

Thanks to all who completed the Carrboro Community Survey!

Carrboro ranks as a high performing city with nearly all (97%) residents rating the Town of Carrboro as excellent or good as a place to live, as a place to raise children (91%), and as a place that is welcoming and inclusive to all (89%), according to results from the Carrboro Community Survey.

The Carrboro Town Council received the survey results at its June 4, 2024 meeting. Review the [complete survey reports](#).

“This is certainly a great validation of the high-quality services that Town employees provide to the Carrboro community,” said Town Manager Patrice Toney. “When reviewing the results, the Town Council expressed a sense of pride because the survey results reflect well on our employees and the services they deliver. Of course, we are also noting areas of concern and will be looking for opportunities for improvement.”

Perceptions of the Community

The overall perceptions of the Town of Carrboro that had the highest levels of satisfaction are for festivals and community events (85%), availability of cultural activities and the arts (82%), and access to parks and green space (80%).

Major Town Services

The major categories of Town services that had the highest levels of satisfaction were:

- fire services (95%)
- public works (trash/yard waste collection) (91%)
- recreation and cultural programs (84%)
- police services (83%)

The major categories of Town services that residents thought were most important were:

- parks and recreation facilities
- housing and community services
- transportation infrastructure

Benchmarking

When Carrboro is compared to cities across the region and the United States, it scores significantly above the U.S. average in all 33 areas that were questioned. Satisfaction with customer services rated 39% above the U.S. average.

Methodology

Conducted by ETC Institute, the six-page survey was mailed to a random sample of 2,000 households in Carrboro between February and April 2024. A total of 407 respondents completed the survey. The mailing was followed up by emails and phone calls inviting responses. Language translation in Spanish and Chinese was offered to residents through interpreters of ETC Institute.

The Town also contracted with CHICLE to provide language translation in additional languages (Burmese, Karen, Korean and Arabic) upon request.

Qualified Census Tract

In an effort to hear voices from residents who are underserved, a second survey of residents who live in the town's Qualified Census Tract was conducted at the request of the Town of Carrboro. These tracts have 50 percent of households with incomes below 60 percent of the Area Median Gross Income (AMGI) or have a poverty rate of 25 percent or more.

QCT survey respondents are more likely to ...

- identify as renters (65% of respondents in the QCT survey as compared to 45% in the communitywide survey)
- identify as younger (42% of respondents in the QCT survey are ages 18-34 as compared to 20% from this age group in the communitywide survey)
- ride a bicycle to commute to work or school (67% compared to 39%)
- ride Chapel Hill Transit (63% compared to 46%)
- report that their monthly housing costs (rent or mortgage) exceed 30% of monthly income (50% compared to 33%)
- use outdoor information kiosks (and by contrast, less likely to use Nextdoor, community groups and blogs, and neighborhood associations for news sources).

Learn more about Town Services

Visit the [A-Z Guide to Services](#).

Karen

တၢ်ကျေးလၢနမၤတၢ်ခၢ် ခၢ်ဘိၣ်ဂီၣ်ပှၤတၢ်အတၢ်ယုထံၣ်သ့ၣ်ညါတၢ်သံကွၢ်သံဒီးအယီၤန့ၣ်လီၤ။

ခၢ်ဘိၣ်ဂီၣ်ဒီးန့ၣ်ဘၣ်အလီၤအလၢခီဖျိတၢ်ဖံးတၢ်မၤလၢအပတီၢ်ထီၣ်ဝဲ ခီဖျိပှၤလၢအအိၣ်ဝဲဆိးဝဲတူးထီၣ်လၢ ၉၇% လၢဟီၣ်ကဝီၤအပူၤ တဖၣ်ဟ့ၣ်တၢ်ဖးလၢ ခၢ်ဘိၣ်ဂီၣ်အဝုၢ် ဒ်အမ့ၢ် အဝုၢ်ဒ်ဒ်မး မ့တမ့ၢ် ဝုၤဝဲလၢတၢ်အိၣ်ဝဲဆိးဝဲအလီၤ၊ ဒ်အမ့ၢ်တၢ်လီၤလၢတၢ်လုၢ်ဒ်ထီၣ်ဖိသ့ၣ် (၉၁%)၊ ဒီးဒ်အမ့ၢ်တၢ်လီၤလၢအတူၢ်လီၤမုၢ်တၢ်ကိးမံၤကိးကလုၢ်ဒ်ဒီး (၈၉%)၊ ဒ်ခၢ်ဘိၣ်ဂီၣ်ပှၤတၢ်အတၢ်ယုထံၣ်သ့ၣ်ညါ တၢ်သံကွၢ်သံဒီးအစၢတဖၣ် ပပ်ဖျါထီၣ်ဝဲအသိးန့ၣ်လီၤ။

