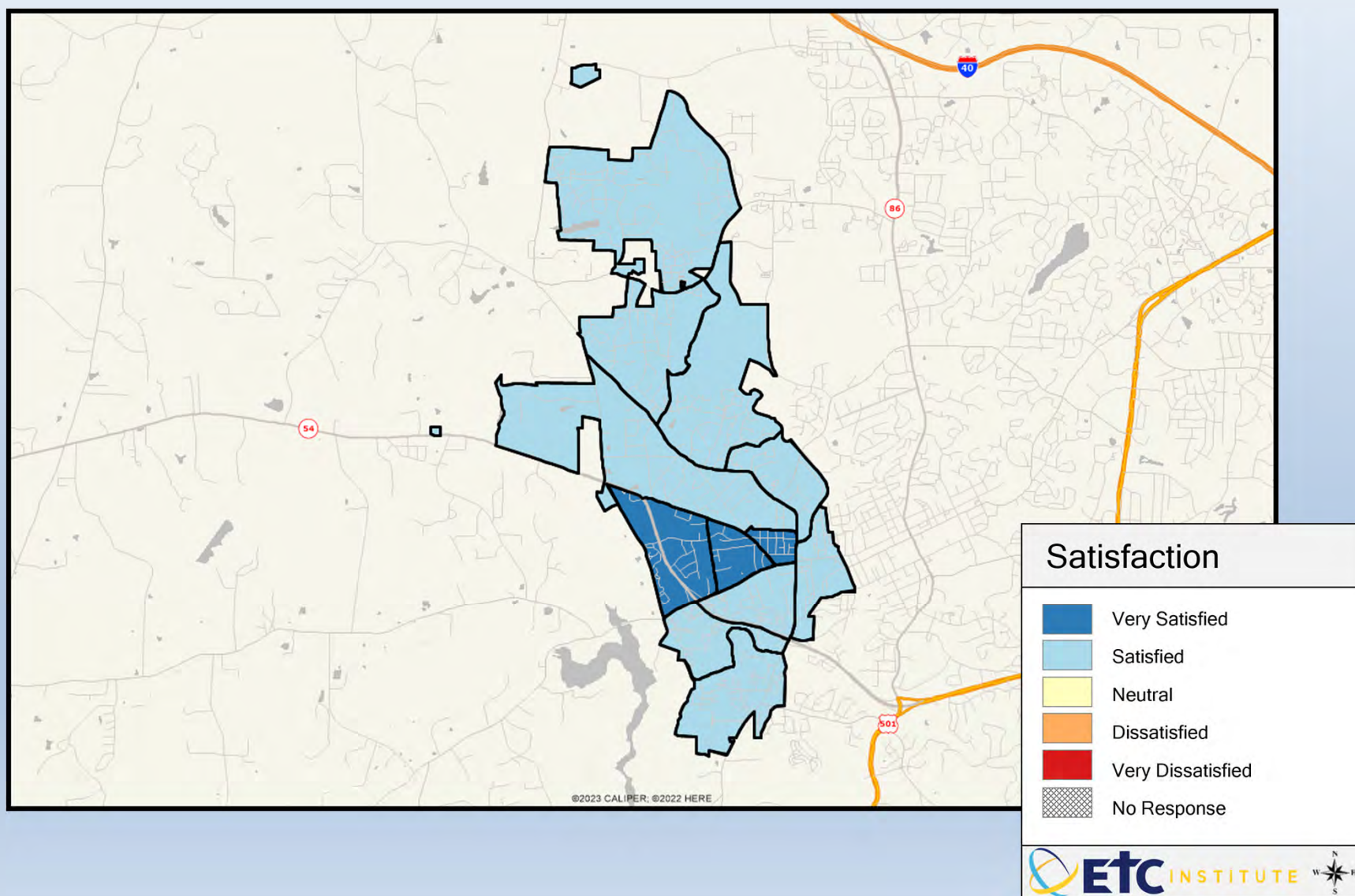


## Q4-12. Transportation infrastructure

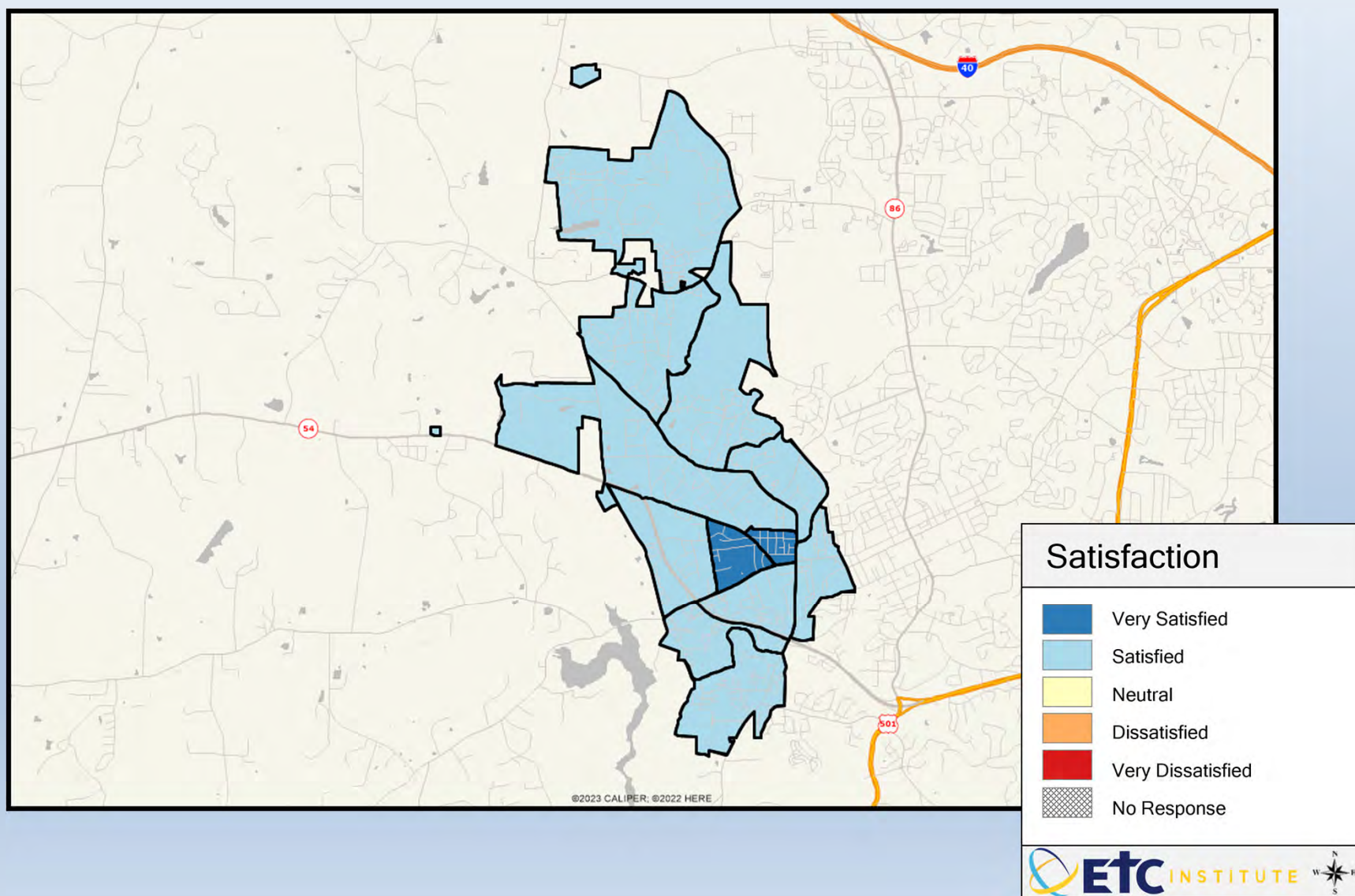




## Q6-1. Overall quality of services provided by the Town

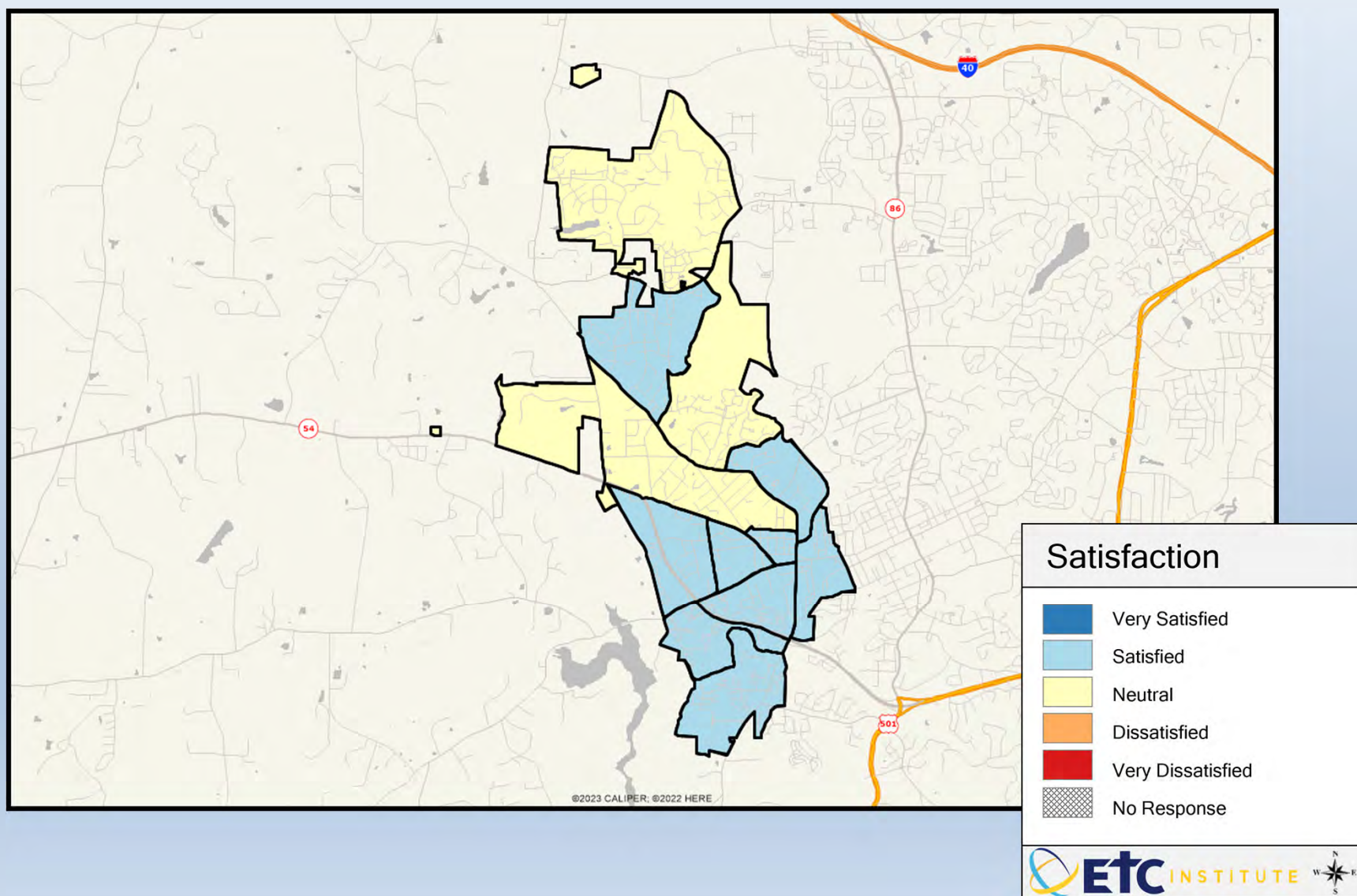


## Q6-2. Overall quality of customer service from Town employees

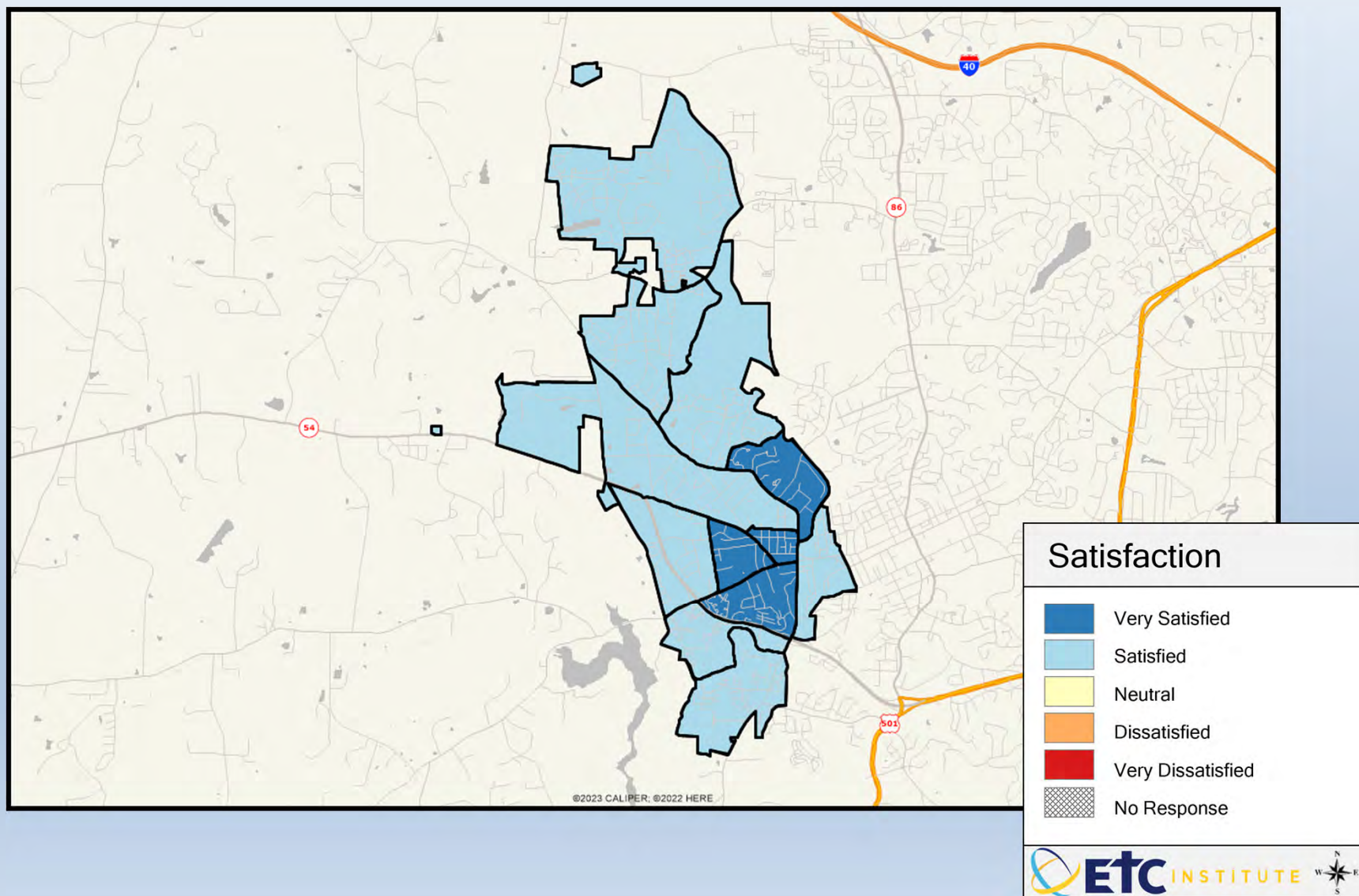




## Q6-3. Overall value received for Town tax dollars and fees

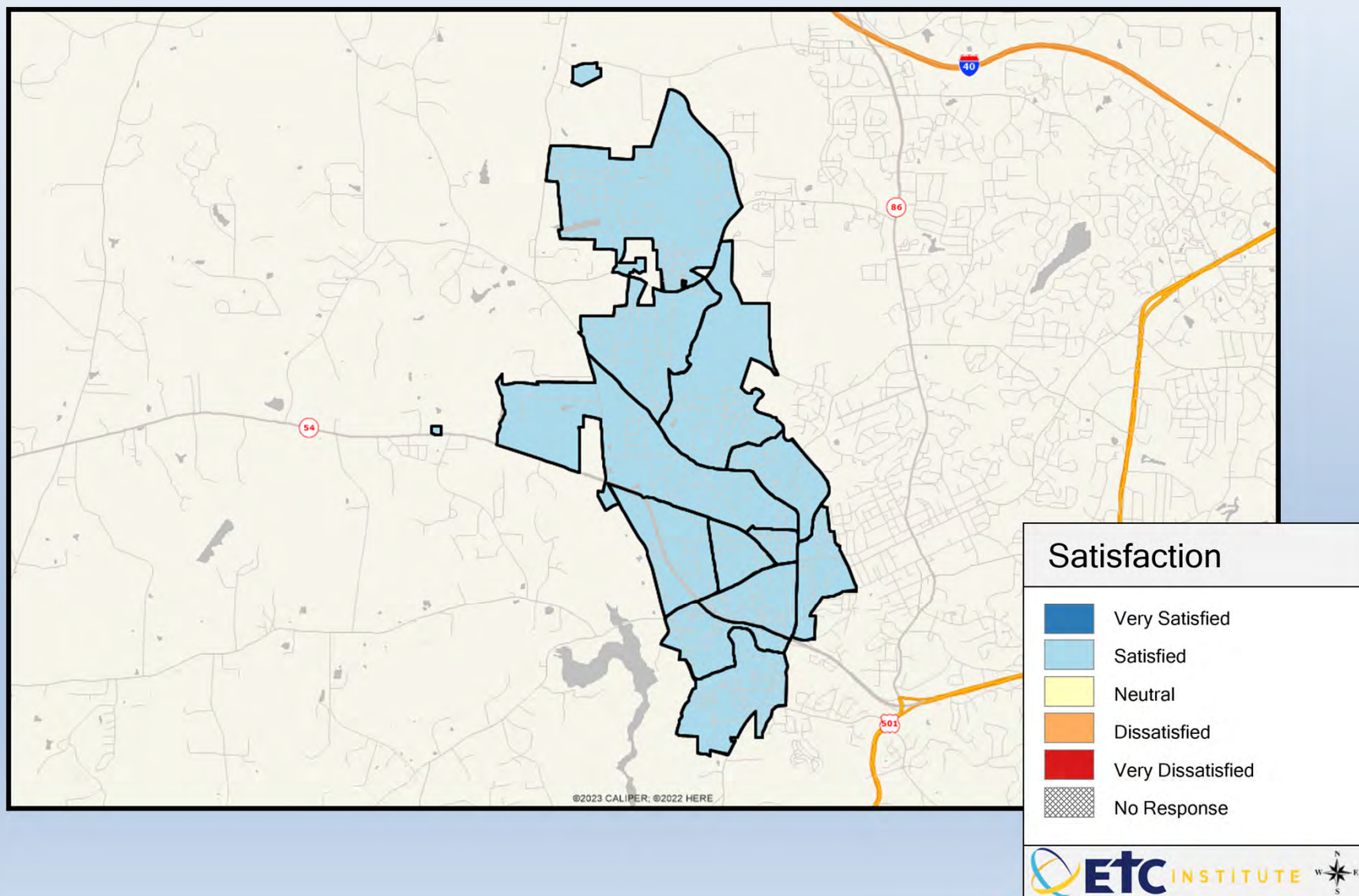


## Q7-01. Maintenance of Town parks

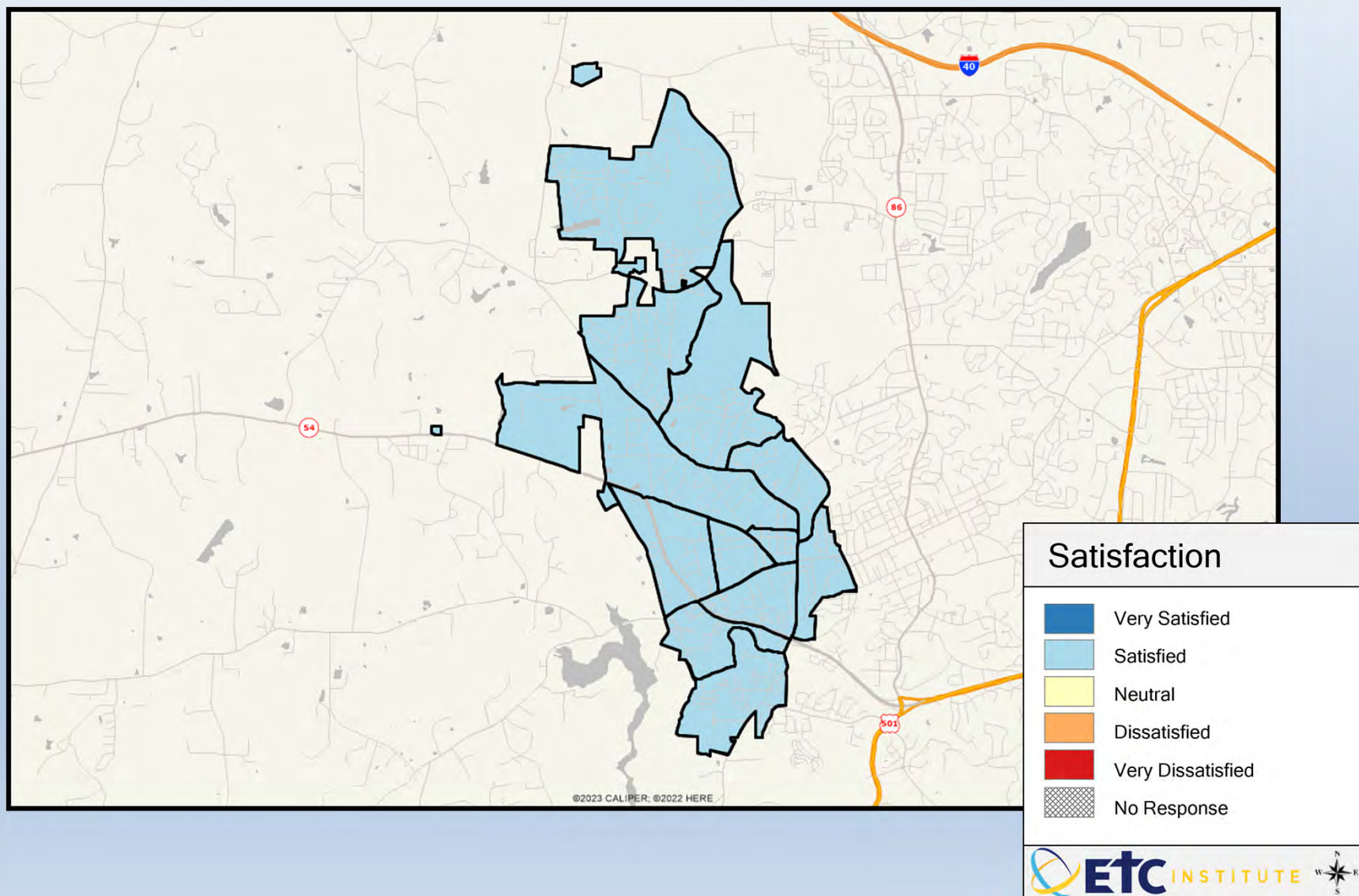




## Q7-02. Number of walking and biking trails

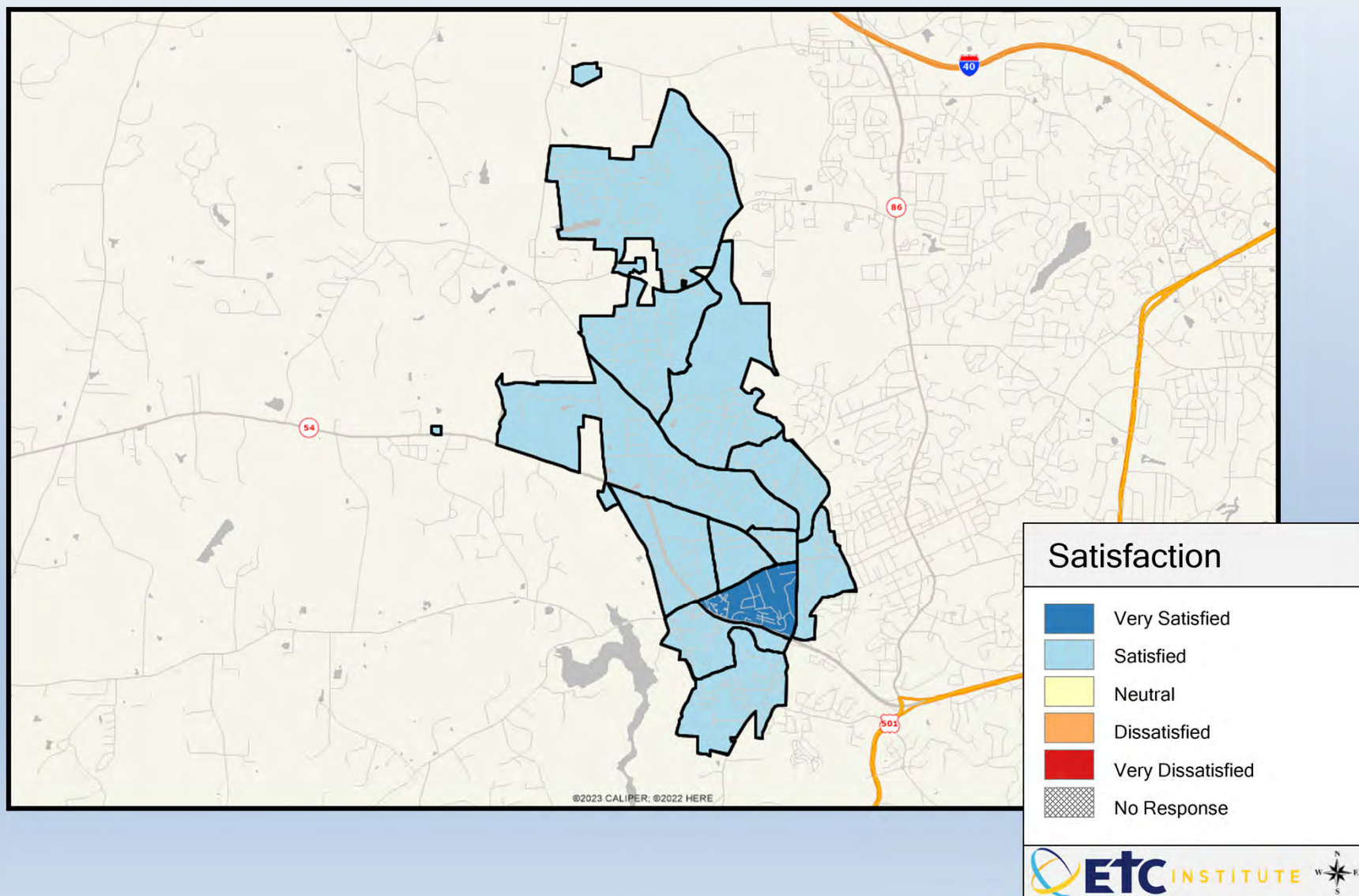


## Q7-03. Quality of outdoor athletic fields

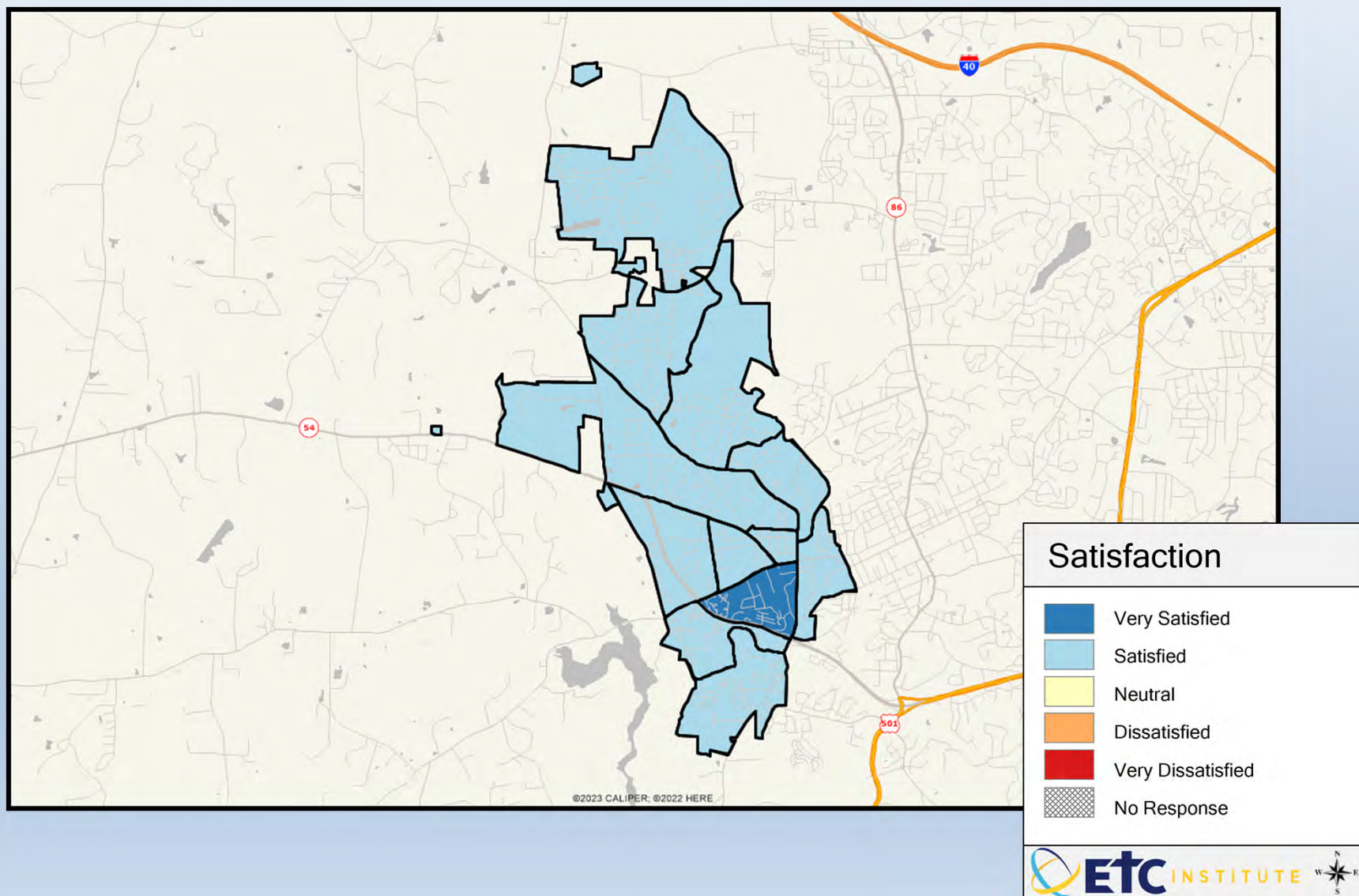