ခၢ်ဘိၣ်ဂီၣ်အဝုၢ်ကိၣ်ကးကရၢဒီးန့ၣ်ဘၣ်တုၢ်လဲၣ် တၢ်ယုထံၣ်သ့ၣ်ညါတၢ်သံကွၢ်သံဒီးအစၢတဖၣ်ဖဲ လါယုၤ ၄သီ, ၂၀၂၄ တၢ်အိၣ်ဖျိၣ် အကတီၢ်န့ၣ်လီၤ။ ကွၢ်ဘၣ်တၢ်ယုထံၣ်သ့ၣ်ညါတၢ်သံကွၢ်သံဒီးအတၢ်ပပ်ဖျါထီၣ်သ့ၣ် ဖဲအံၤ န့ၣ်လီၤ။

“အဝဲအံၤမ့ၢ်တၢ်ပပ်ကိၣ်ပပ်ကျၢတၢ်မၤလီၤတၢ်လၢအဝုၢ်လၢအပတီၢ်ထီၣ်ဘးဝဲတခါလၢ ဝုၢ်အပူၤမၤတၢ်ဖိတဖၣ်ဟ့ၣ်လီၤဝဲဆူ ခၢ်ဘိၣ် ဂီၣ်အပူၤတၢ်အပူၤ။” ဝုၢ်အမူဒါခိၣ် **Manager Patrice Toney** ဖံးဝဲဒီးန့ၣ်လီၤ။ “ဖဲကွၢ်ဘၣ်က့ၤတၢ်ဖံးဆၢတဖၣ်အံၤအကတီၢ်, ဝုၢ် ကီၢ်ကးကရၢ ဒီးန့ၣ်ဖျါထီၣ်အတၢ်တူၢ်ဘၣ်လၢတၢ်ပပ်ကဖၢလၢသးခီဖျိ တၢ်ယုထံၣ်သ့ၣ်ညါတၢ်သံကွၢ်သံဒီးအစၢတဖၣ် ဘၣ်ထွဲက့ၤ ဒီးပပူၤမၤတၢ်ဖိတဖၣ်ဒီးအတၢ်တီၢ်စၢၤမၤစၢၤလၢအဟ့ၣ်လီၤဝဲတဖၣ် ဝုၤဝဲအယီၤန့ၣ်လီၤ။ ပပပ်ပနီၣ်စ့ၣ်ကိးတၢ်ဘၣ်ယီၤတဖၣ်လၢ အအိၣ်လၢပပူၤဟီၣ်ကဝီၤအပူၤတဖၣ်ဒီး တၢ်ကွၢ်က့ၤဘၣ်တၢ်အခွဲးအယၢ်လၢတၢ်မၤဝုၤဝဲထီၣ် မၤလဲၤထီၣ်လဲၤထီၣ်န့ၣ်လီၤ။”

ပှၤတၢ်အတၢ်ထံၣ်သ့ၣ်ညါ

တၢ်ထံၣ်သ့ၣ်ညါခဲလၢၣ်လၢ ခၢ်ဘိၣ်ဂီၣ်အဝုၢ် ဒီးန့ၣ်ဘၣ်အပတီၢ်လၢအထီၣ်ယုၣ်ဒီးတၢ်သ့ၣ်မံၤသမံၤတဖၣ်န့ၣ်မ့ၢ်ဝဲ တၢ်မၤမူးဒီးပွဲၤတဖၣ်ဒီး ပှၤတၢ်အမူးတဖၣ် (၈၅%), တၢ်အိၣ်ဒီးတၢ်ဆဲးတၢ်လၢအတၢ်ဟူးတၢ်ဂဲၤတဖၣ်ဒီး တၢ်စုသ့ၣ်ခိၣ်ဘၣ်တဖၣ် (၈၂%), ဒီးတၢ်အခွဲး အယၢ်ဆူ ကရၢၢ်တဖၣ်ဒီး တၢ်လီၤလါဟ့ၣ်တဖၣ် (၈၀%) န့ၣ်လီၤ။