## Q7-04. The Town's youth programs

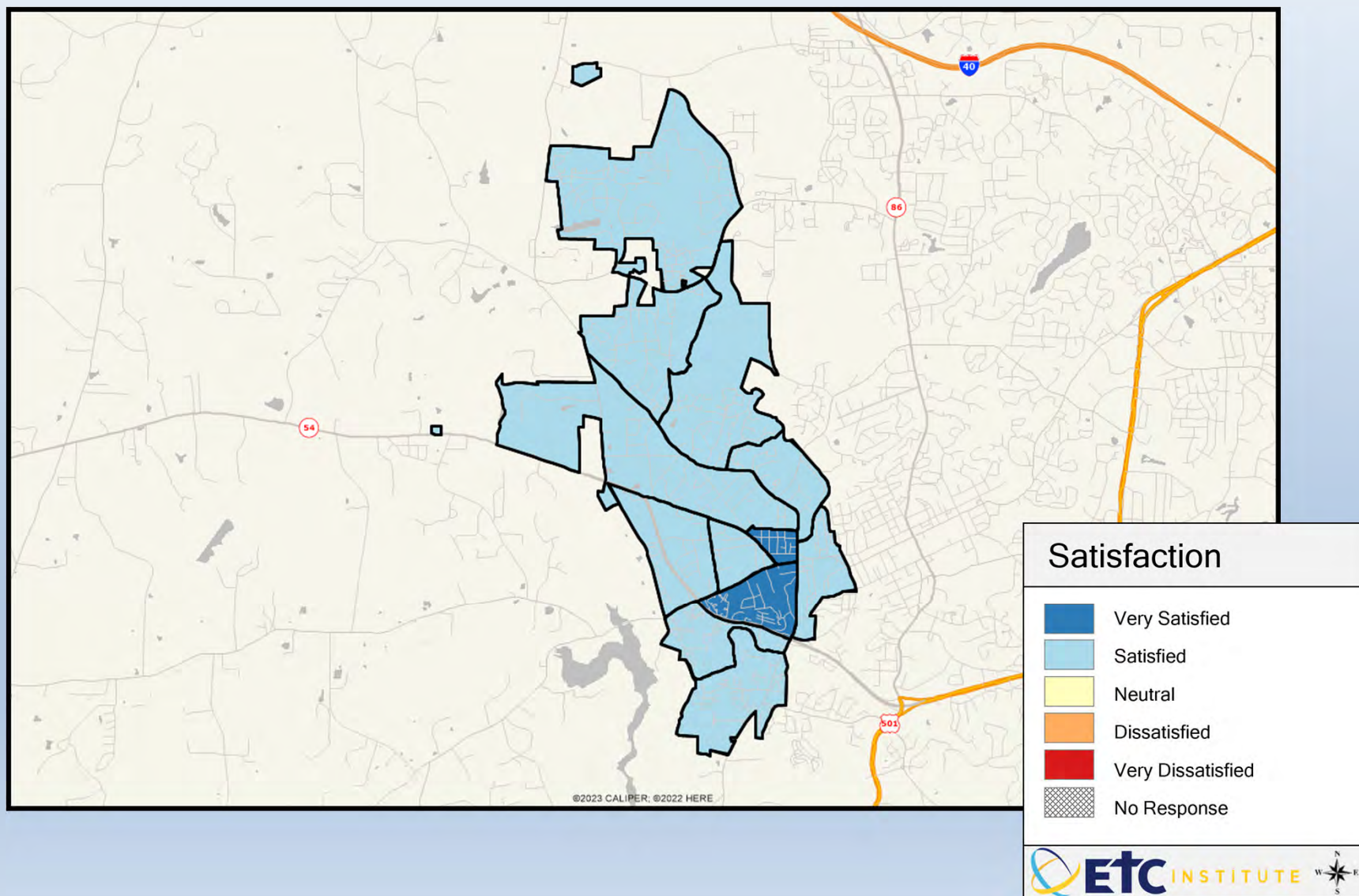


## Q7-05. The Town's adult programs

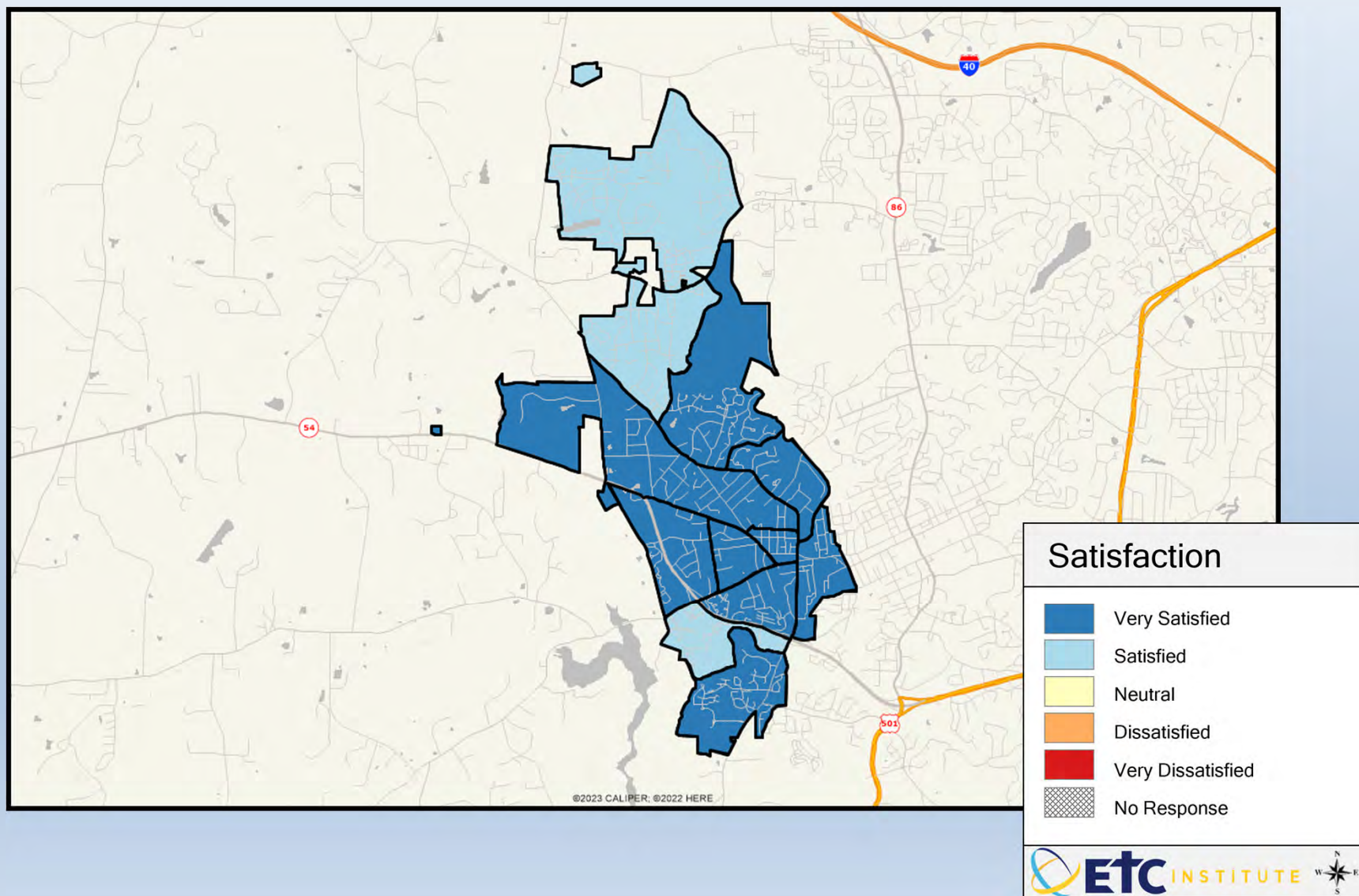




## Q7-06. The Town's senior programs

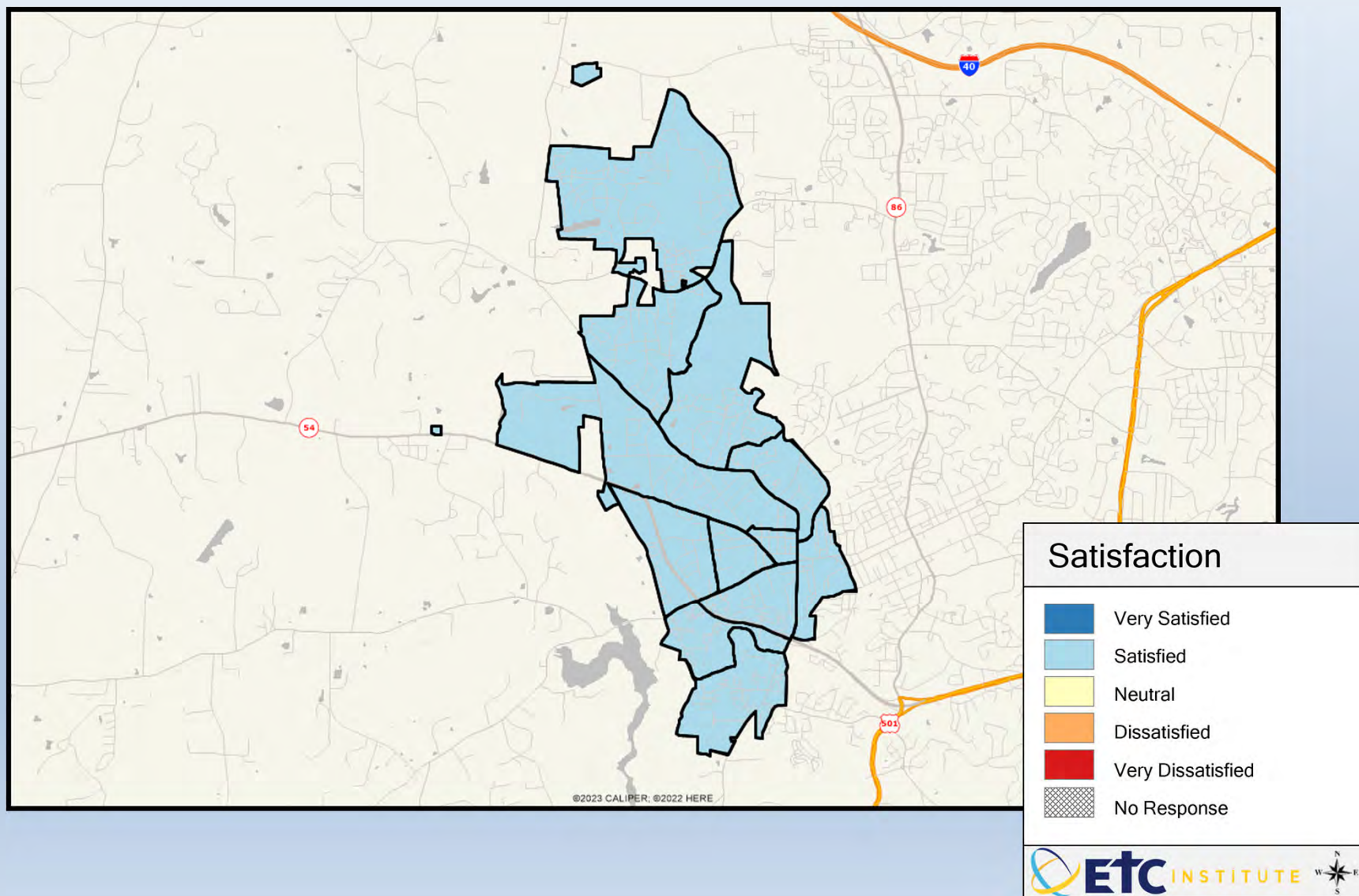


## Q7-07. Town special events

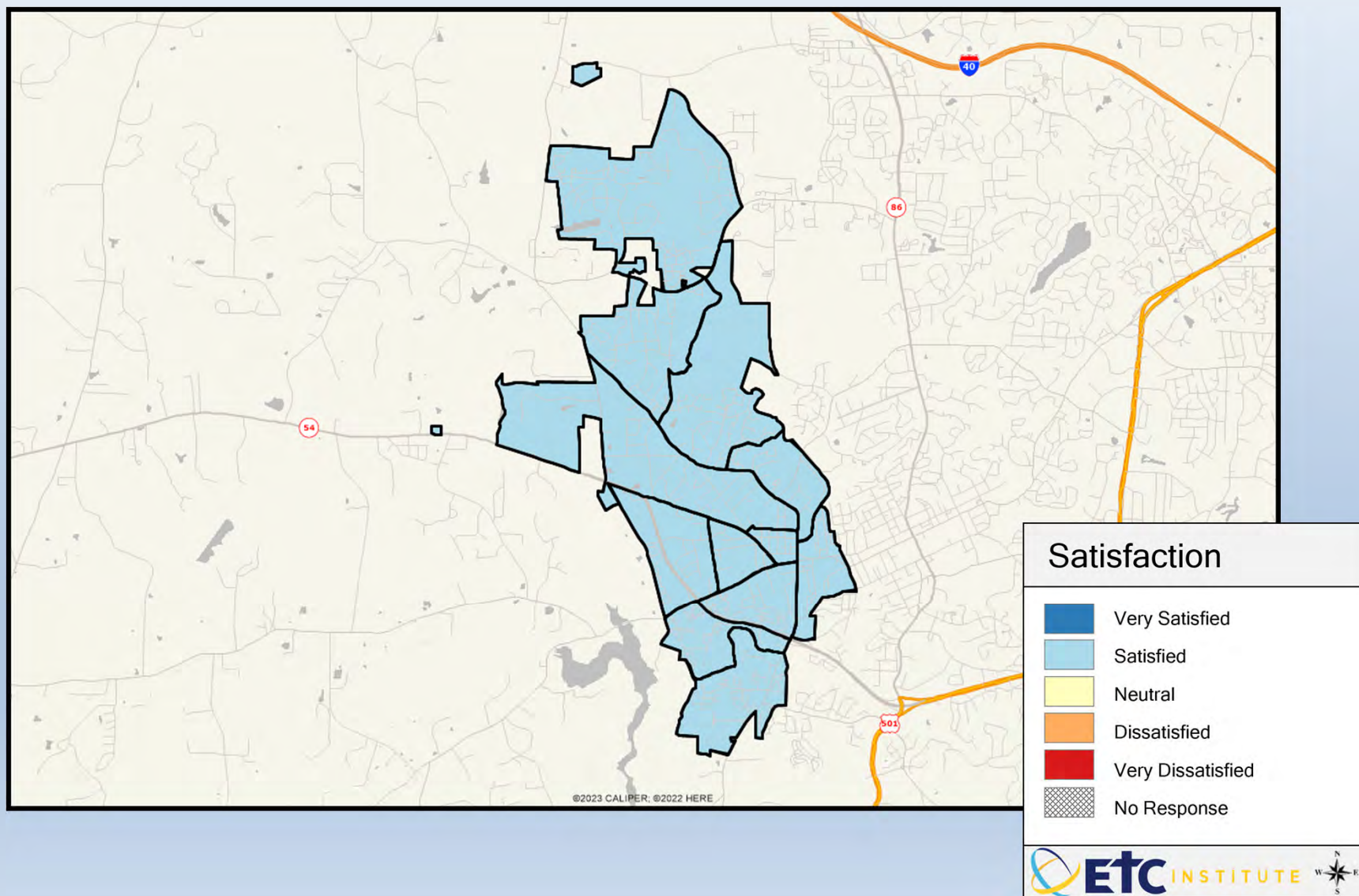




## Q7-08. Ease of registering for programs

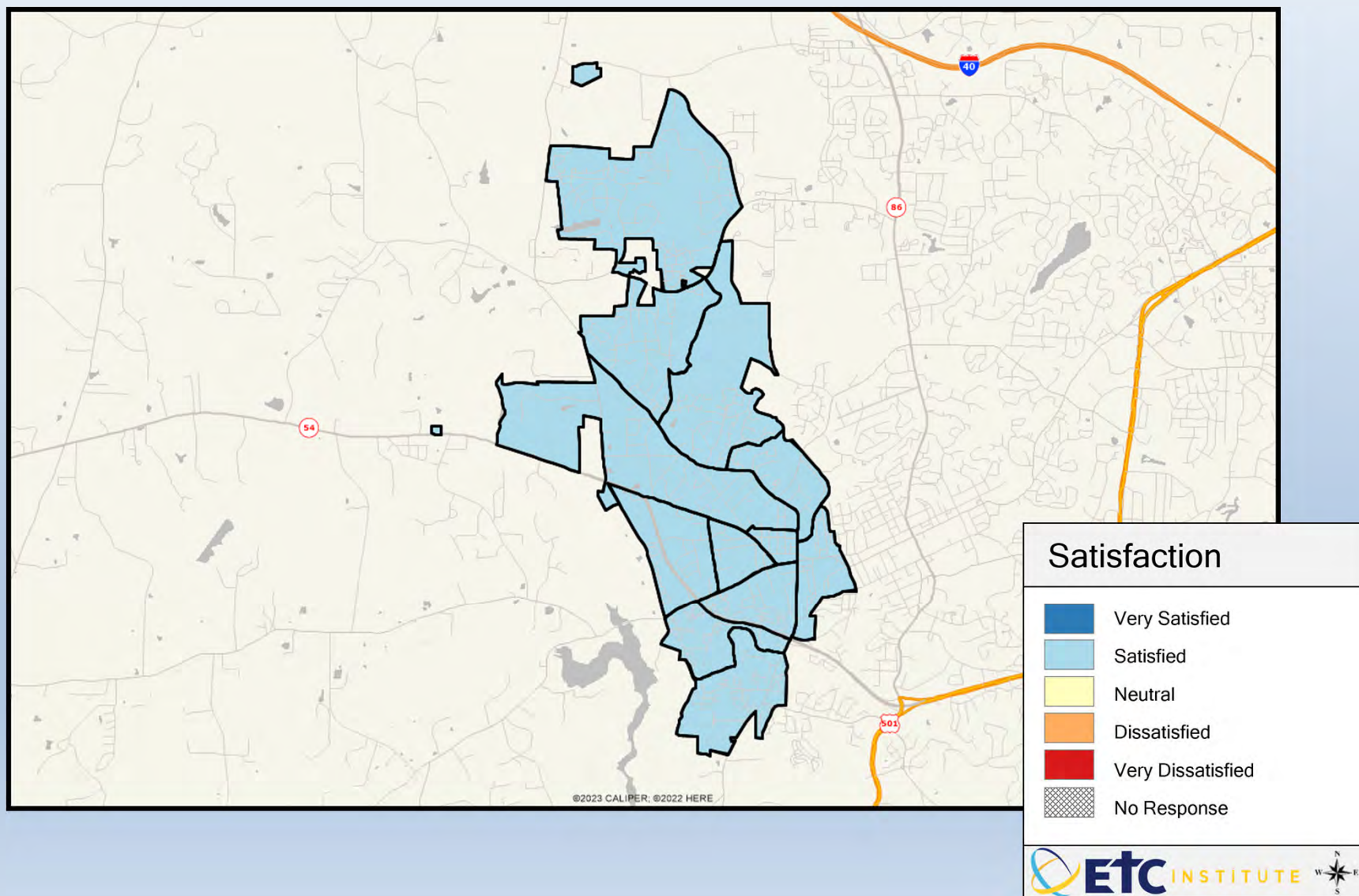


## Q7-09. Fees charged for recreation programs

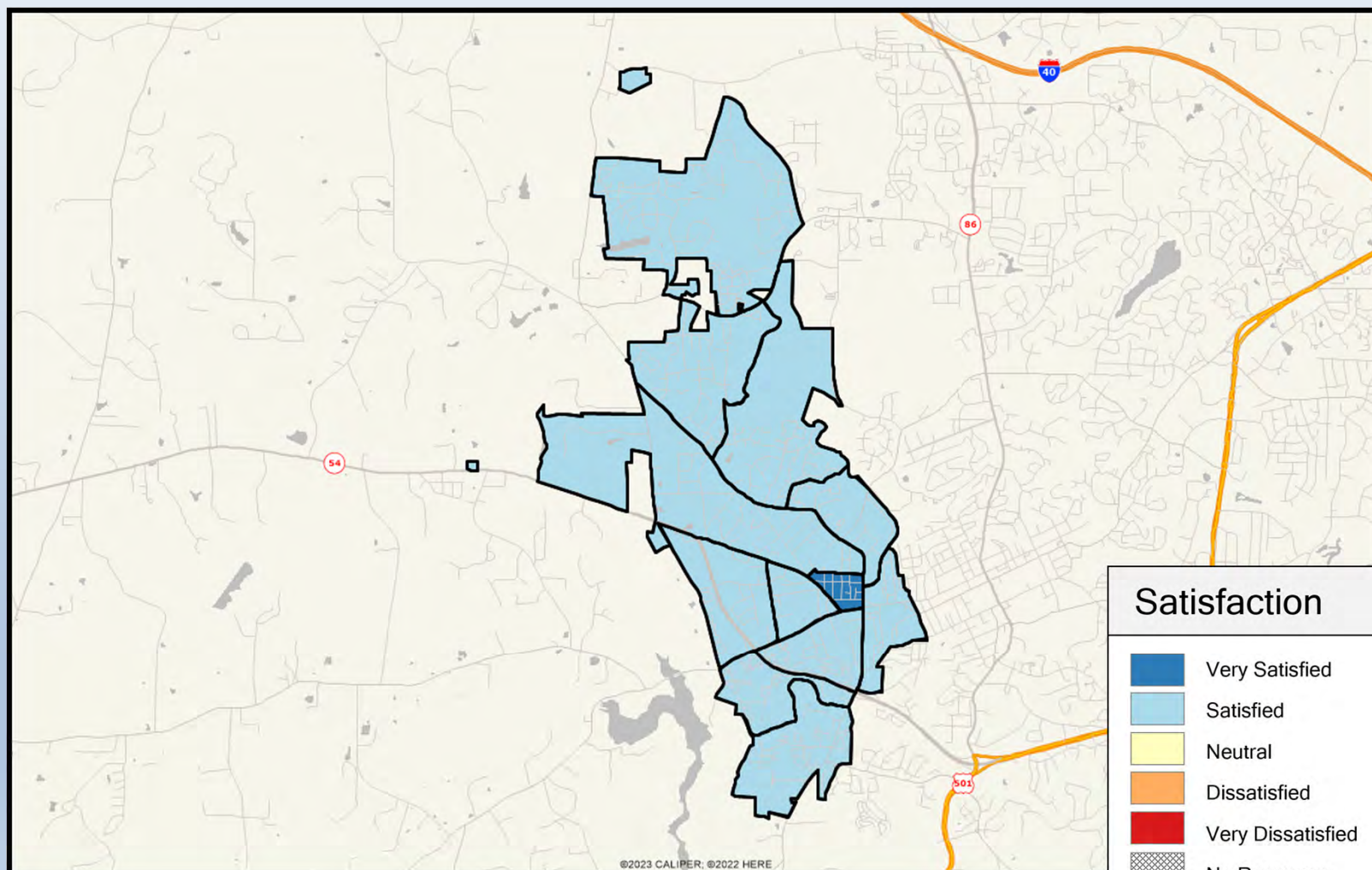




## Q7-10. Availability of diverse cultural events



# Q7-11. Availability of meeting and gathering spaces

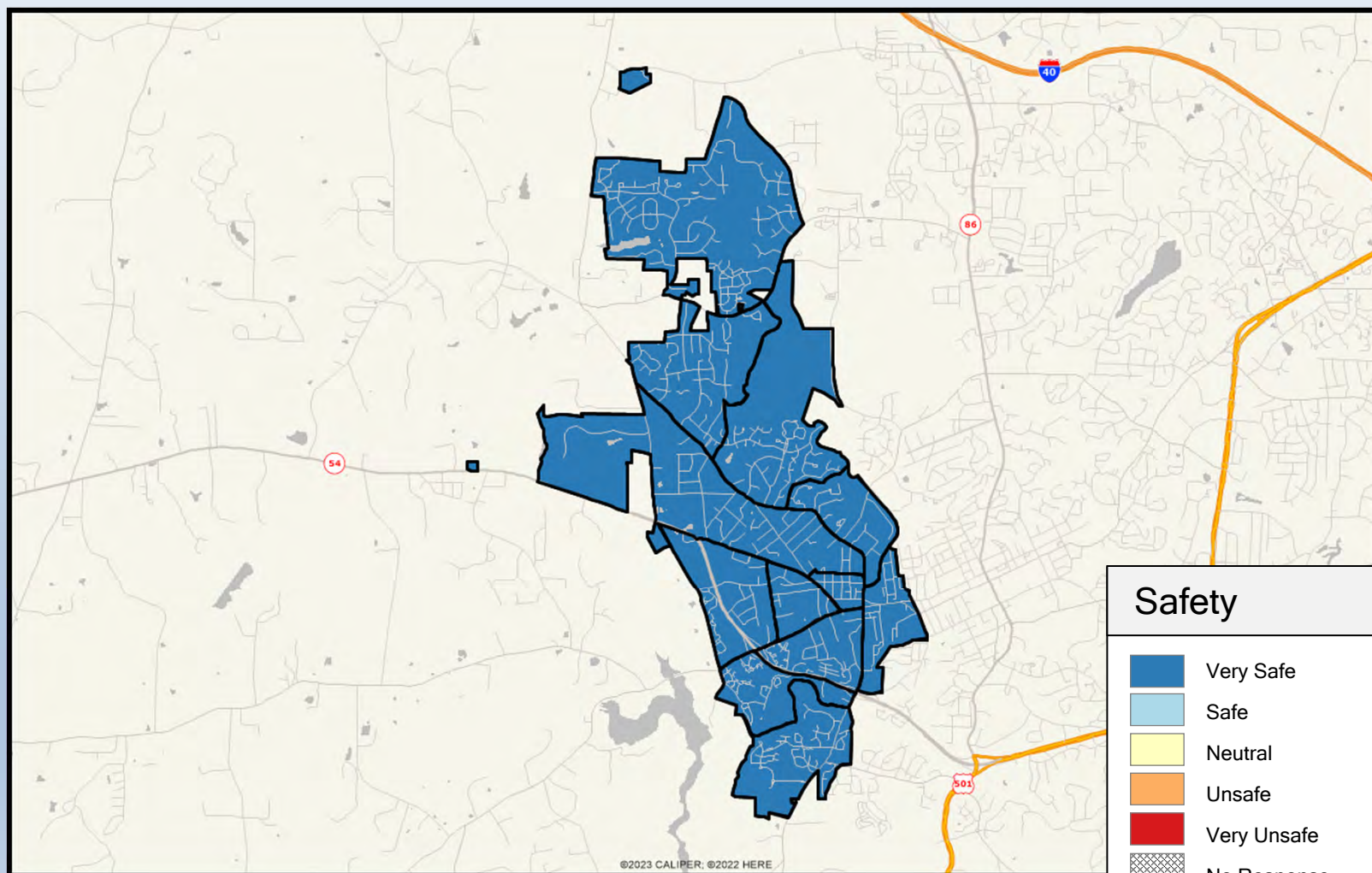


## Satisfaction

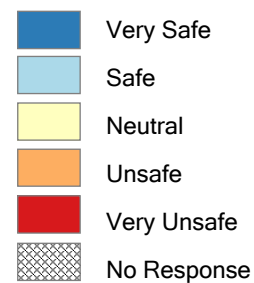
- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response



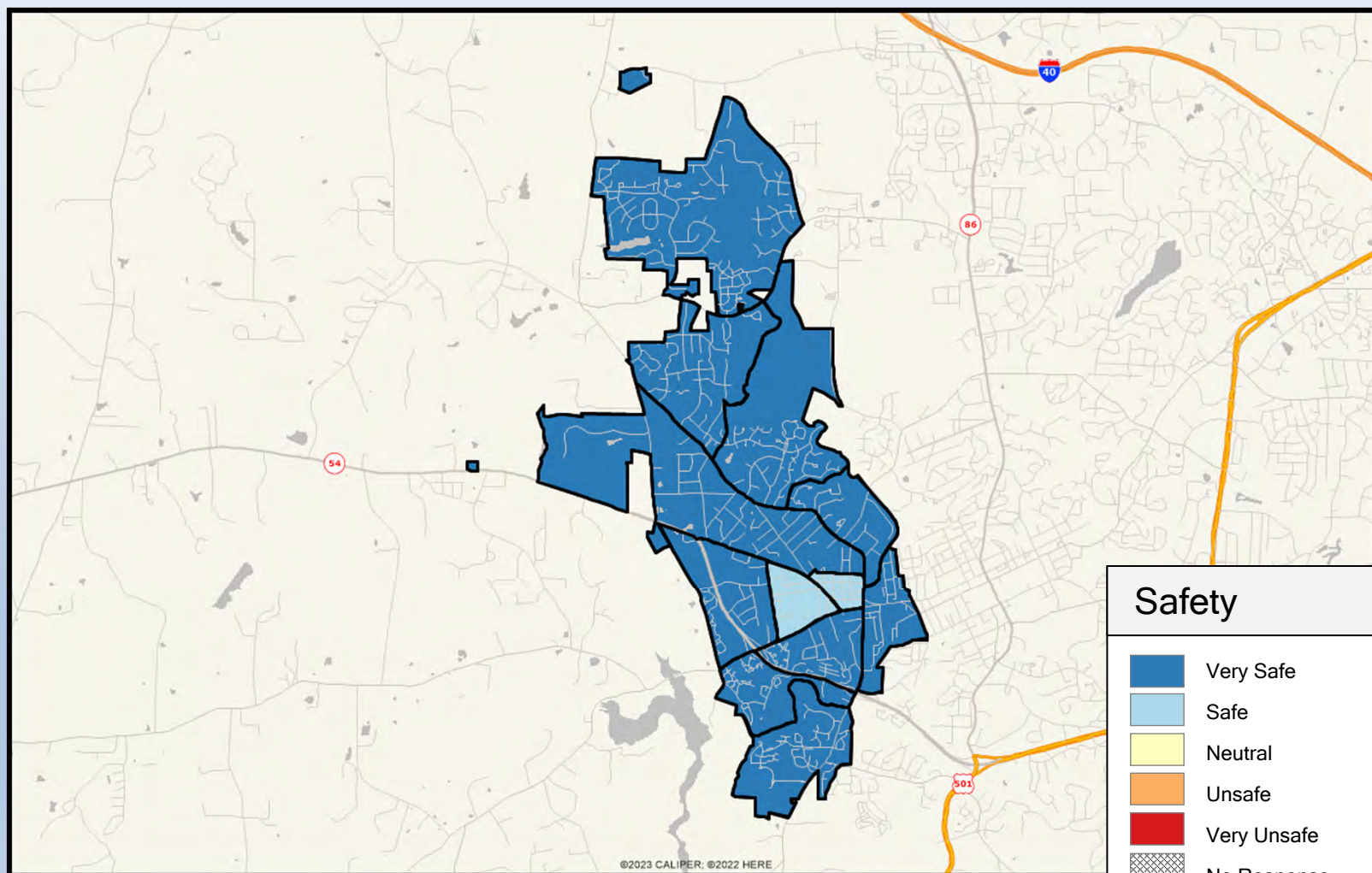
# Q9-1. In your neighborhood



## Safety

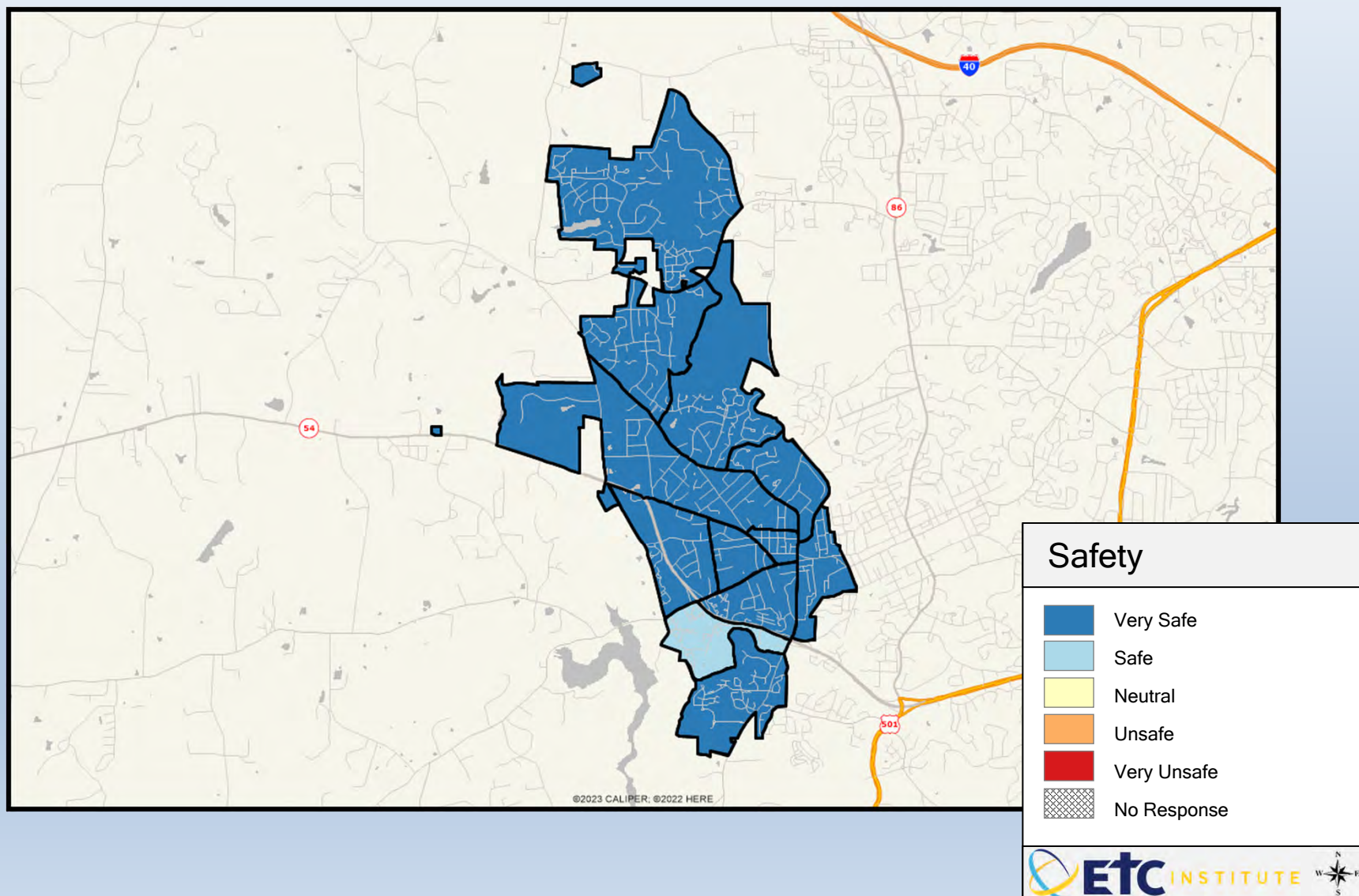


## Q9-2. In Town parks and facilities

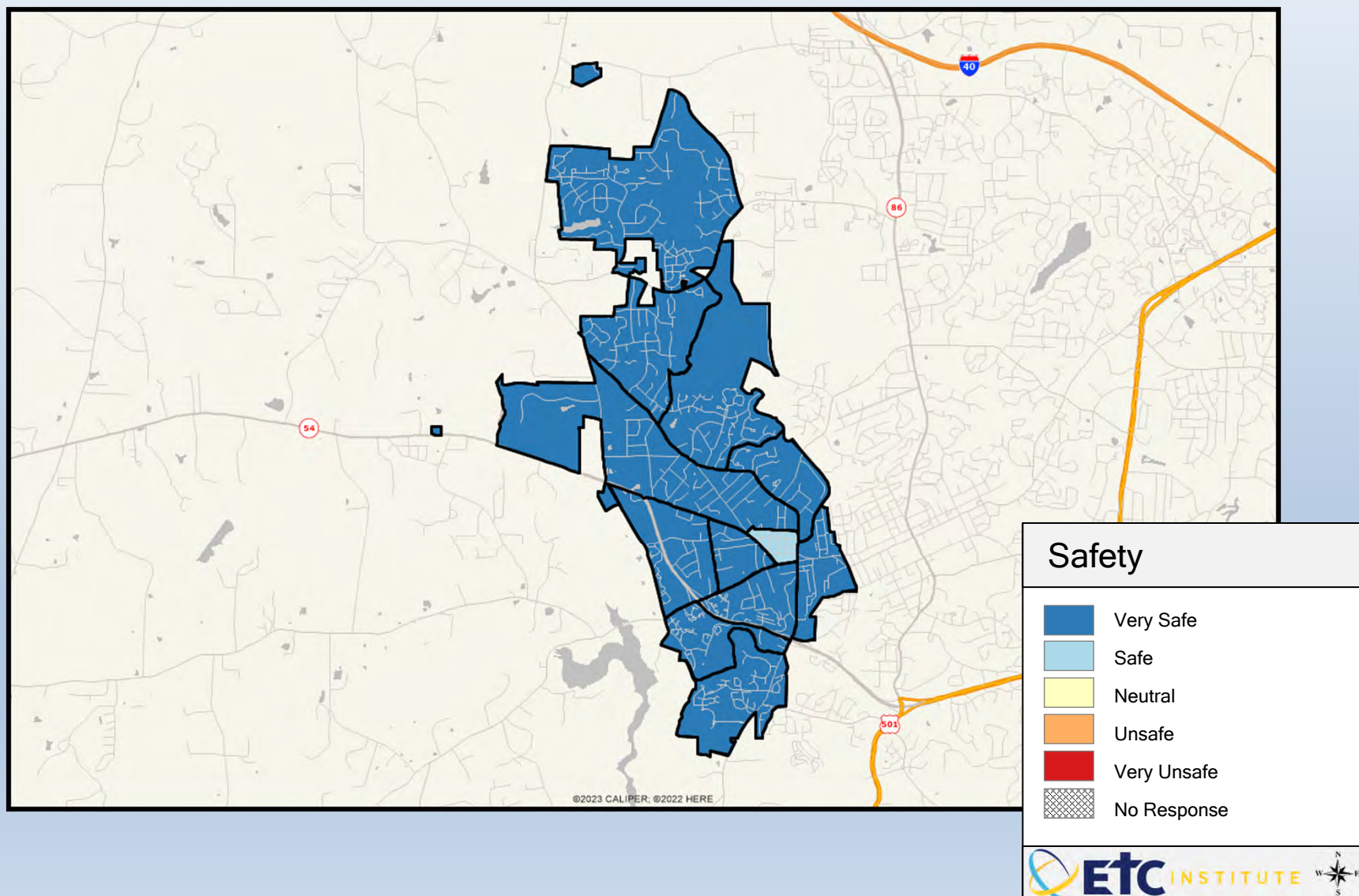




## Q9-3. In shopping and dining areas

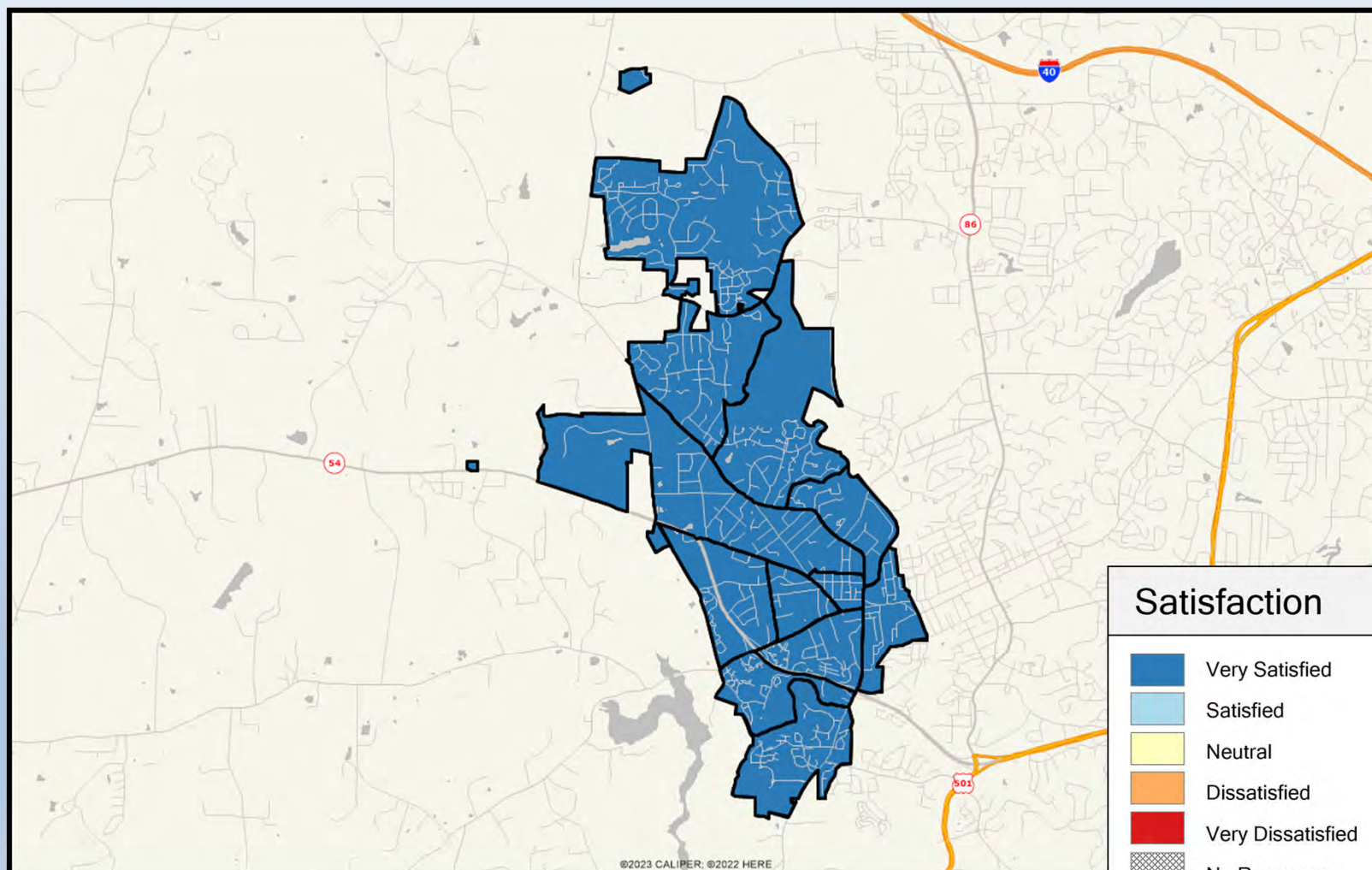


## Q9-4. Overall feeling of safety in Carrboro





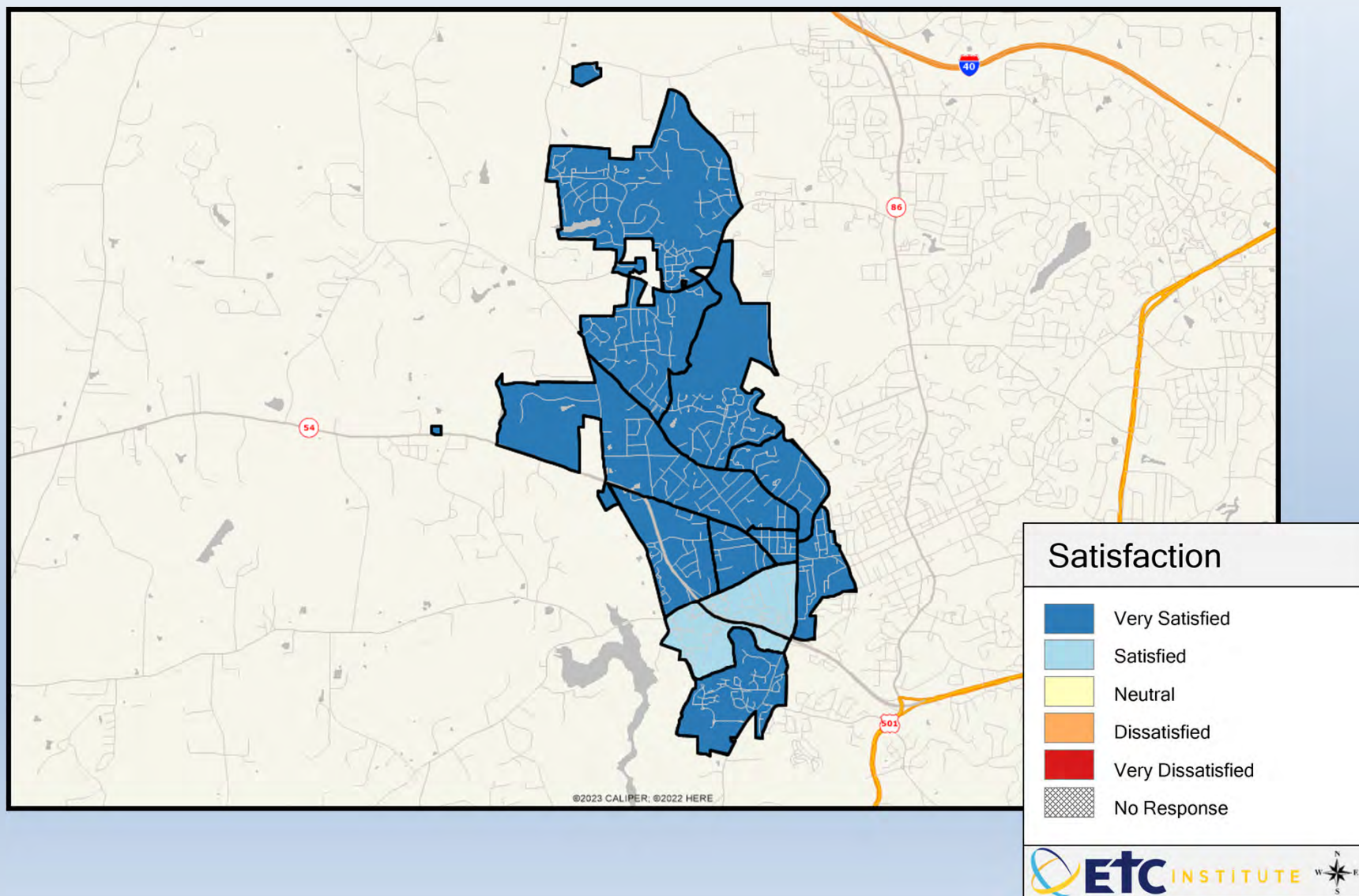
# Q10-01. Overall effectiveness of Carrboro Fire Department



## Satisfaction

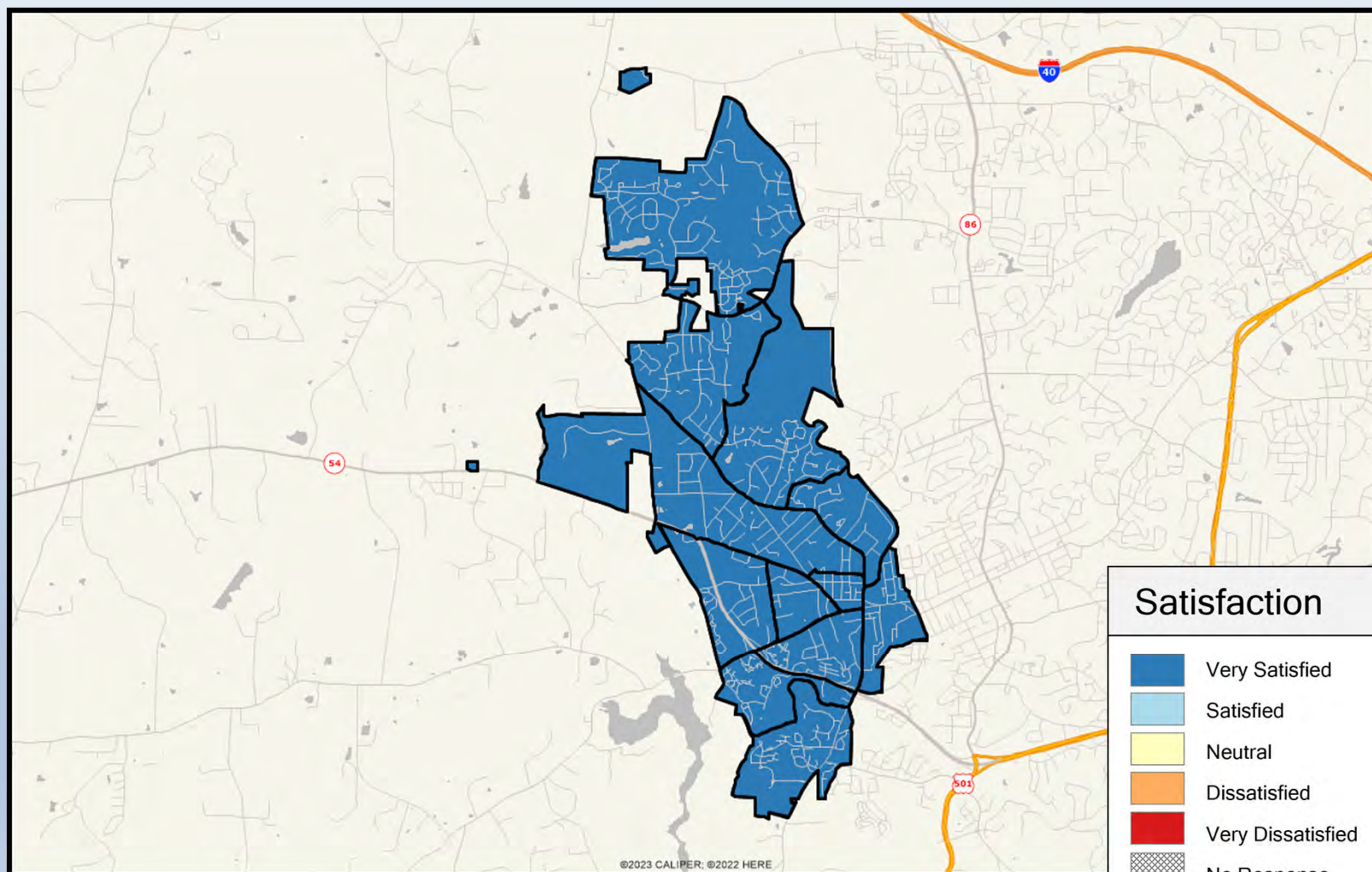


## Q10-02. Responsiveness to community concerns





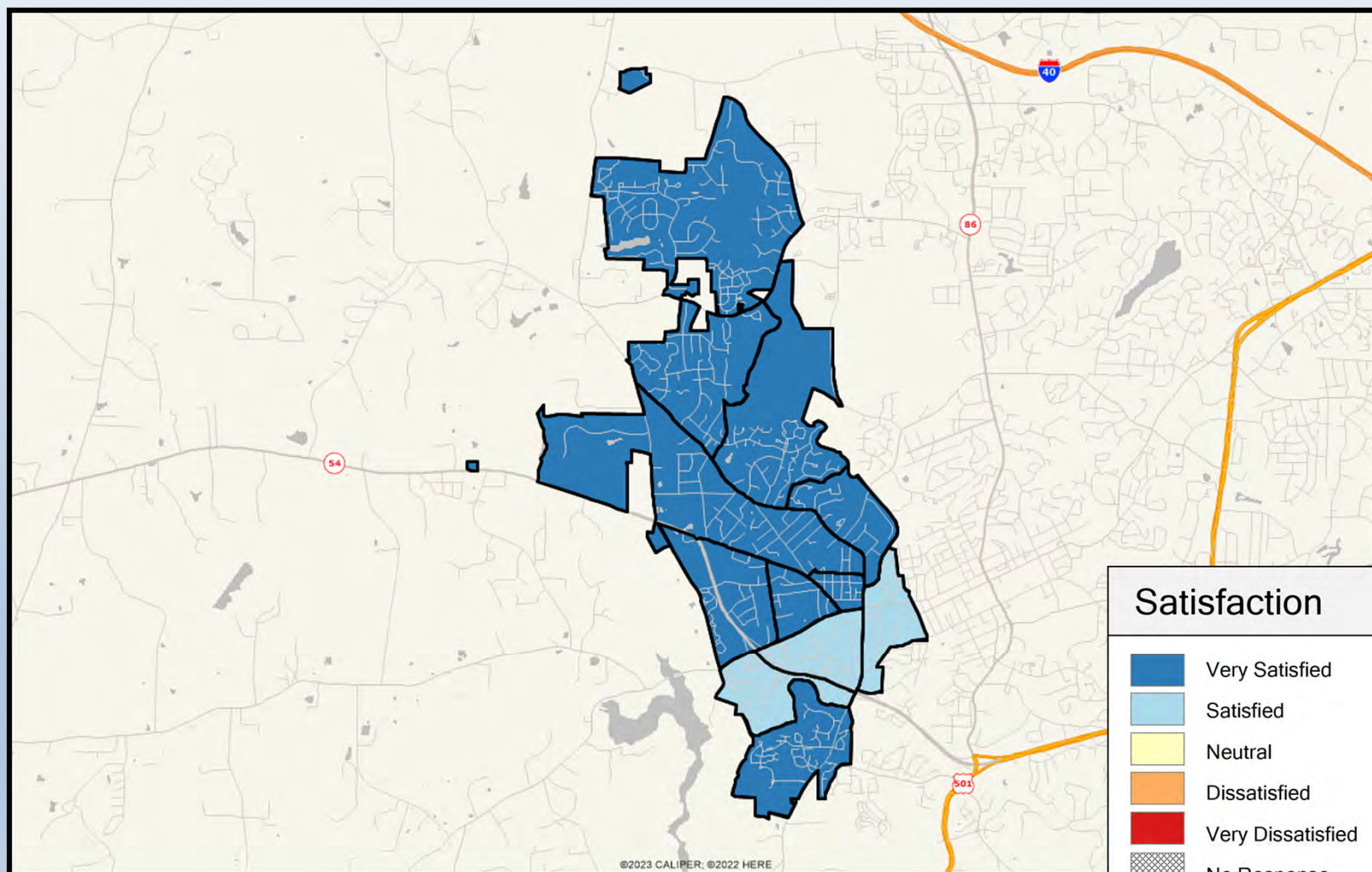
# Q10-03. Respectfulness of fire personnel toward people



## Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

# Q10-04. Visibility of Fire Department in the community

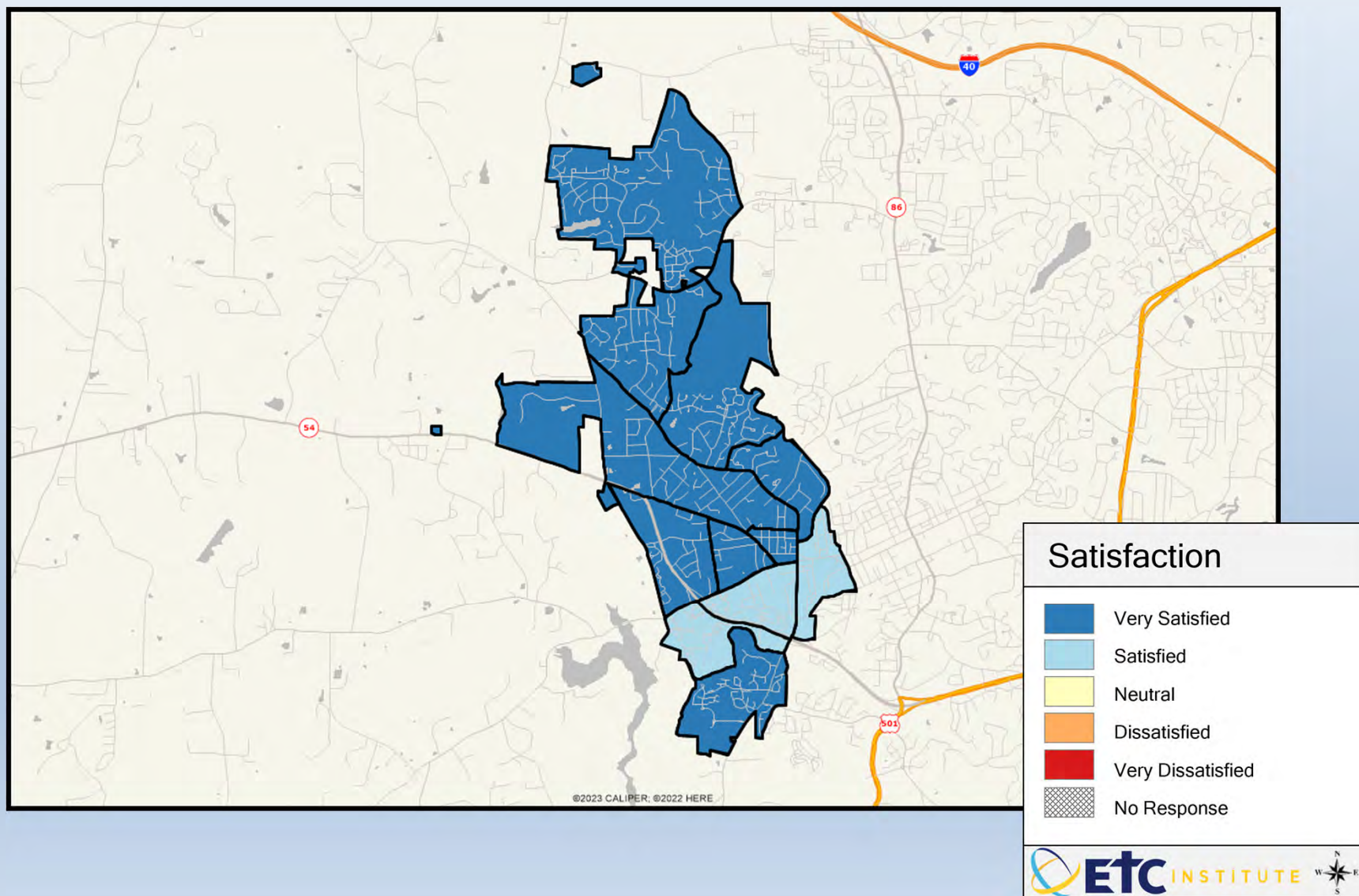


## Satisfaction

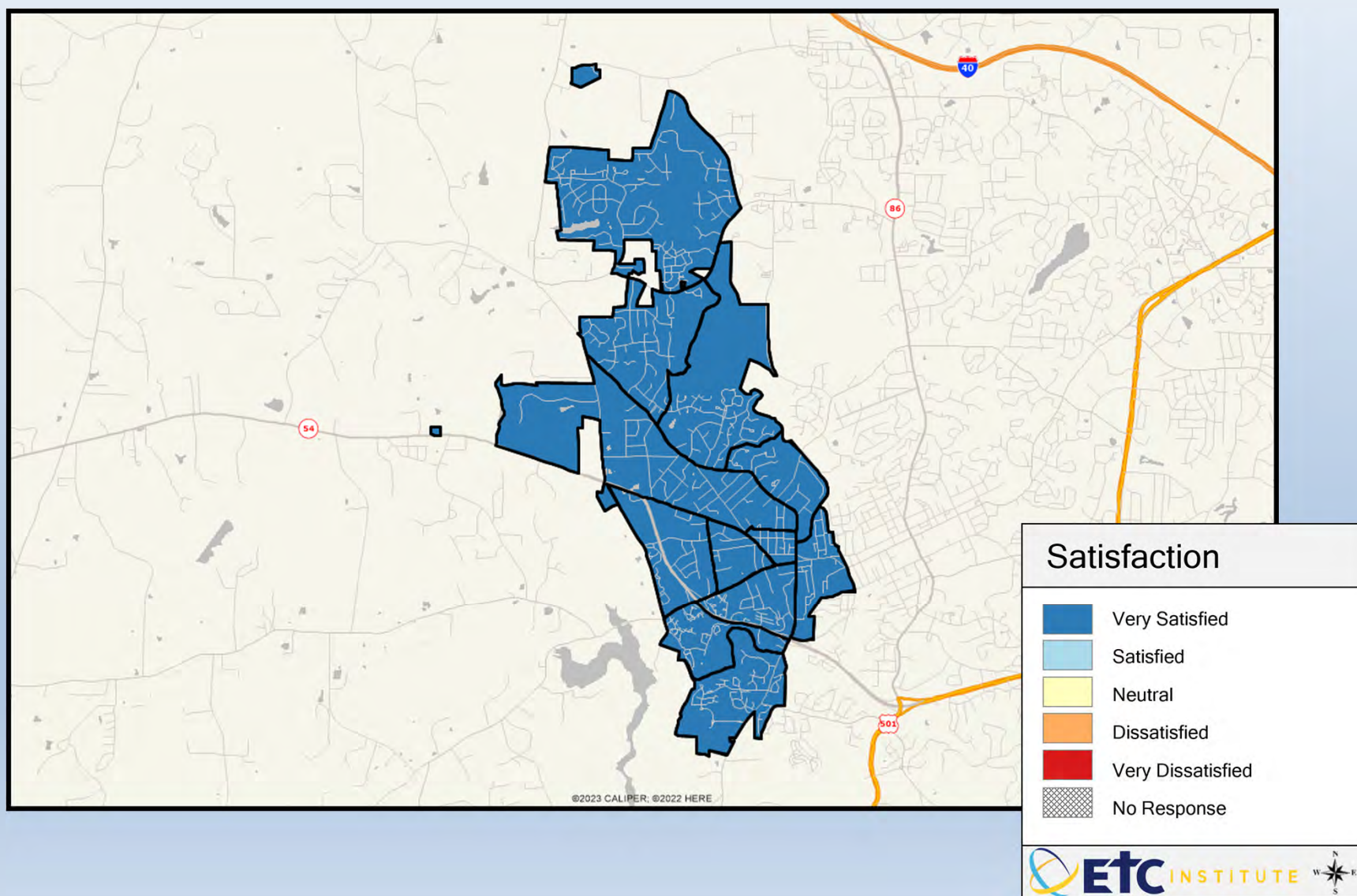
- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response



## Q10-05. Fire prevention and safety education programs

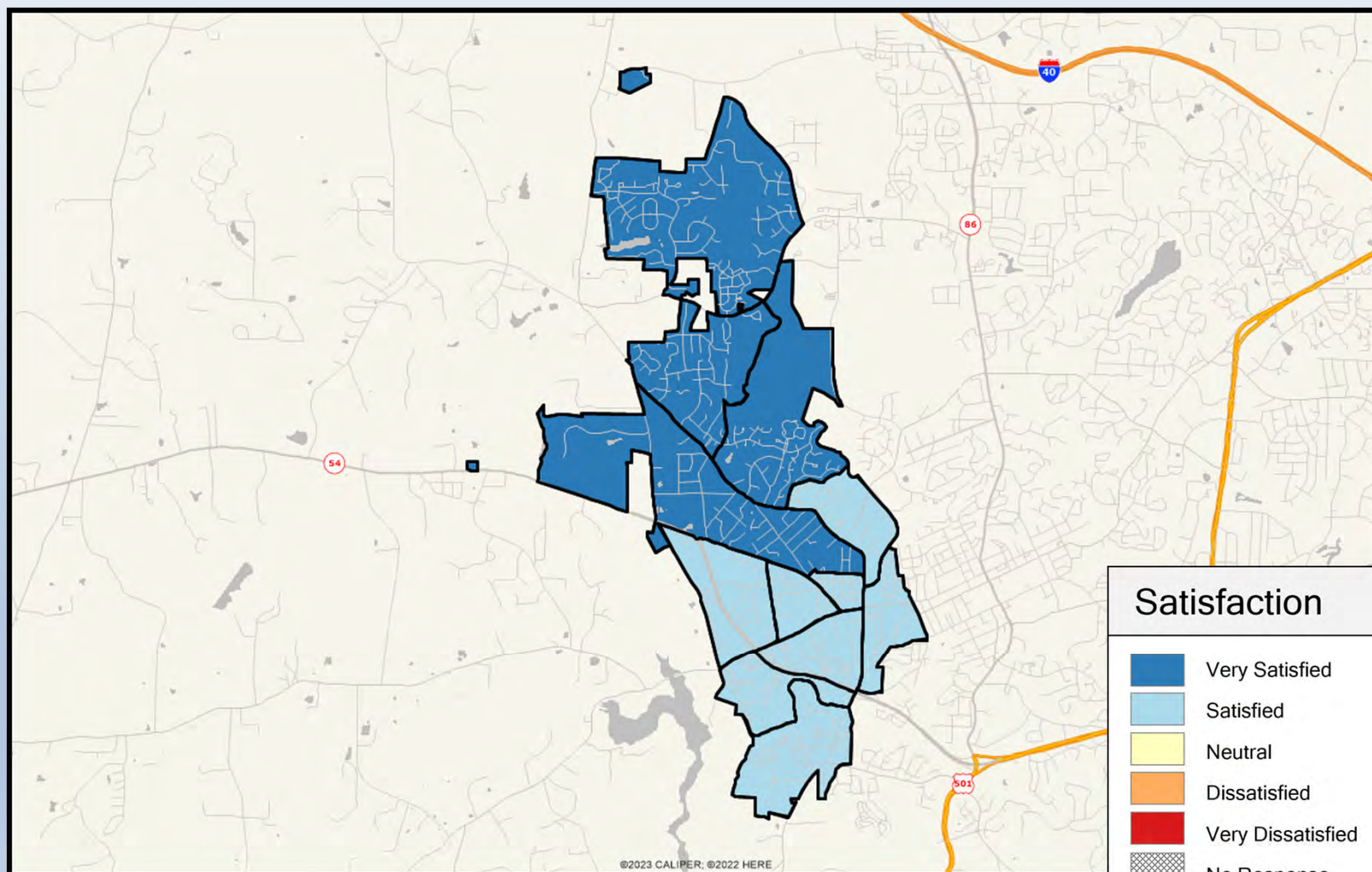


## Q10-06. Timeliness of fire department response to emergencies





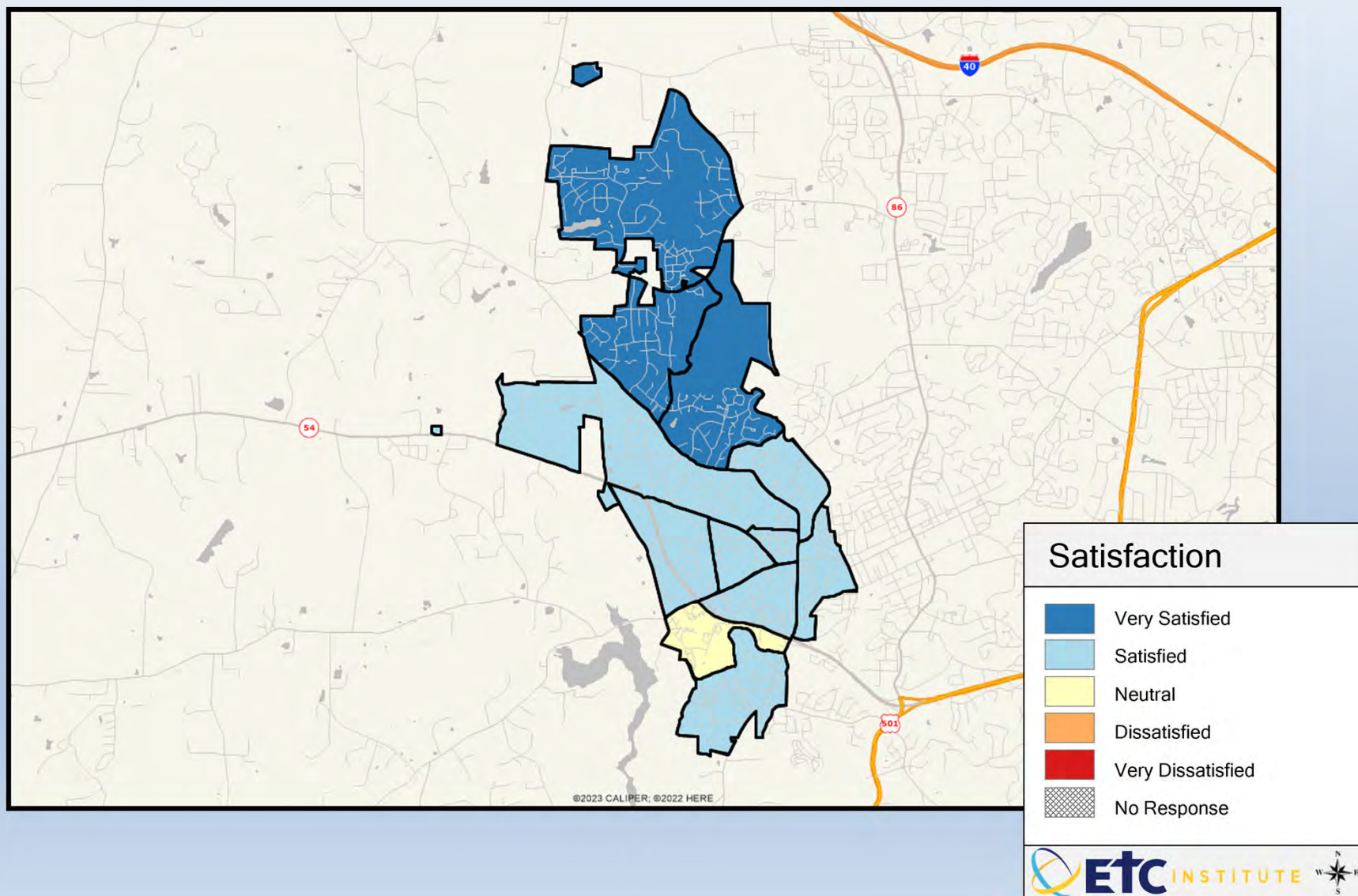
# Q10-07. Overall effectiveness of Carrboro Police Department



## Satisfaction

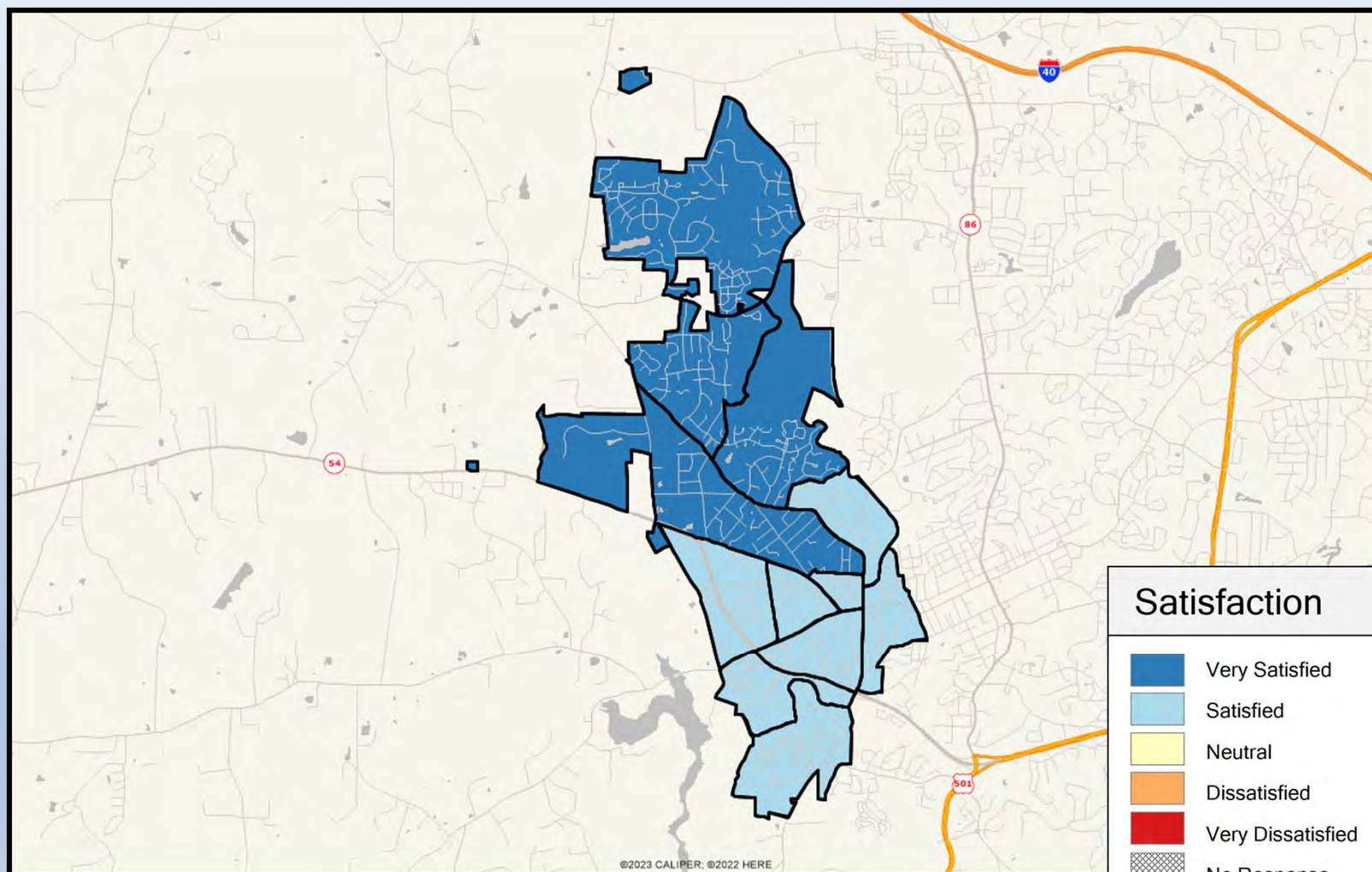
- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

## Q10-08. Responsiveness to community concerns





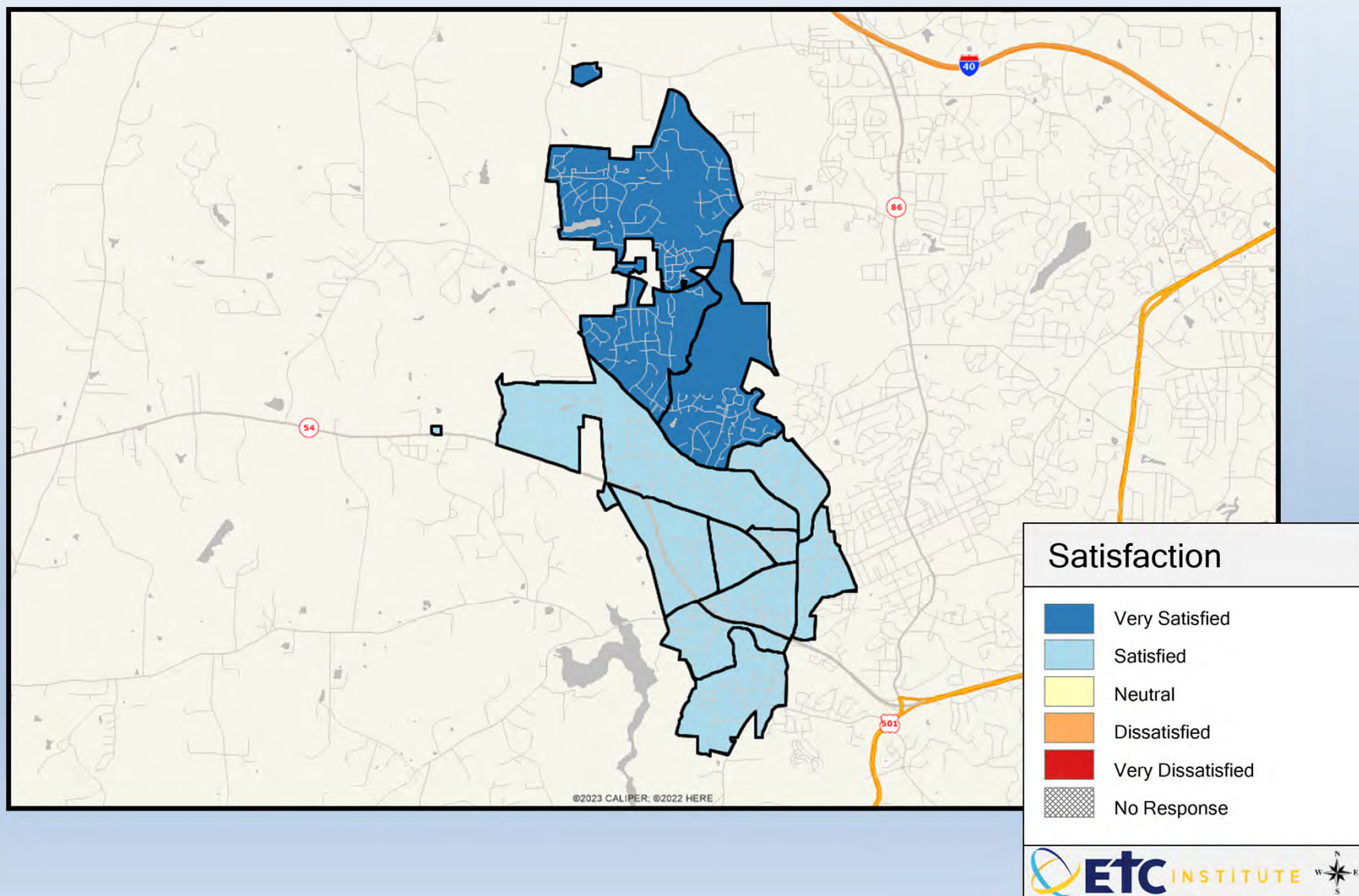
# Q10-09. Respectfulness of police personnel toward people



## Satisfaction

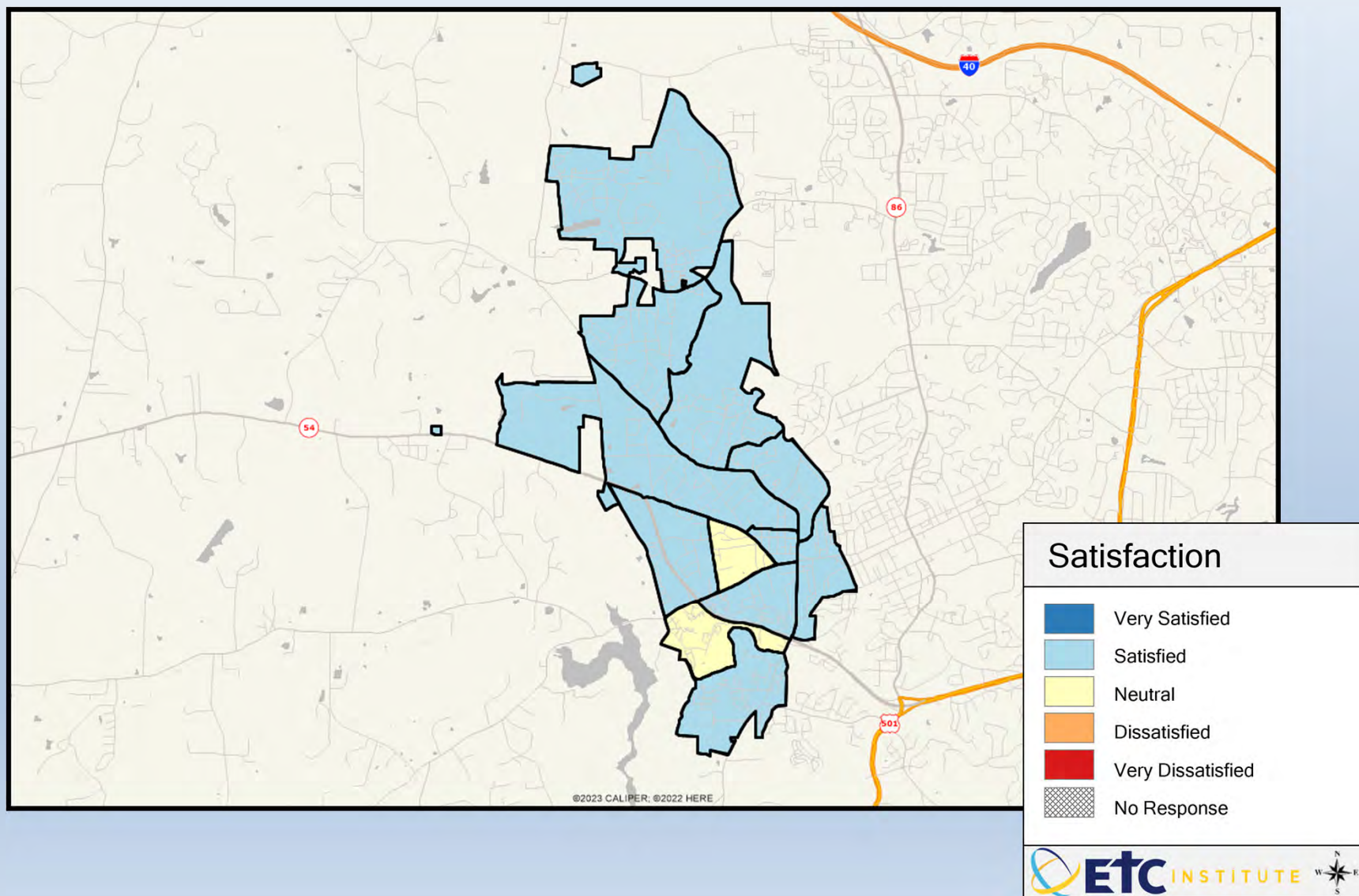
- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

## Q10-10. Visibility of Police in the community

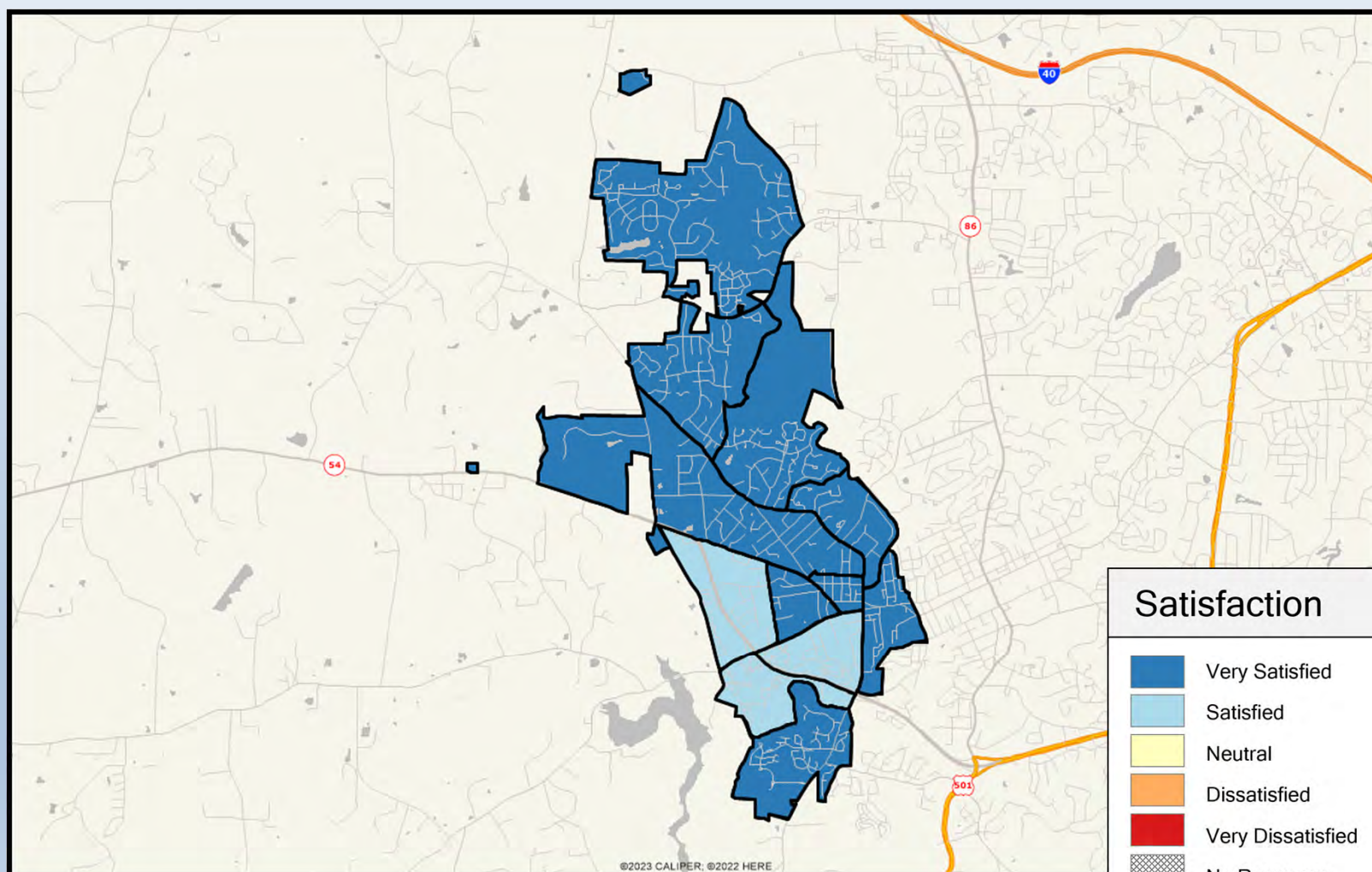




## Q10-11. Enforcement of local traffic laws



# Q10-12. Timeliness of police department response to emergencies

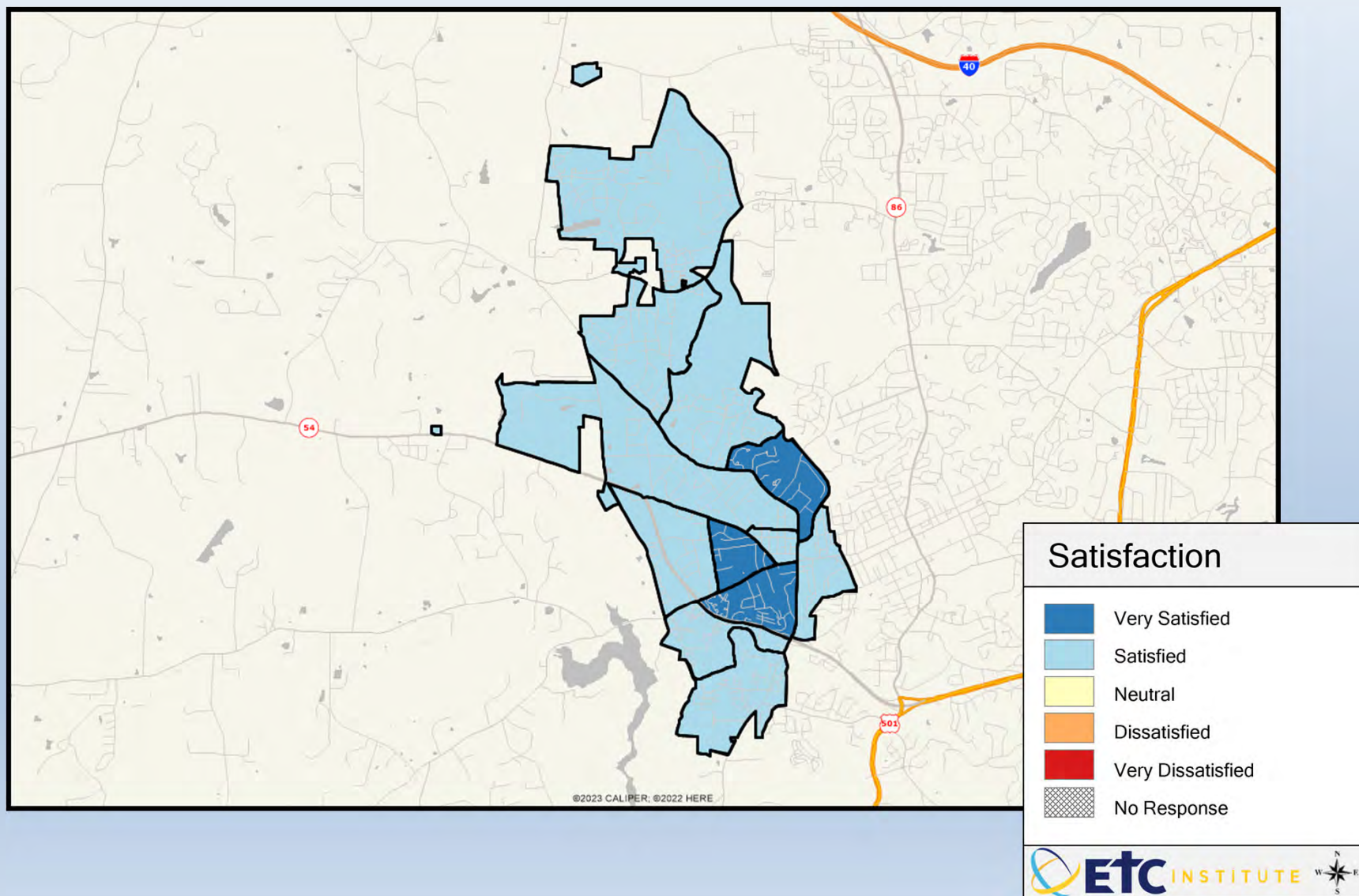


## Satisfaction

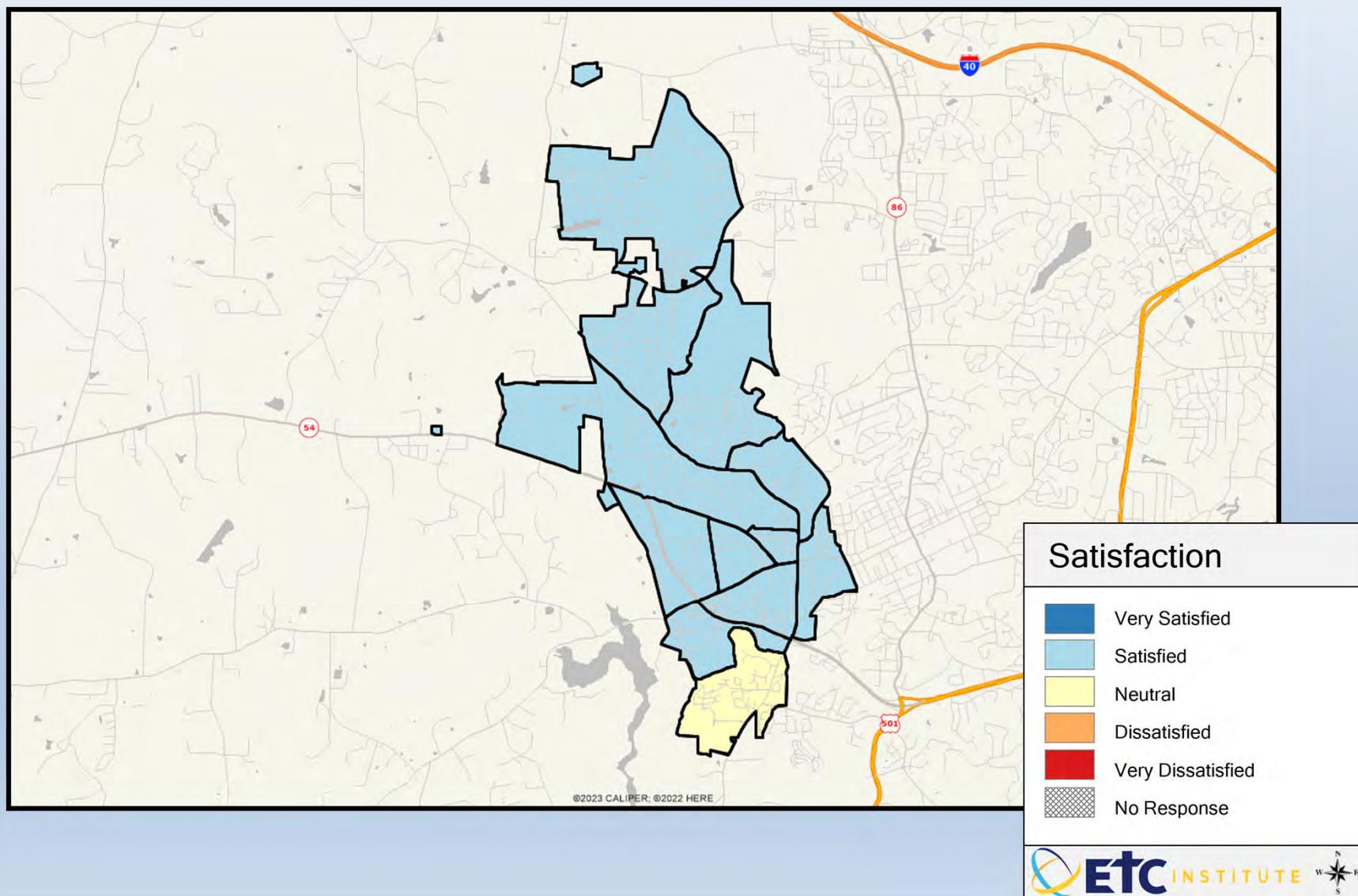
- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response



## Q12-1. Ease of walking in Carrboro

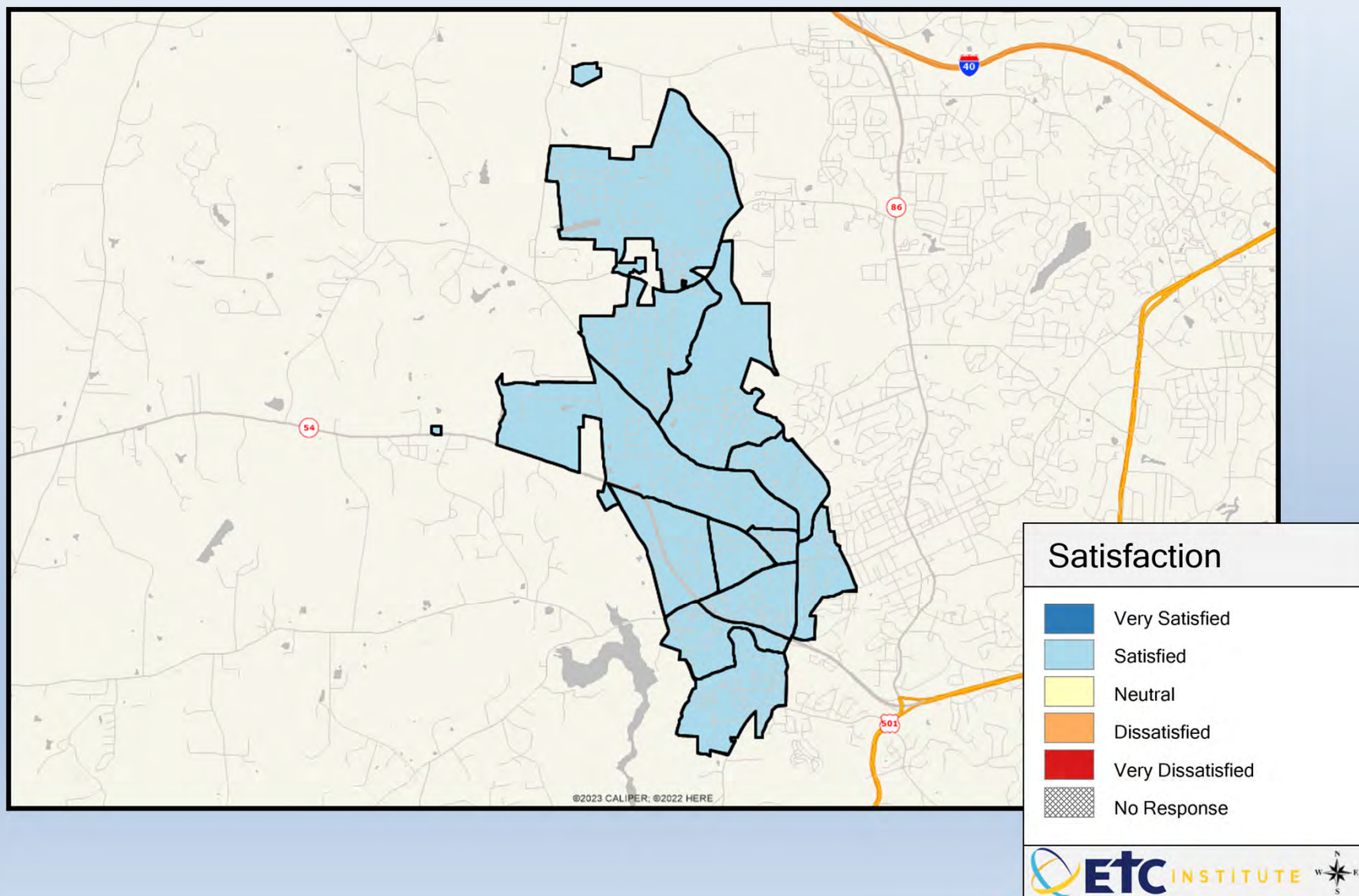


## Q12-2. Ease of biking in Carrboro

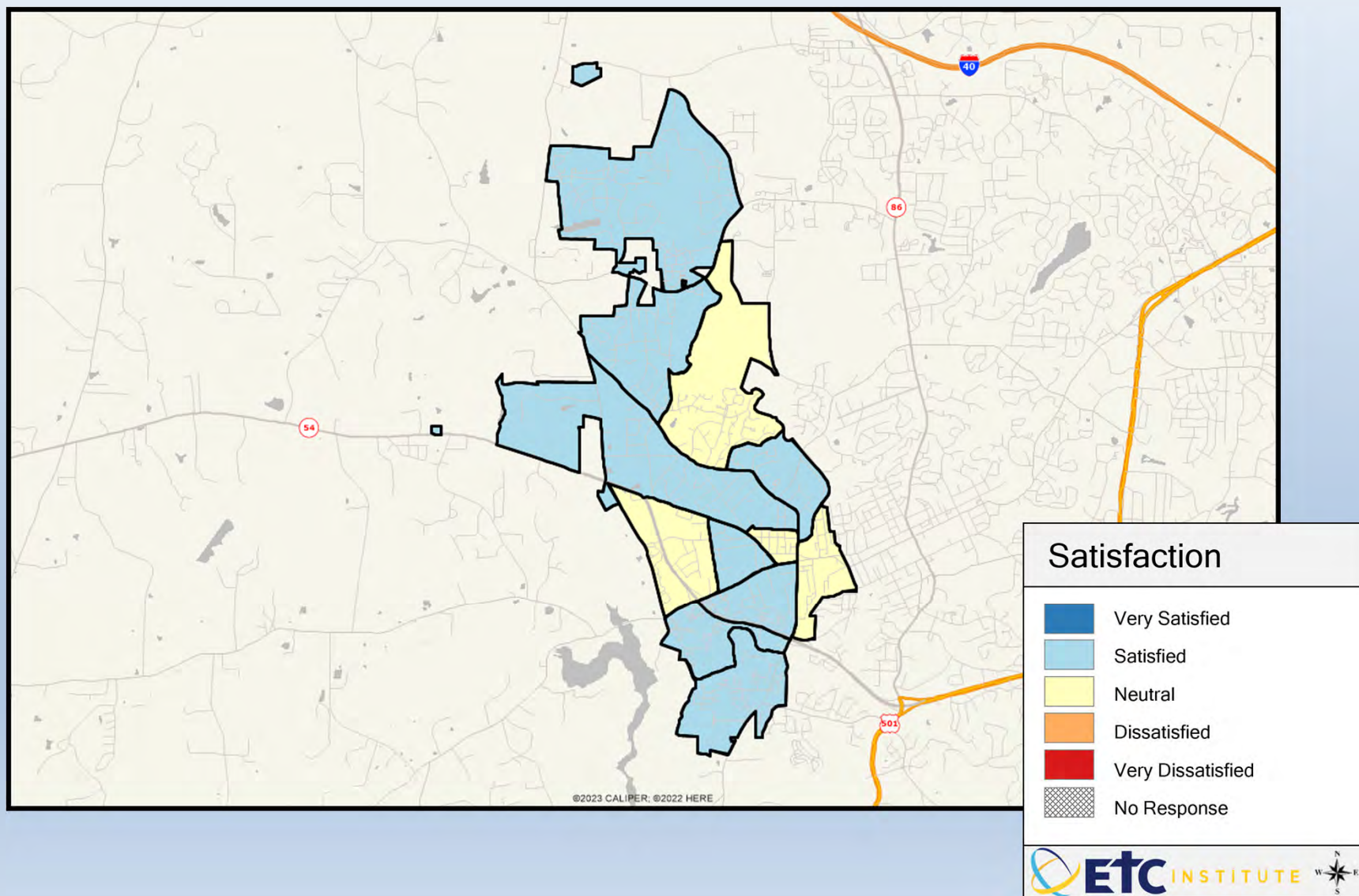




## Q12-3. Ease of driving in Carrboro

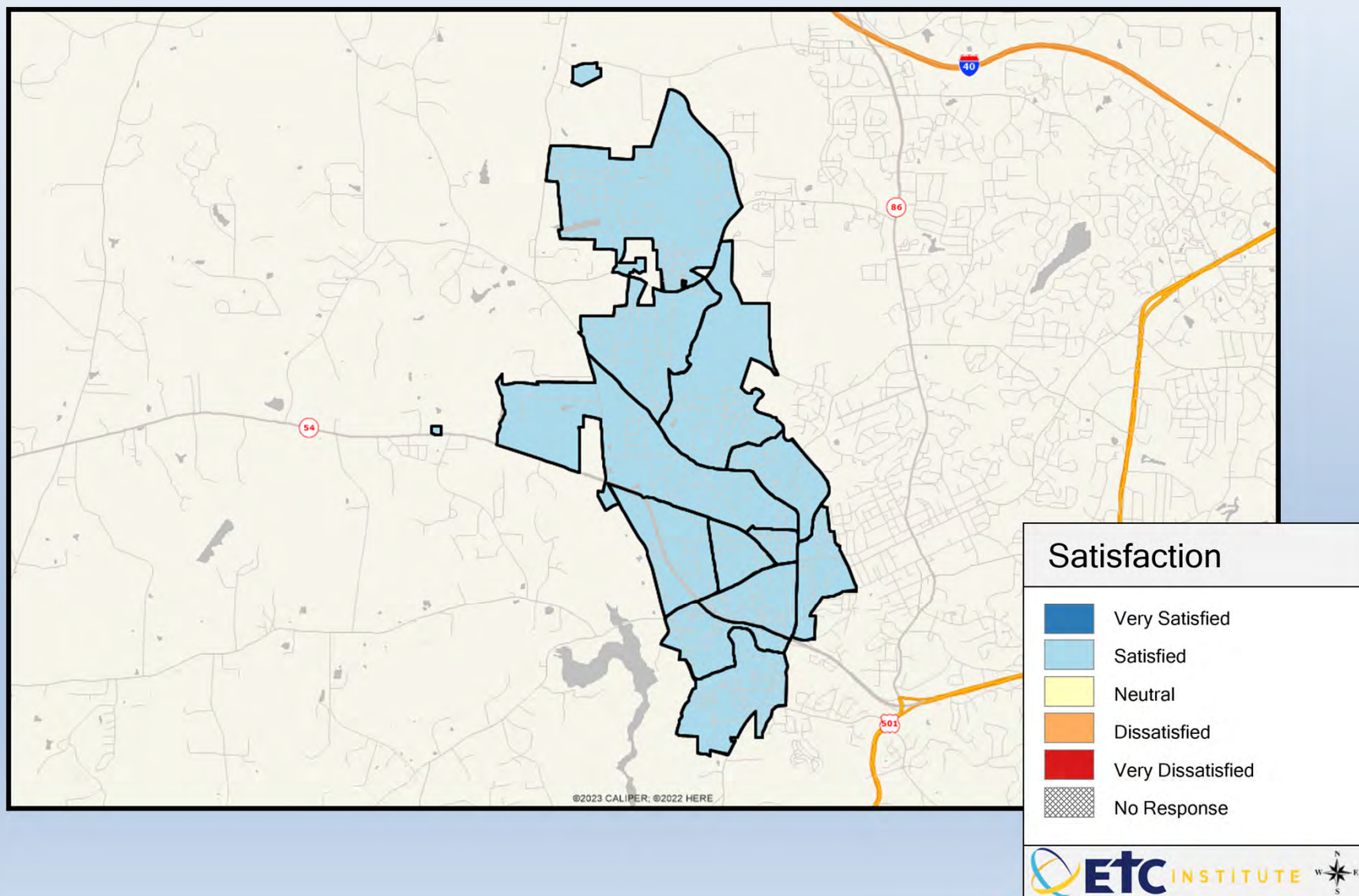


## Q12-4. Availability of sidewalks

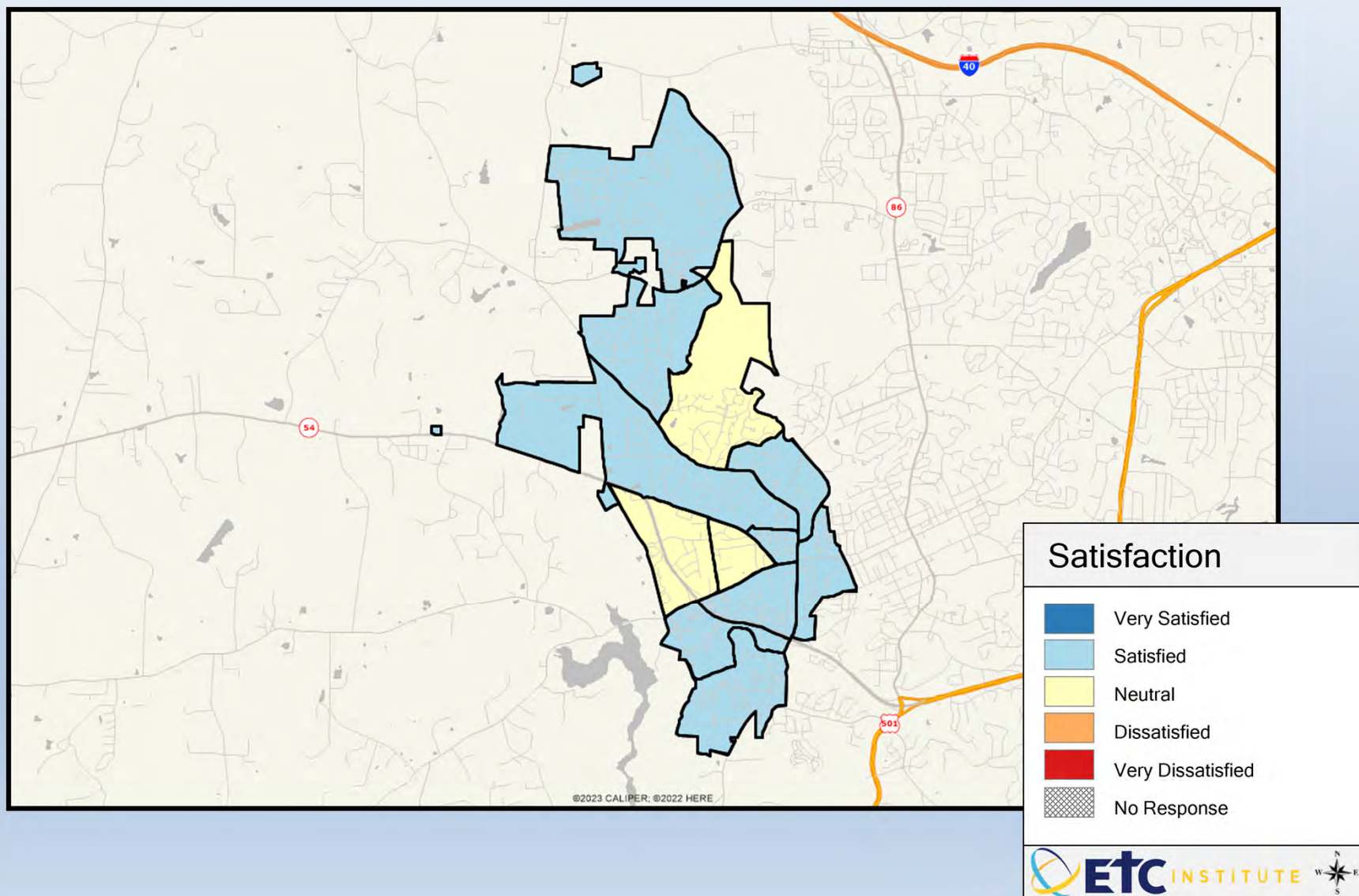




## Q12-5. Availability of greenways and multi-use paths

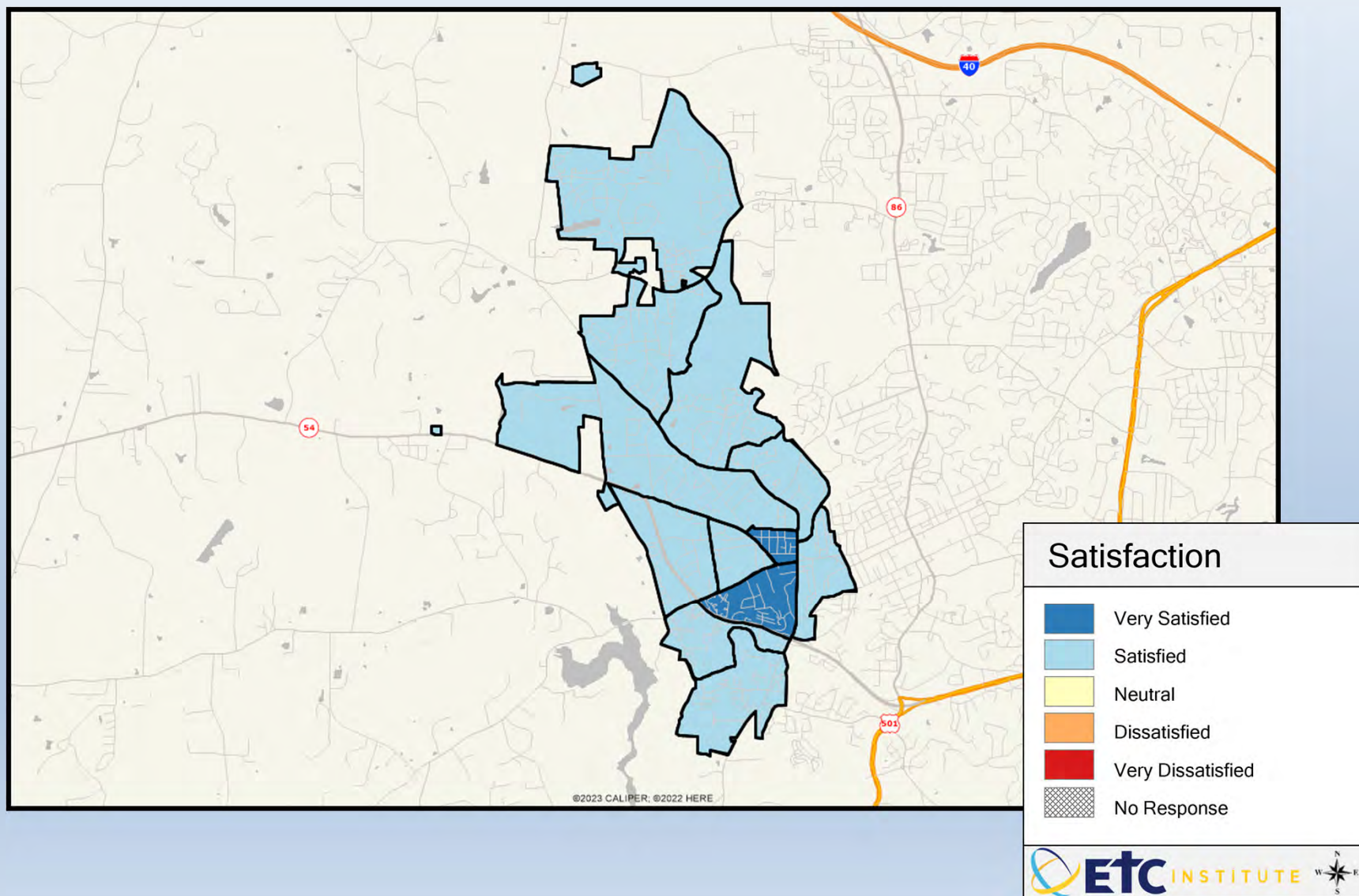


## Q12-6. Availability of on-street bike amenities

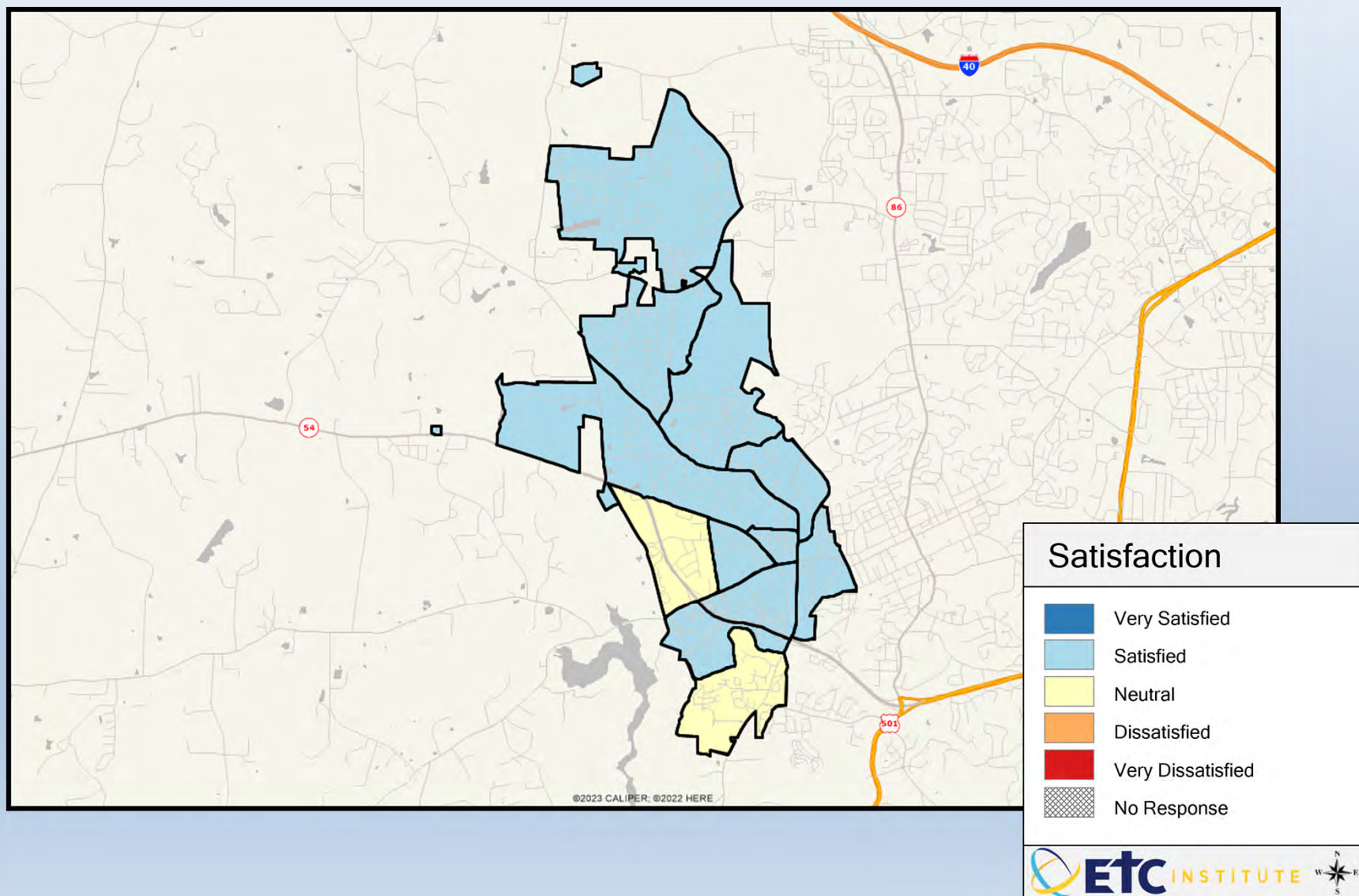




## Q12-7. Availability of bicycle parking

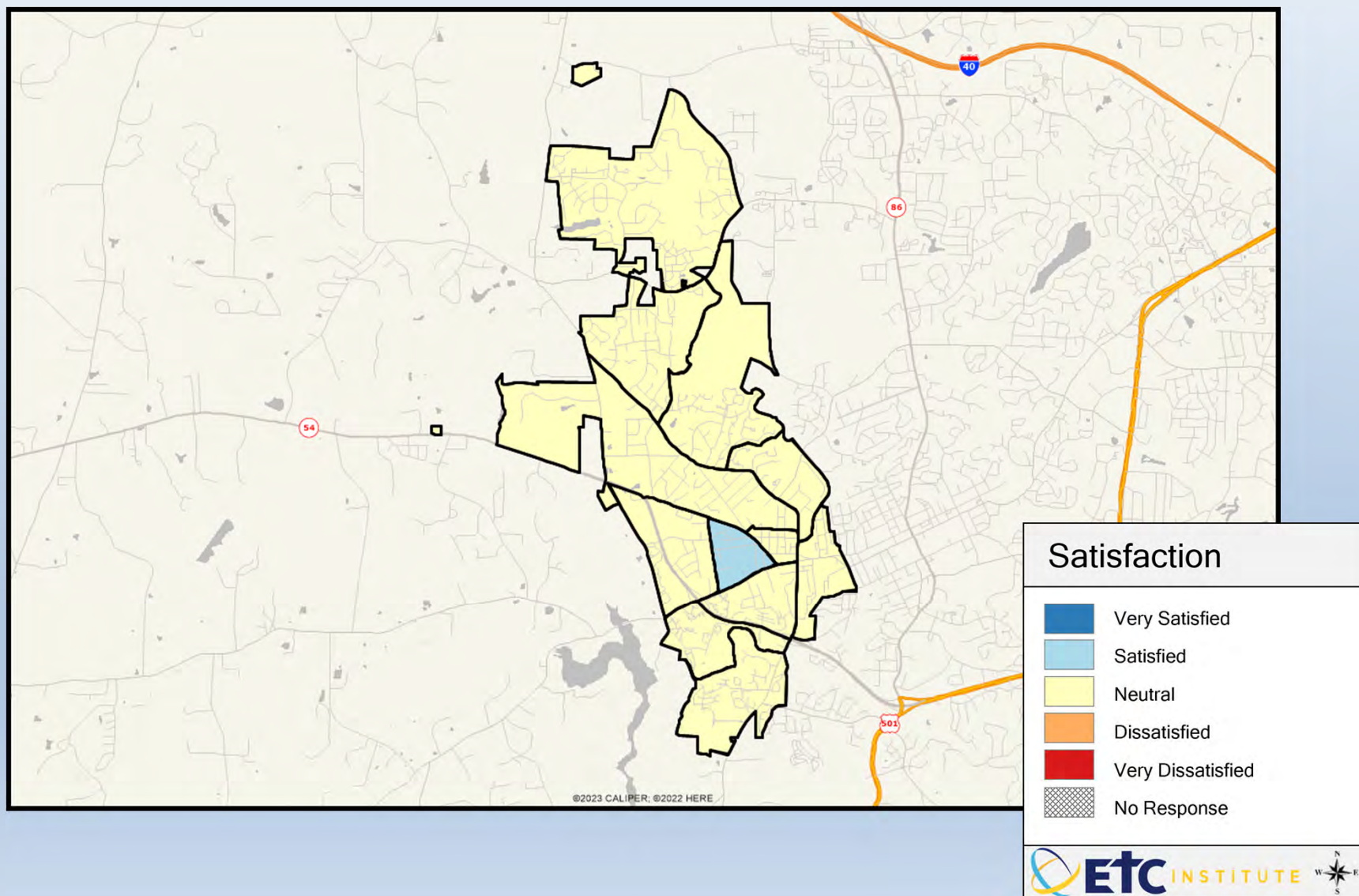


## Q12-8. Adequacy of street lighting

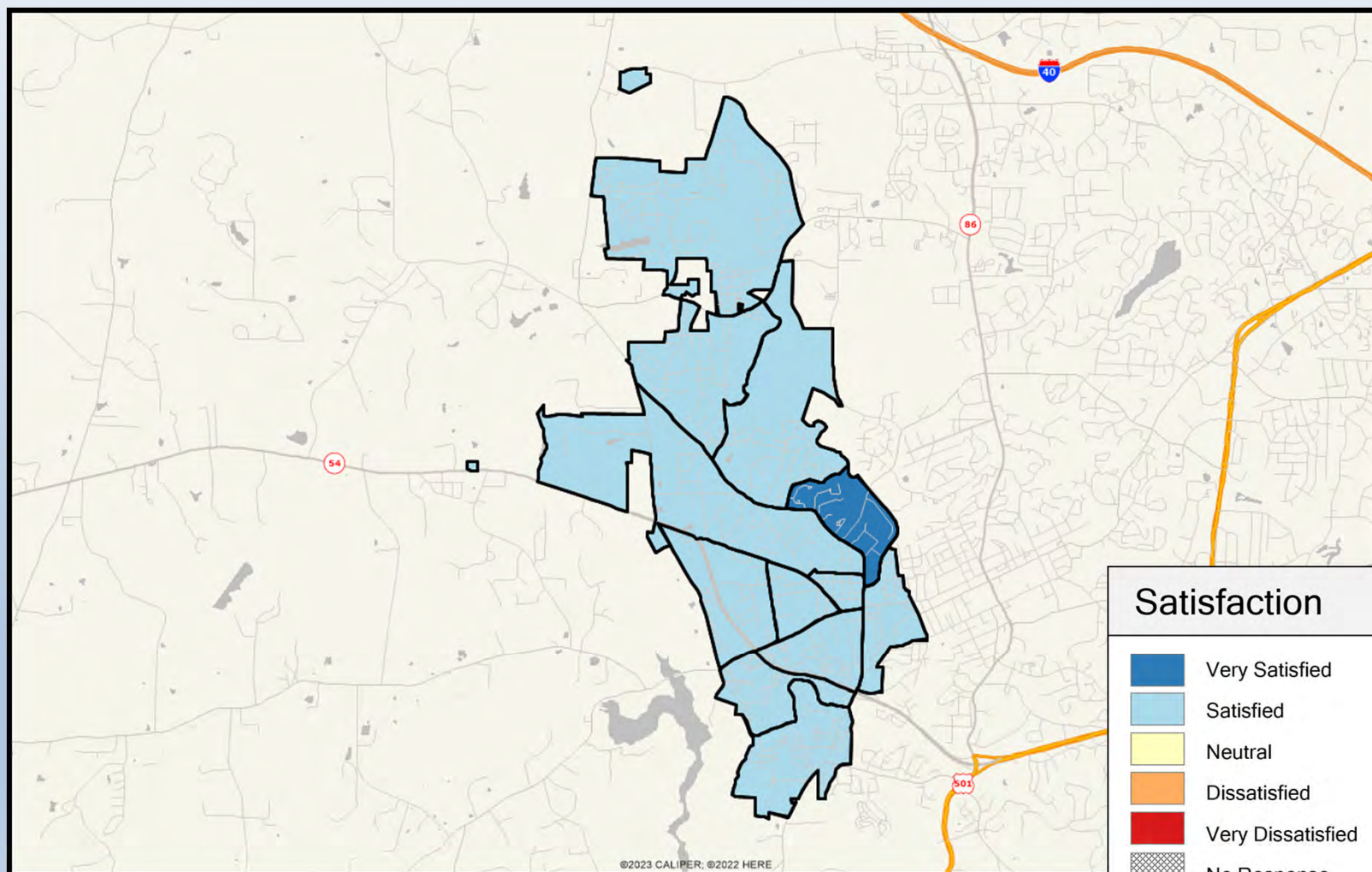




## Q12-9. Availability of parking downtown

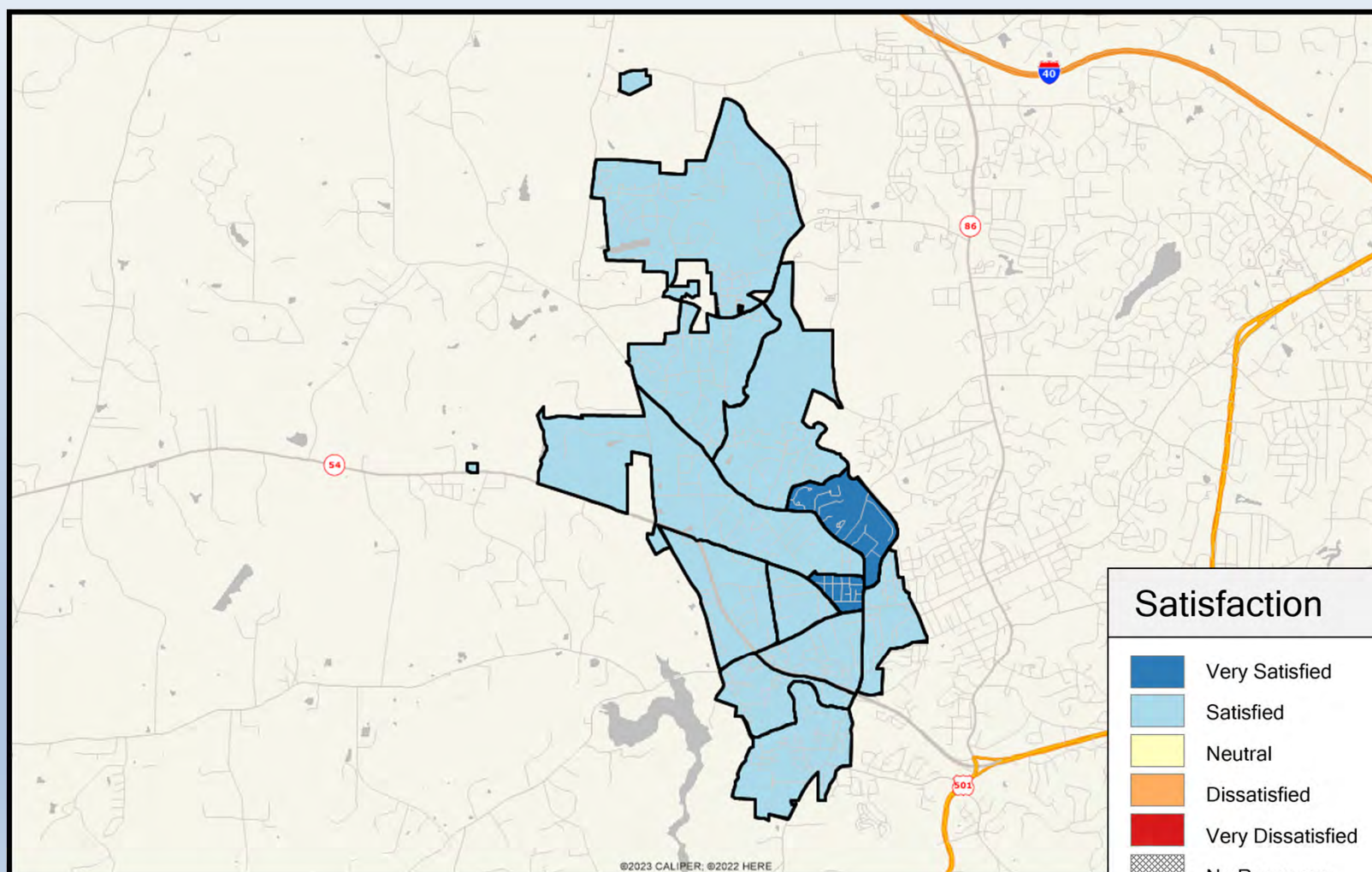


# Q16-1. Maintenance of Downtown Carrboro





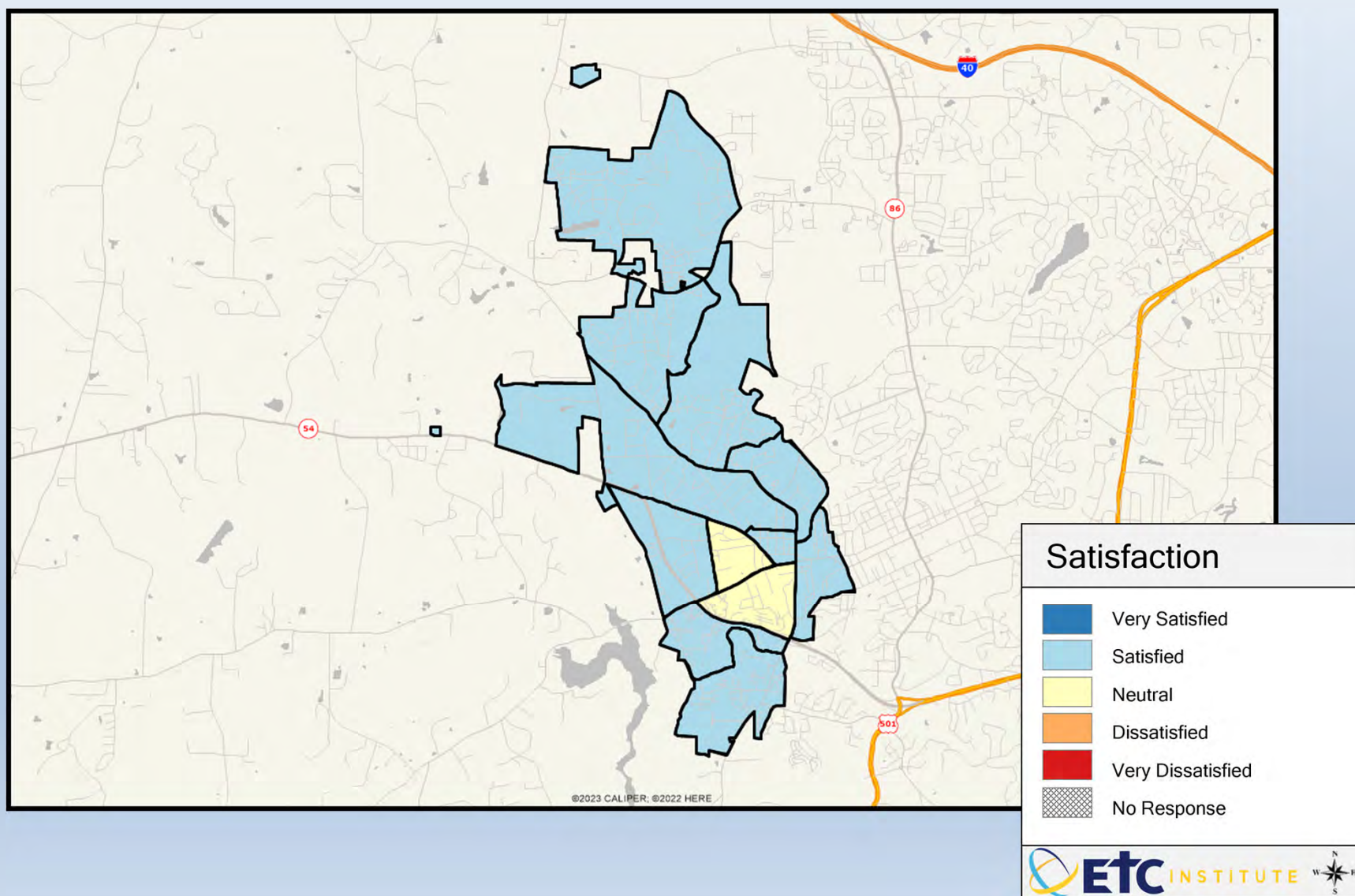
# Q16-2. Maintenance of Town buildings and facilities



## Satisfaction

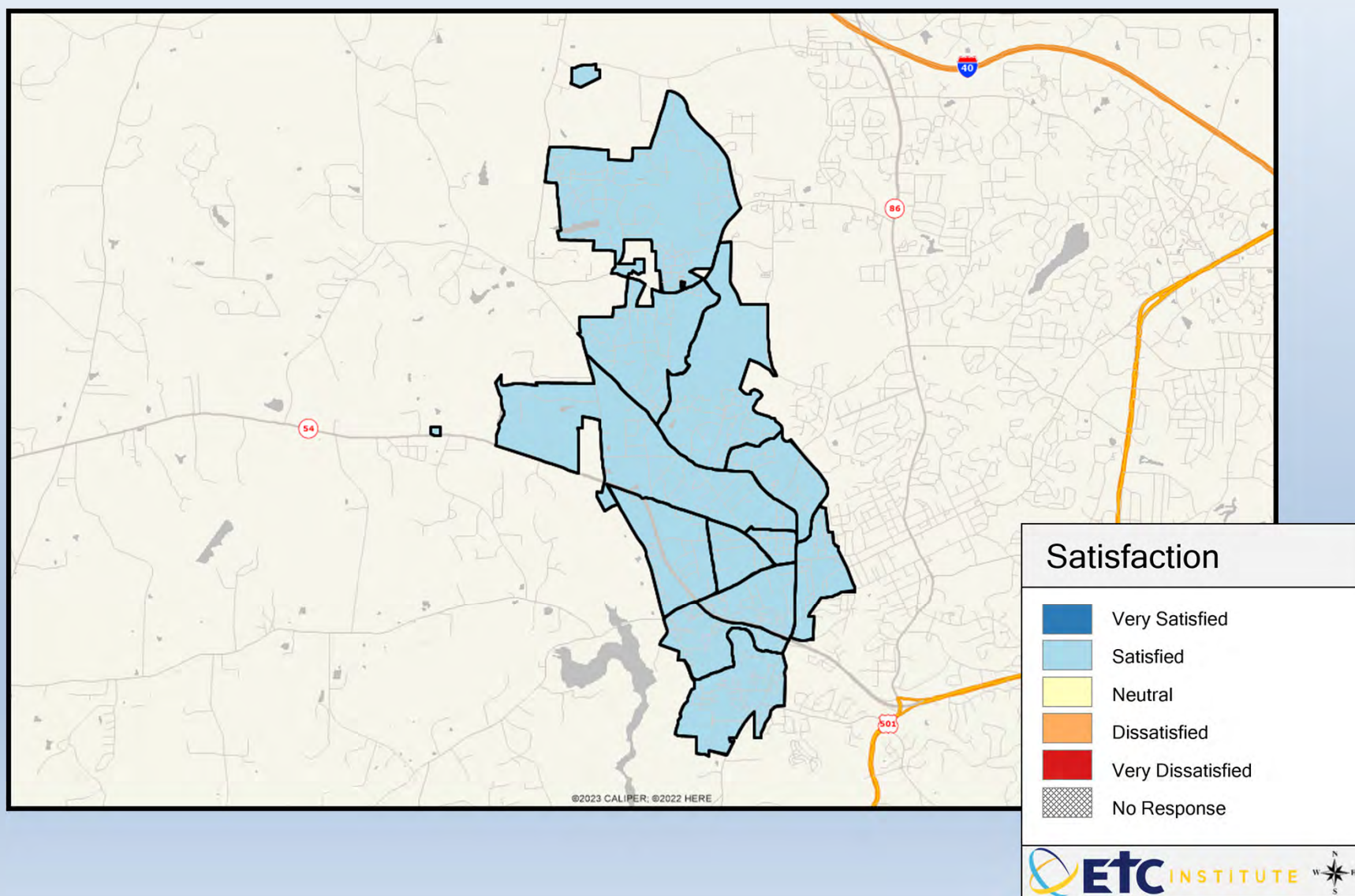
- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

## Q16-3. Accessibility of public areas and facilities for persons with disabilities

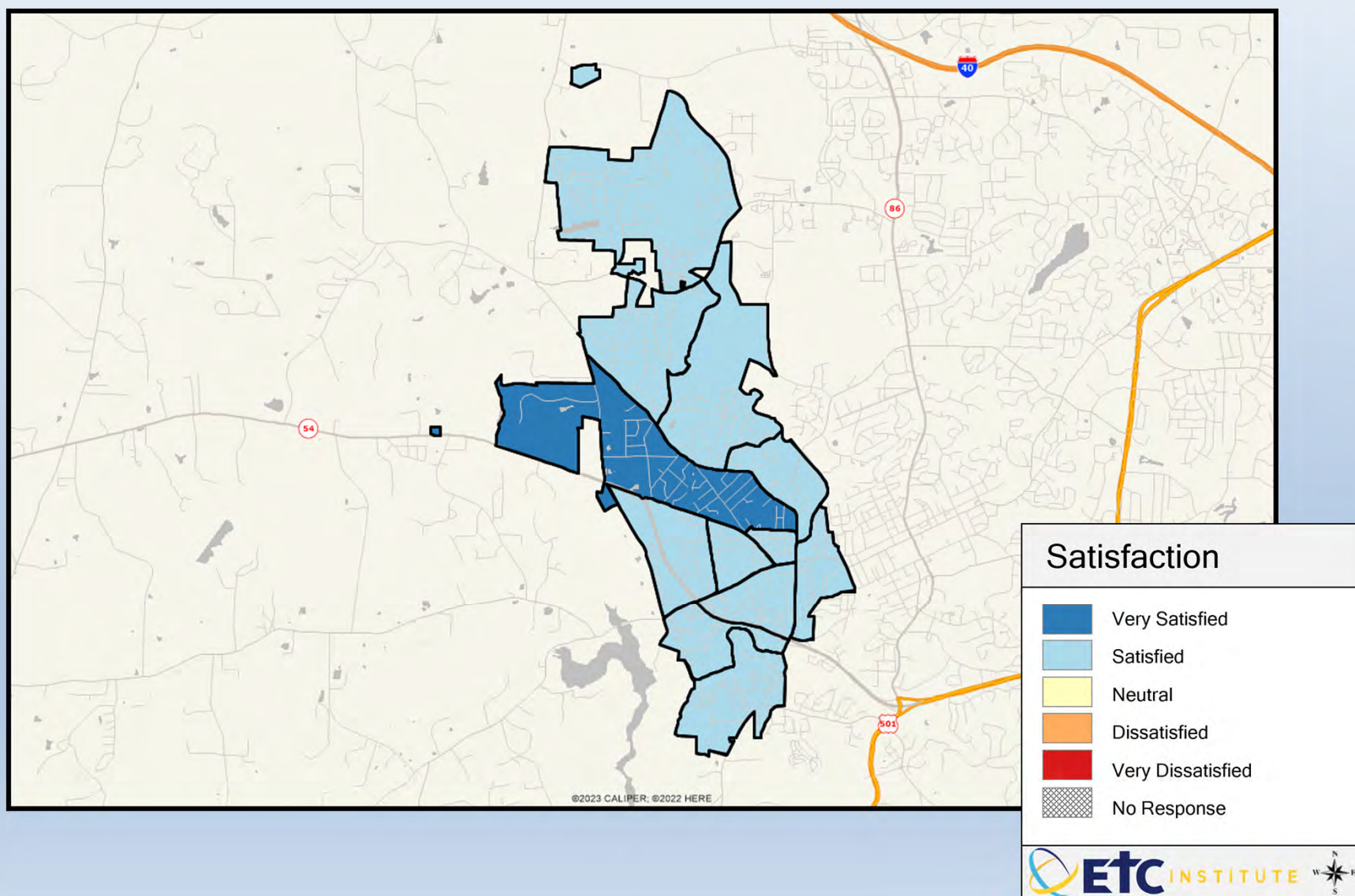




## Q16-4. Landscaping and maintenance in parks, medians, and other public areas

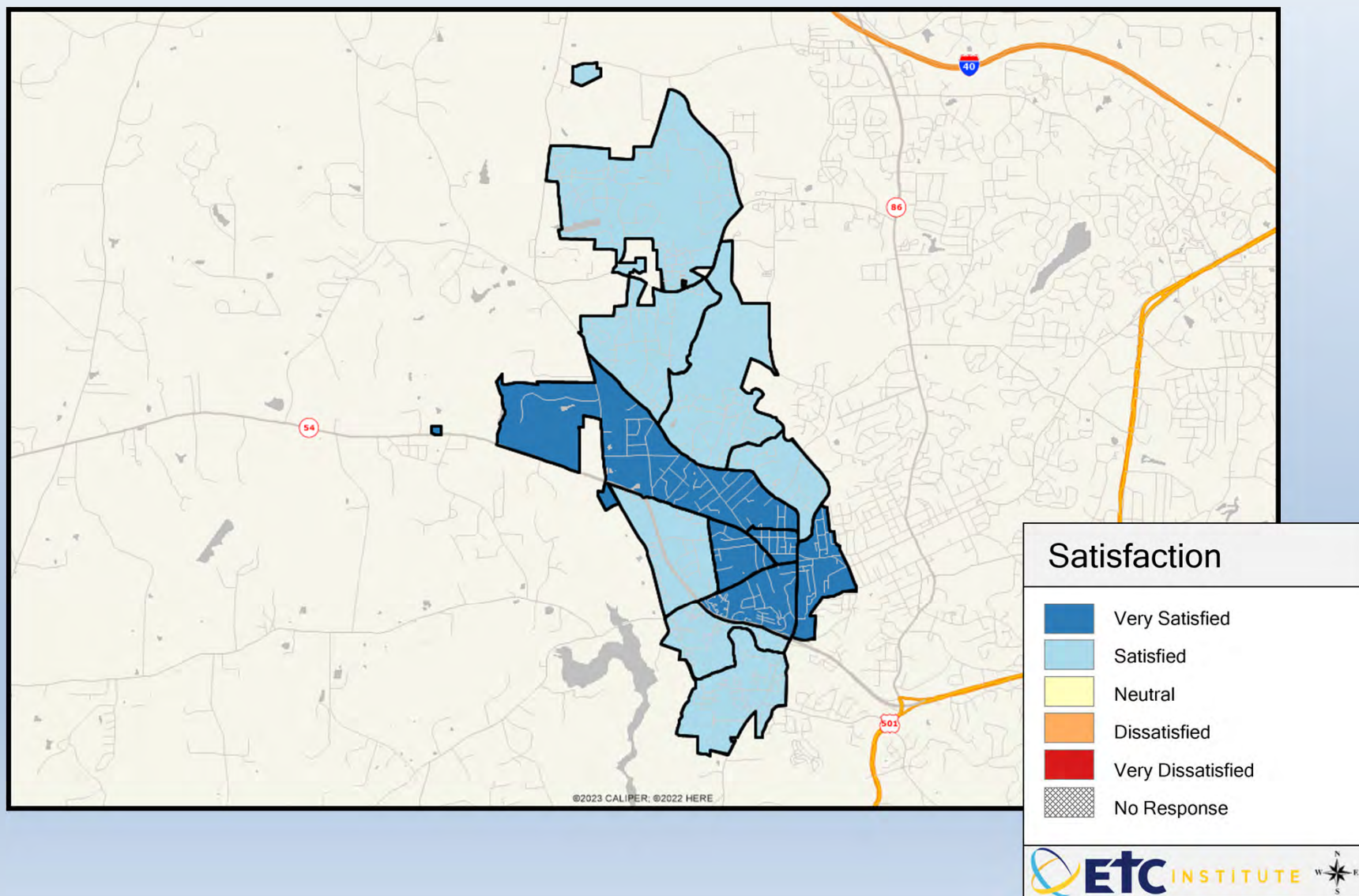


## Q16-5. Maintenance and cleanliness of streets and public areas

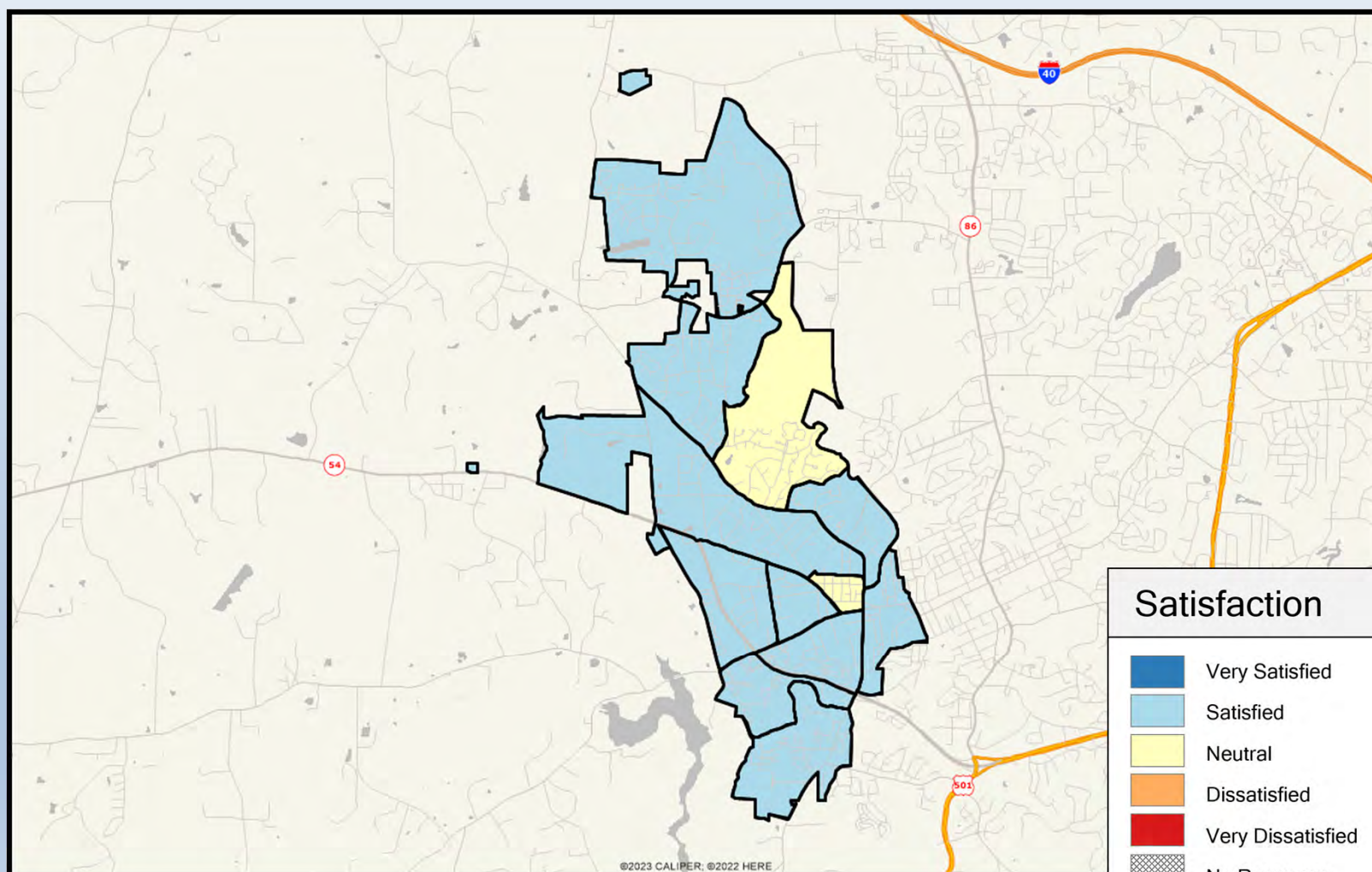




## Q16-6. Maintenance of street signs

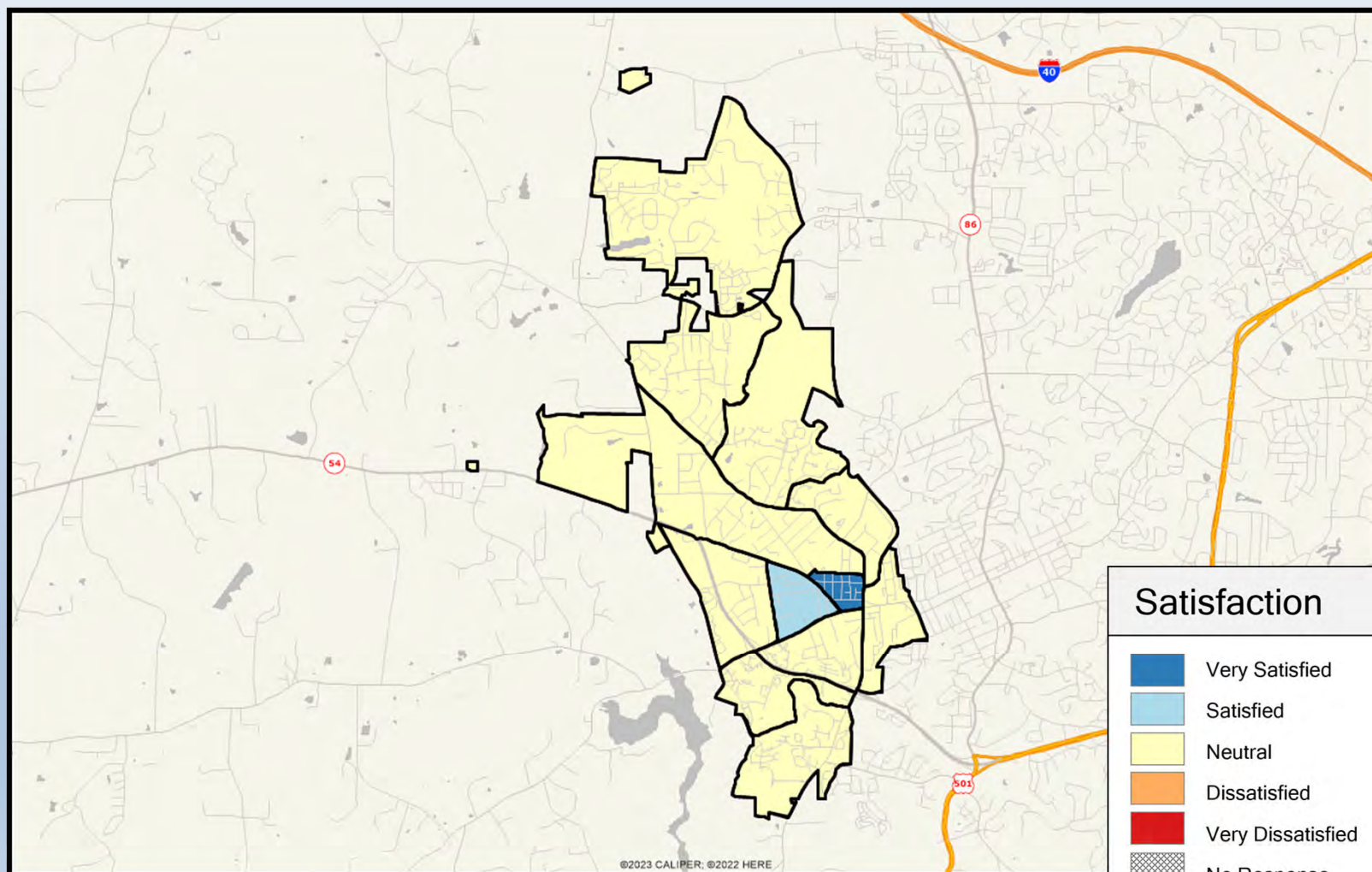


## Q16-7. Town efforts to mitigate draining and flooding in public areas





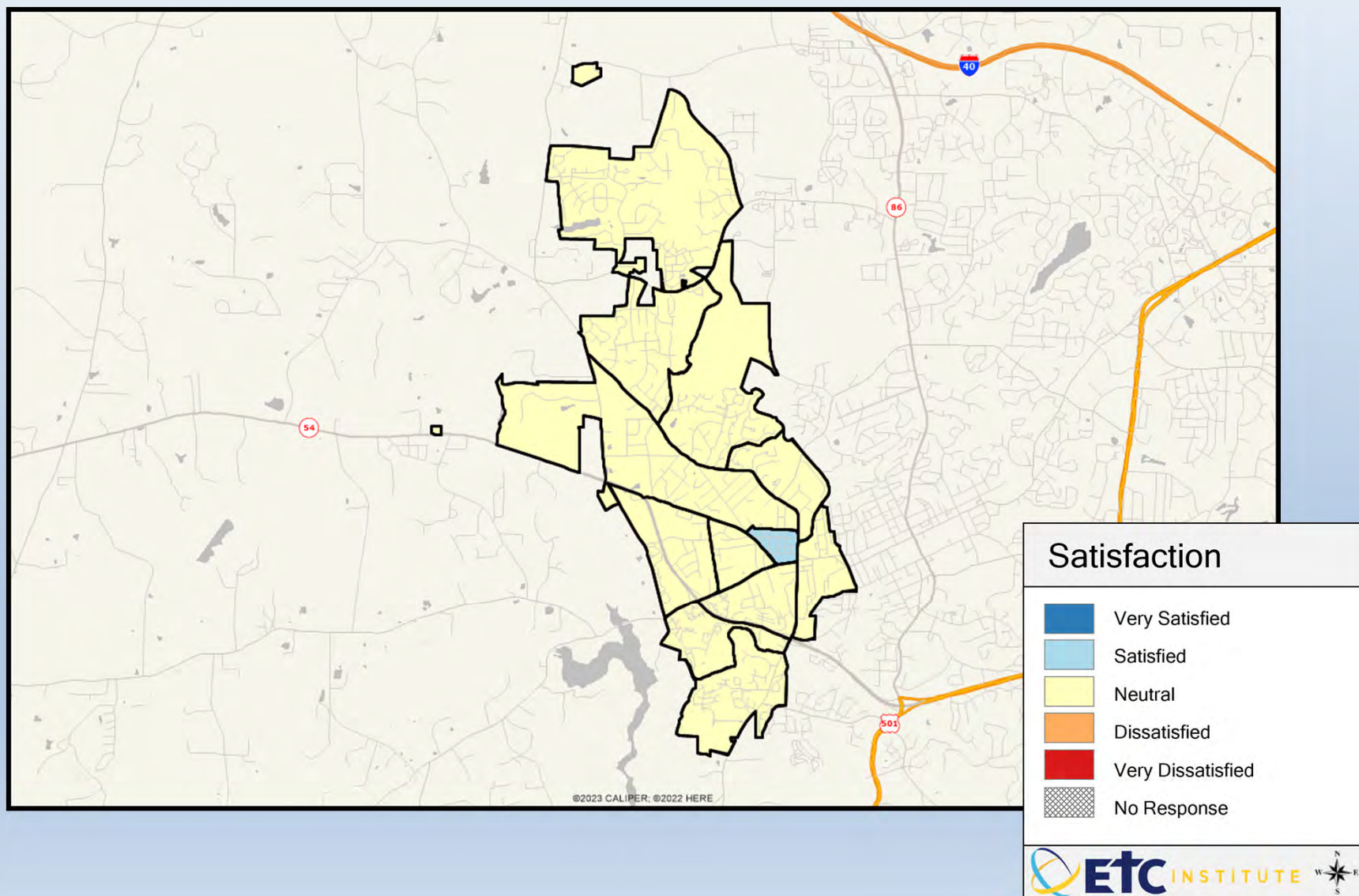
# Q18-1. New company growth



## Satisfaction

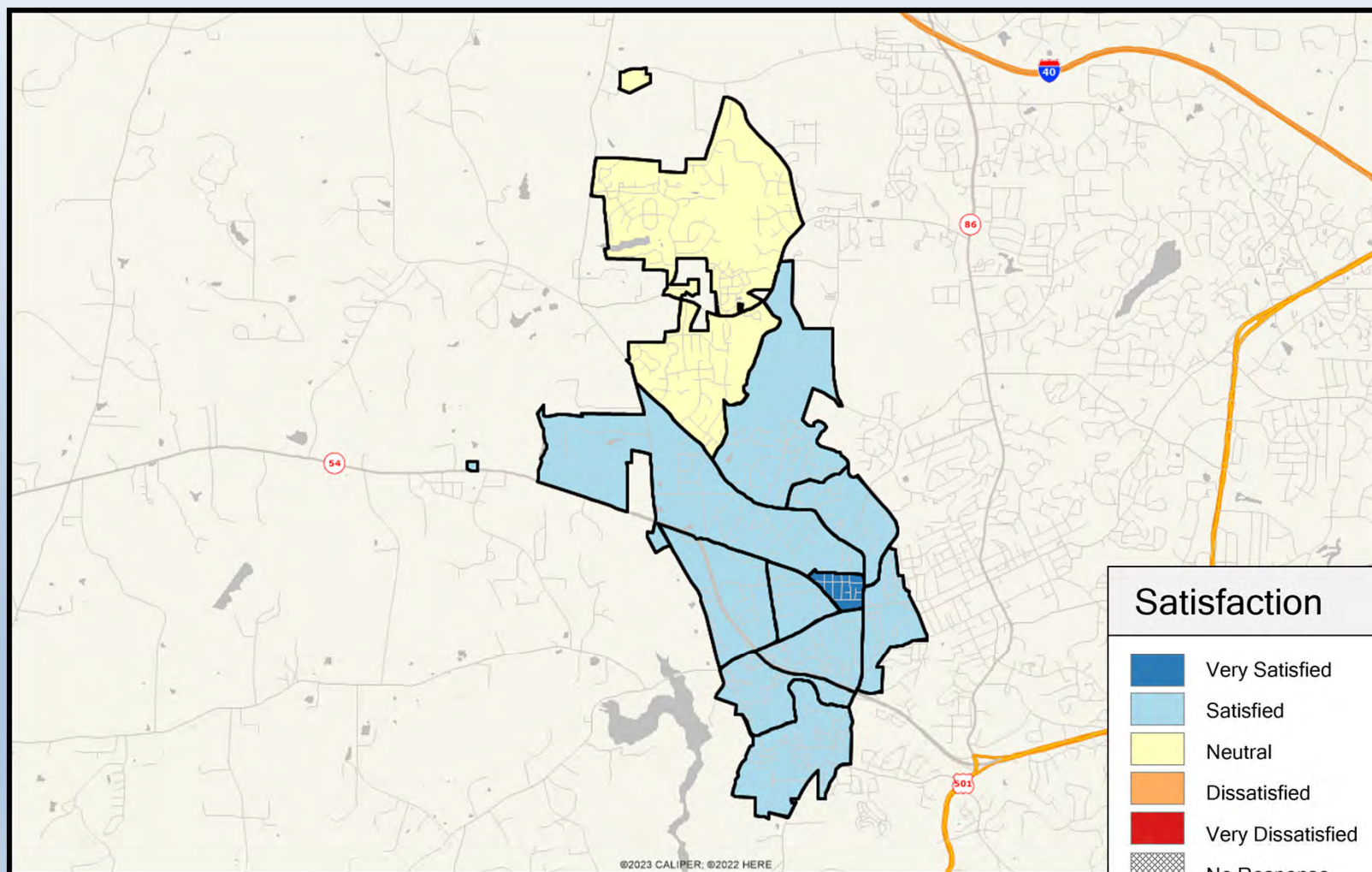
- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

## Q18-2. Job growth





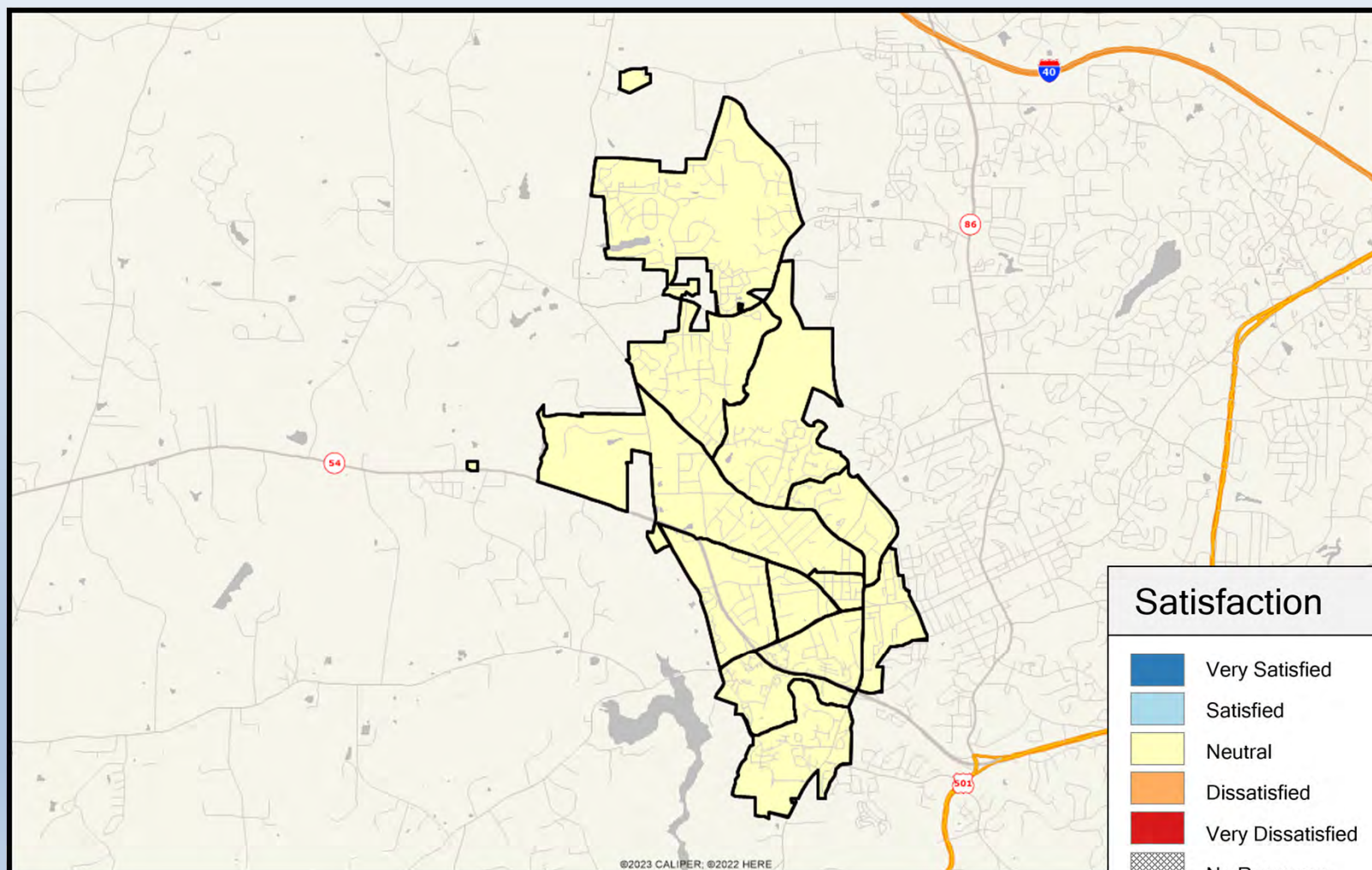
# Q18-3. Access to shopping



## Satisfaction

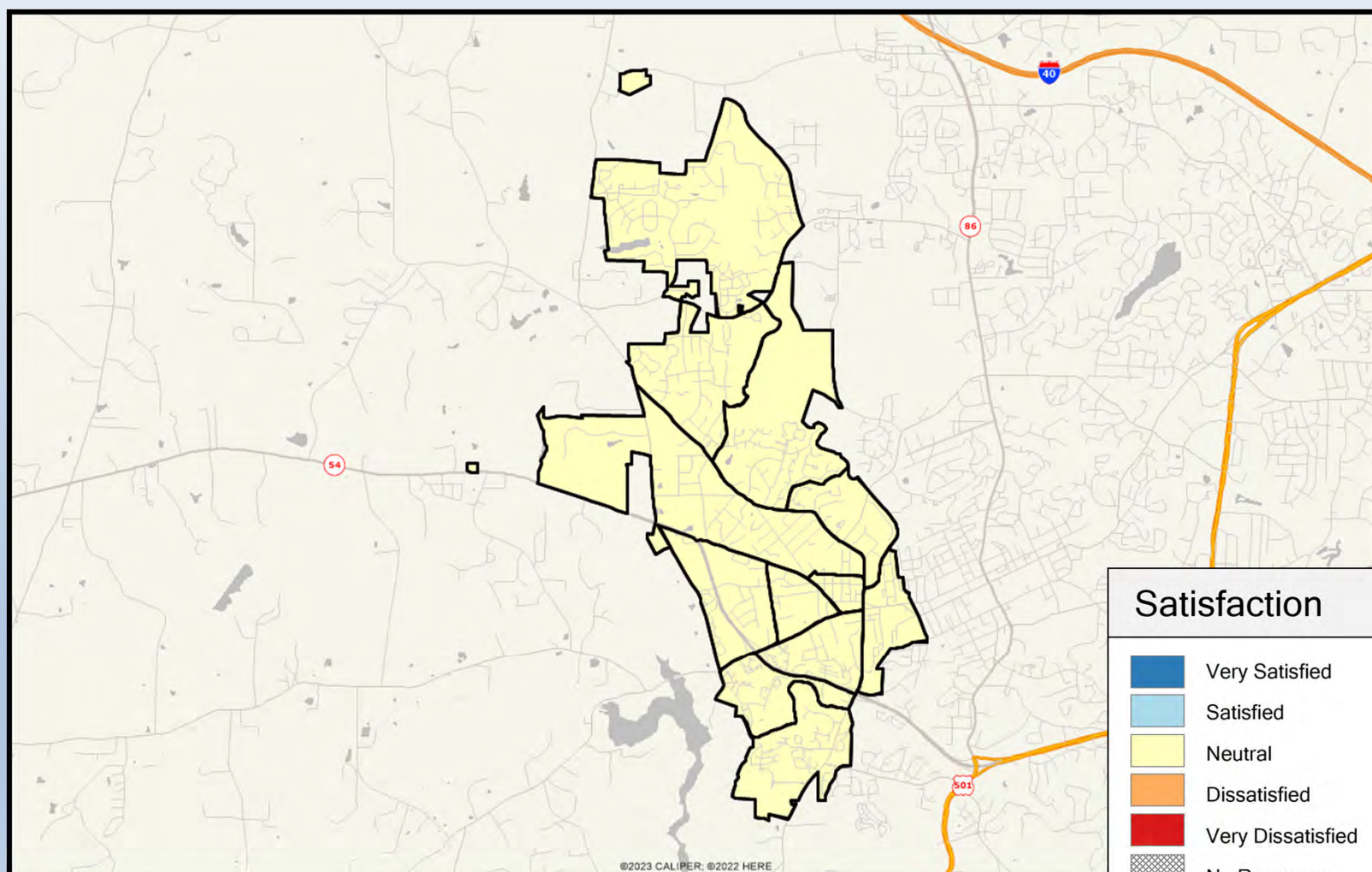
- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

# Q18-4. Quality of new commercial development in Town

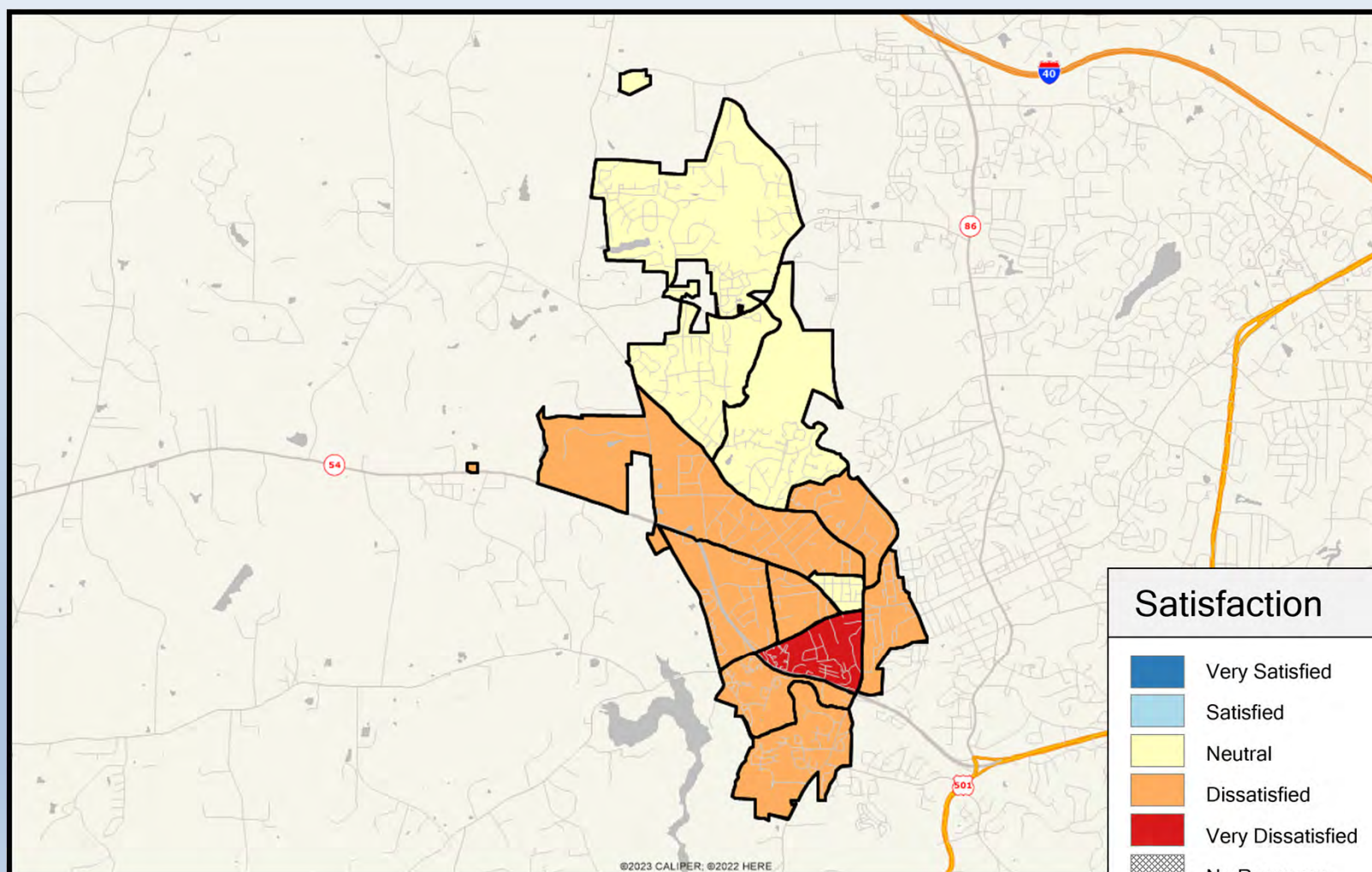




# Q18-5. Access to information about current and proposed private development projects



# Q23-1. Availability of housing options by price range

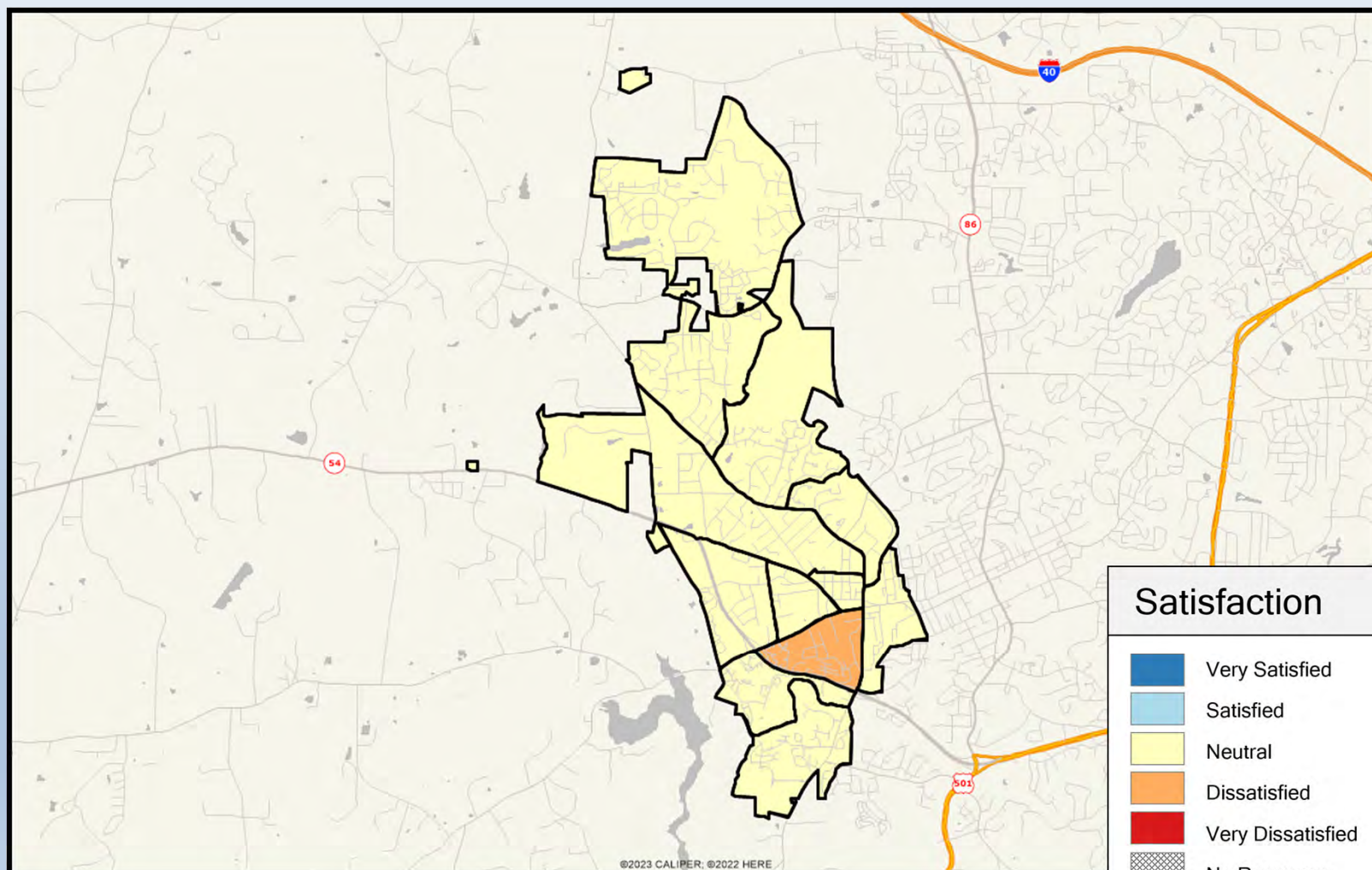


## Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

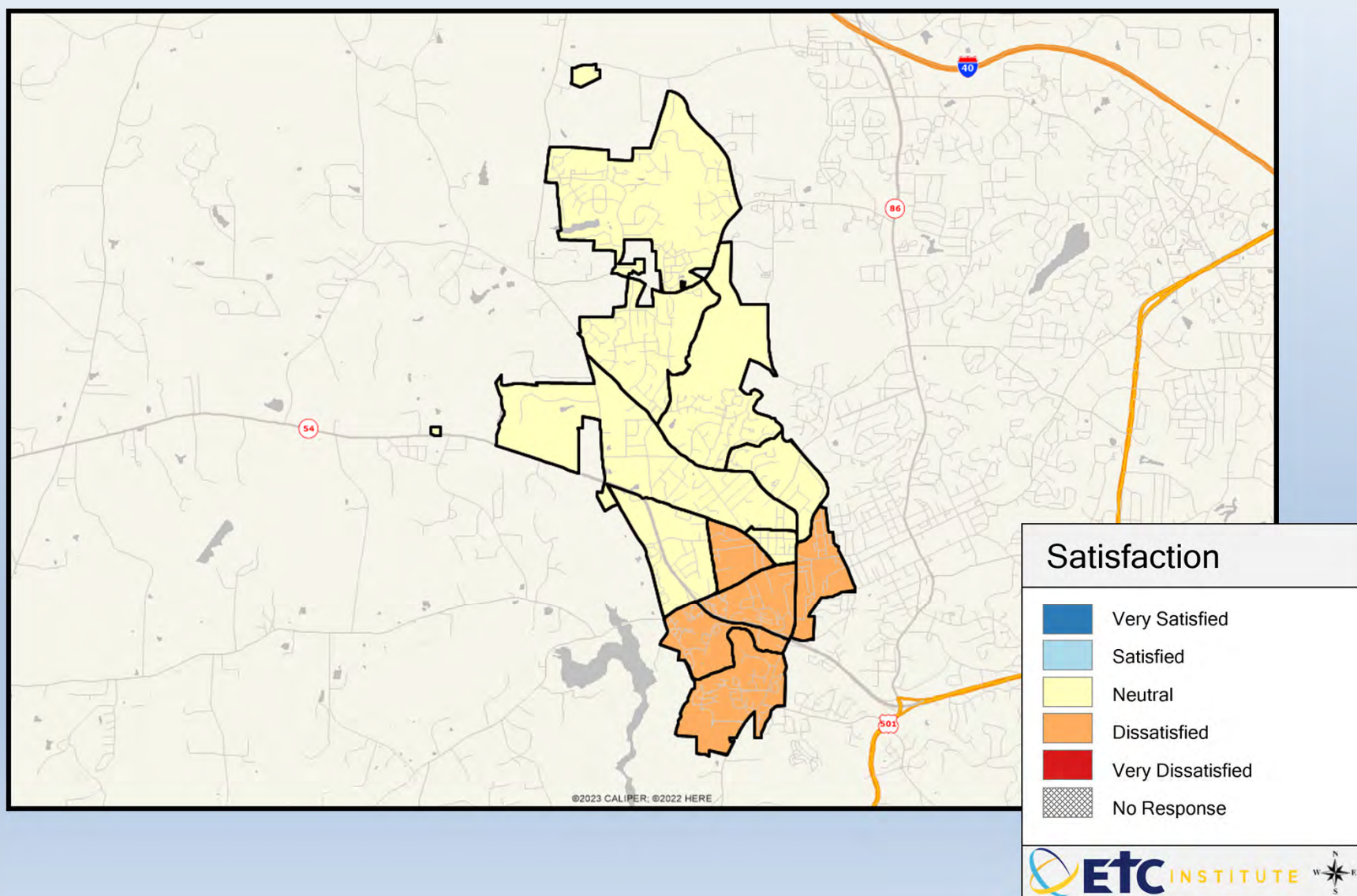


## Q23-2. Availability of a range of housing types



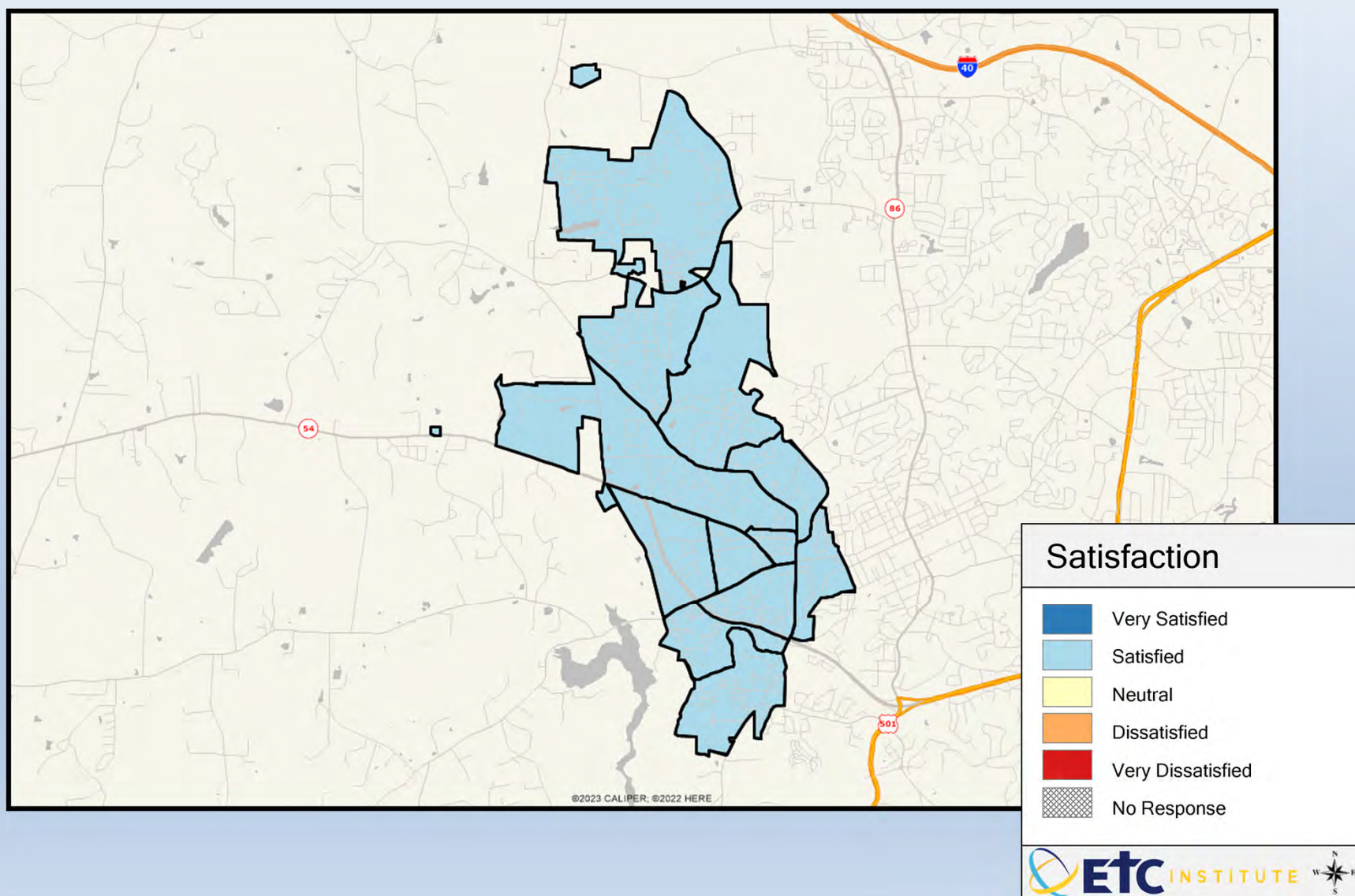
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## Q23-3. Efforts of the Town to expand and preserve housing that is affordable

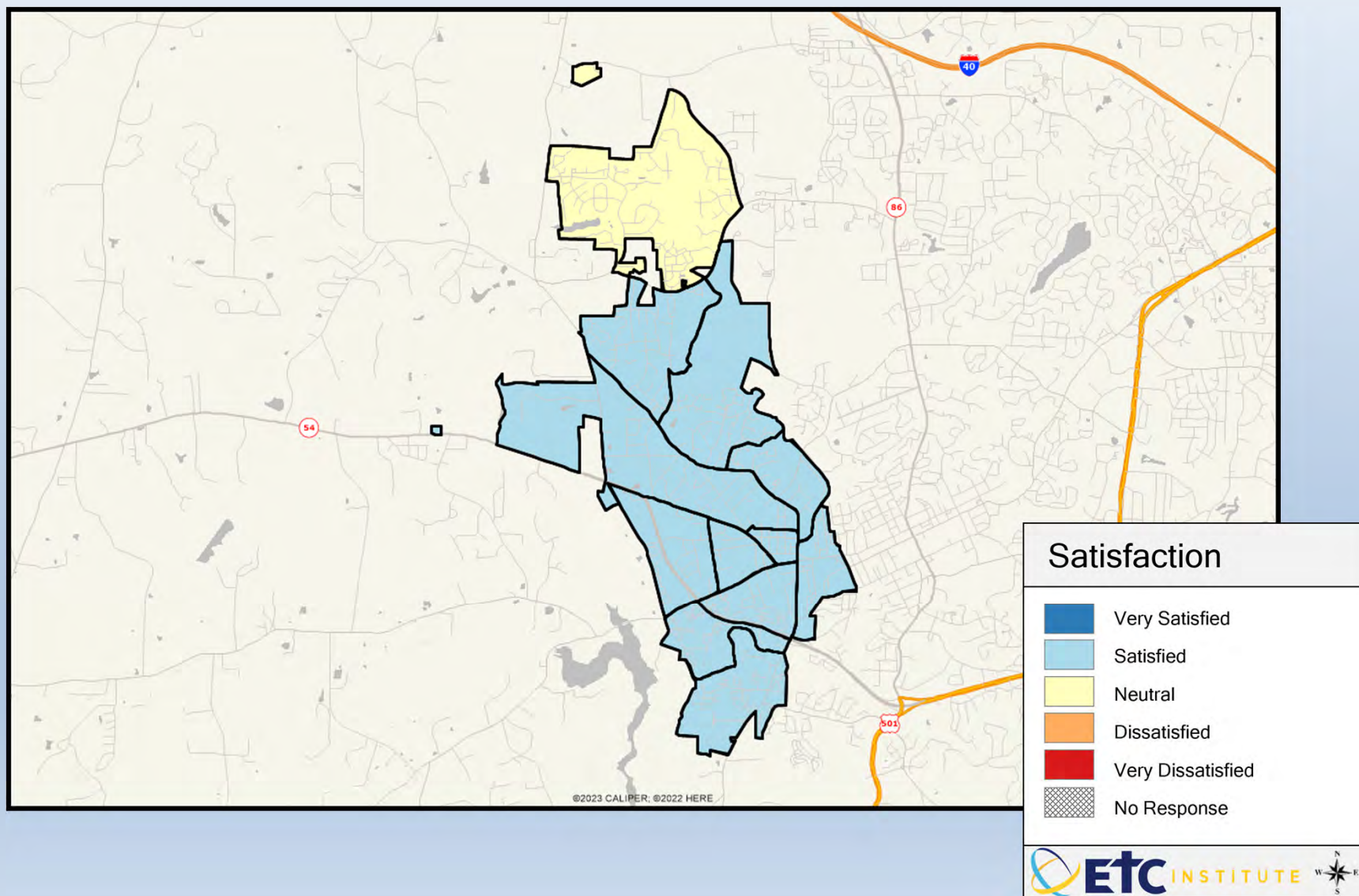




## Q26-1. Availability of information about Town programs and services

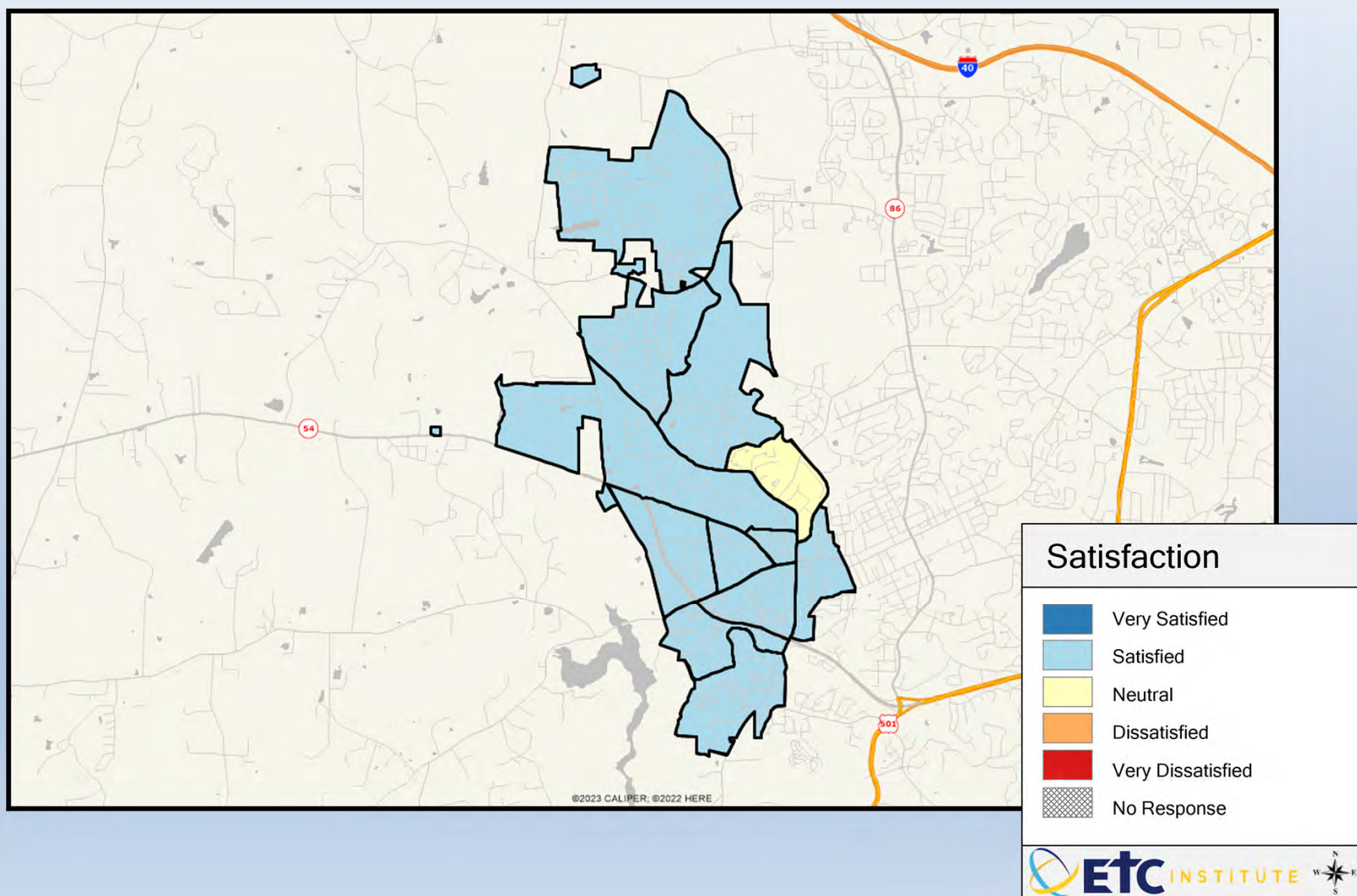


## Q26-2. Town efforts to keep you informed

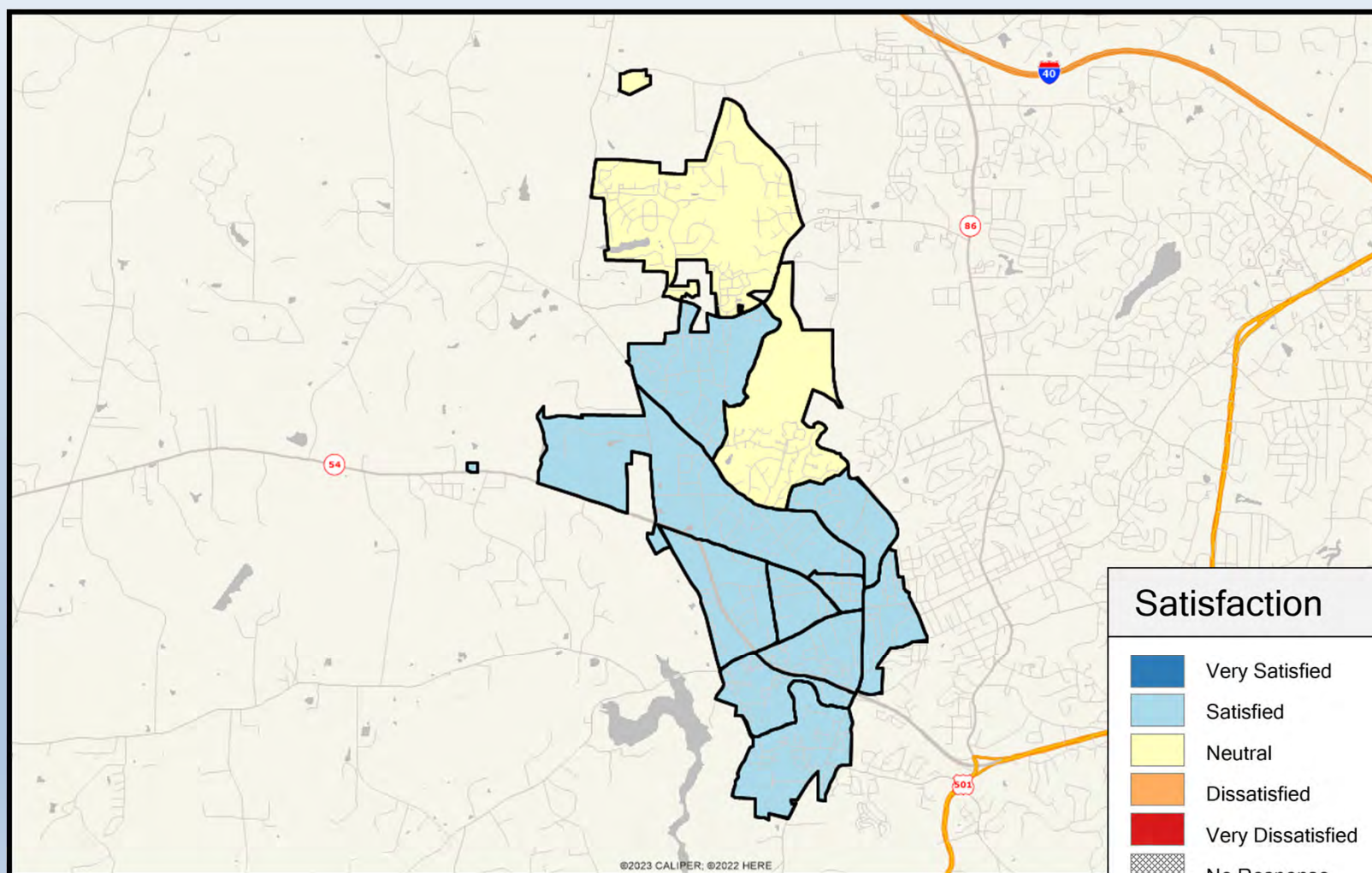




## Q26-3. Ease of locating information on the Town website

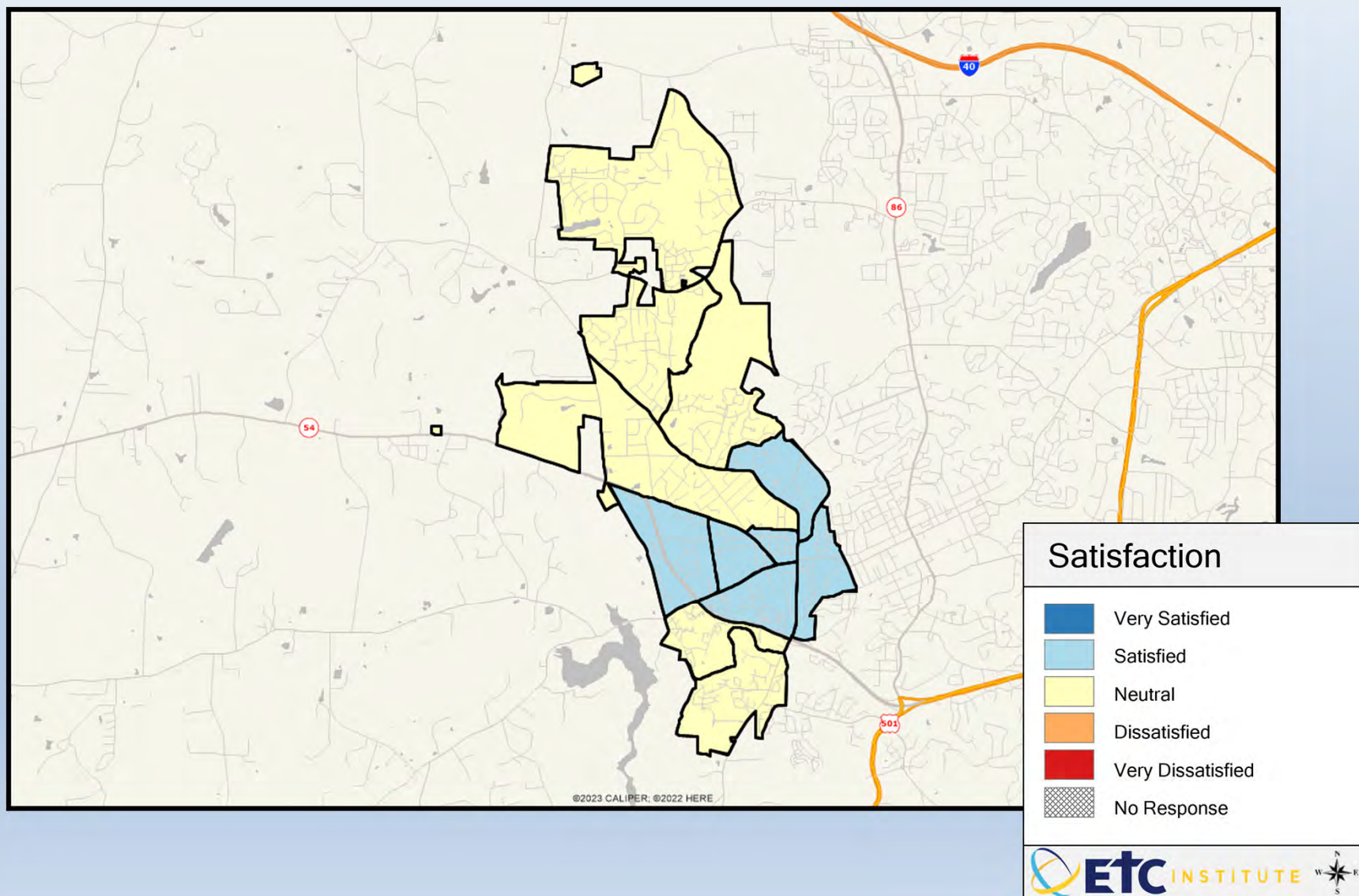


## Q26-4. Quality of transparent, trusted, and clear Town communication

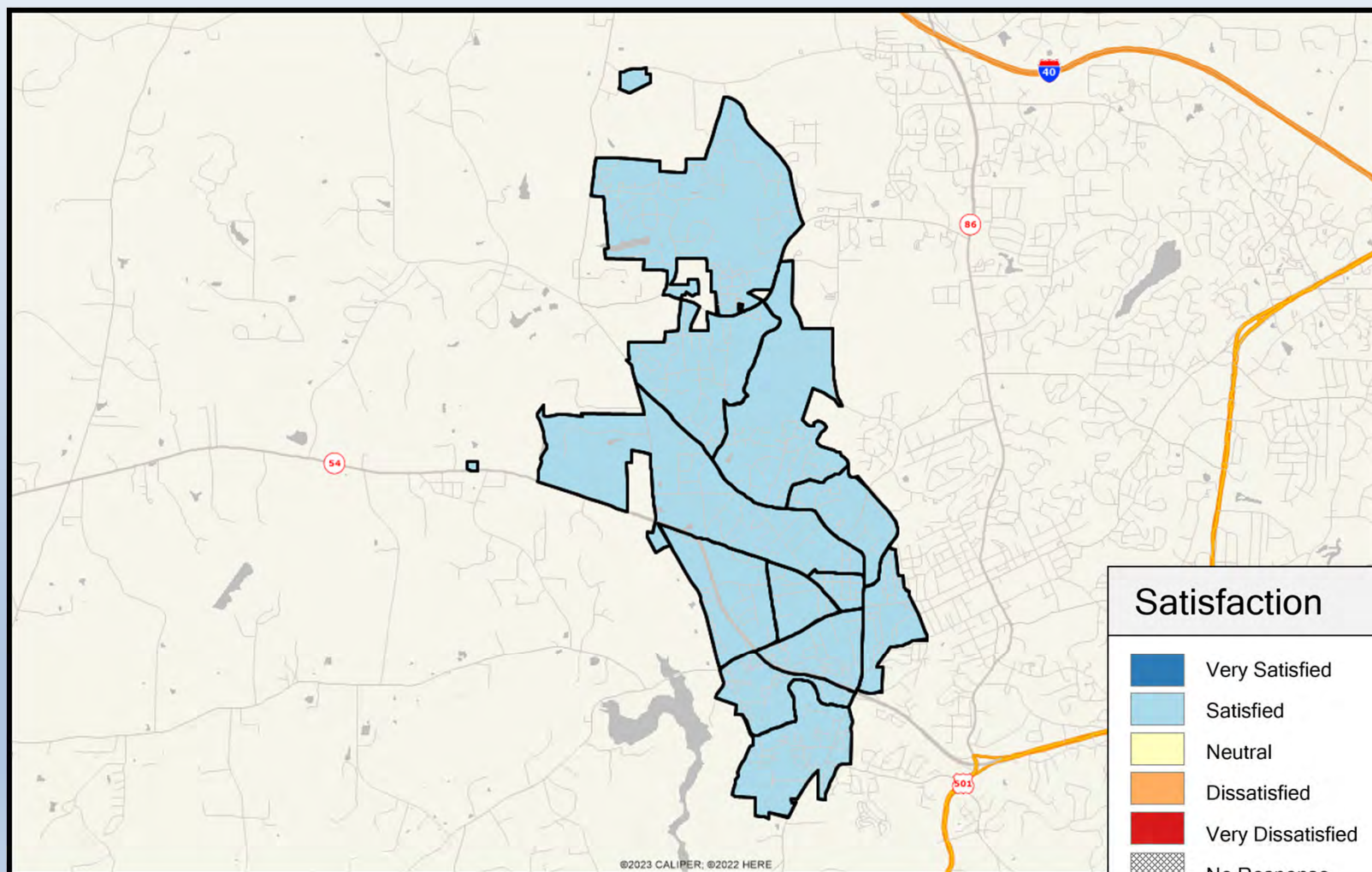




## Q26-5. Level of public involvement in local decision-making



## Q26-6. Availability of emergency information



### Satisfaction





## Q26-7. Availability of information and services in languages other than English