ဝုၢ်အတၢ်တီၢ်စၢၤမၤစၢၤ တၢ်ဖံးတၢ်မၤအဝုၢ်မိၢ်ပှၤတဖၣ်

ဝုၢ်အတၢ်တီၢ်စၢၤမၤစၢၤတၢ်ဖံးတၢ်မၤမိၢ်ပှၤတဖၣ်လၢအိၣ်ဒီး တၢ်သ့ၣ်မံၤသးမုၢ်အပတီၢ်လၢအထီၣ်ကတၢ်တဖၣ်န့ၣ်မ့ၢ်ဝဲ :

- o မ့ၢ်အူ အတၢ်တီၢ်စၢၤမၤစၢၤတၢ်ဖံးတၢ်မၤတဖၣ် (၉၅%)
- o ကမ့ၢ်အဝီၢ်အတၢ်ဖံးတၢ်မၤတဖၣ် (တၢ်ထၢ တၢ်ကမ့ၢ်/ကရၢၢ်တၢ်ကမ့ၢ်တဖၣ်) (၉၁%)
- o တၢ်လိၣ်ကွဲ တၢ်မၤမုၢ်သးတၢ်လီၤဒီး တၢ်ဆဲးတၢ်လၢအတၢ်ဂီၣ်တၢ်ကျဲတဖၣ် (၈၄%)
- o ပၤကီၢ်အတၢ်တီၢ်စၢၤမၤစၢၤတၢ်ဖံးတၢ်မၤတဖၣ် (၈၃%)

ဝုၢ်အတၢ်တီၢ်စၢၤမၤစၢၤ တၢ်ဖံးတၢ်မၤအဝုၢ်မိၢ်ပှၤတဖၣ်လၢ ဟီၣ်ကဝီၤပှၤအိၣ်ဝဲဆိးဝဲတဖၣ်ဆီကမိၣ်မ့ၢ်တၢ်လၢအဂ့ၢ်ခိၣ်ဝဲကတၢ် :

- o ကရၢၢ်တဖၣ်ဒီး တၢ်လိၣ်ကွဲ တၢ်မၤမုၢ်သးအလီၤတဖၣ်
- o ပဒိၣ်အဟံၣ်တဖၣ်ဒီး ပှၤတၢ်အတၢ်မၤစၢၤတၢ်ဖံးတၢ်မၤတဖၣ်
- o တၢ်ဝံစိၣ်တီၢ်ဆူ အဝံၢ်ခိၣ်ထံးတၢ်သ့ၣ်ထီၣ်ဆီလီၤ

တၢ်ပပ်ပနီၣ် တၢ်မၤနီၣ်မၤပၤ

ဖဲ ခၢ်ဘိၣ်ဂီၣ်ထီၣ်သ့ၣ်ဒီးဝုၢ်အဝုၢ်လၢအအိၣ်လၢဟီၣ်ကဝီၤအပူၤ ဒီးလၢကီၢ်အမဲၣ်ကၢၤအပူၤအကတီၢ်, ဒီးန့ၣ်ဘၣ်အမးအါန့ၣ်ဒီး ကီၢ်အမဲၣ်ကၢၤ အမးလၢဘၣ်တၢ်ထီၣ်ယုပပ်ဝဲ လၢတၢ်လီၤ ၃၃ တီၤ လၢဘၣ်တၢ်သံကွၢ်တုၢ်ဝဲတဖၣ်န့ၣ်လီၤ။ တၢ်ဆီၣ်ထွဲမၤစၢၤ အတၢ်ဖံးတၢ်မၤတၢ်တီၢ်စၢၤမၤစၢၤန့ၣ်အိၣ်ဝဲ ၃၀% အါန့ၣ်ဒီး ကီၢ်အမဲၣ်ကၢၤ အမးလၢဘၣ်တၢ်ထီၣ်ယုပပ်ဝဲဒီးန့ၣ်လီၤ။

တၢ်မၤအကျိၤအကျဲ

ဘၣ်တၢ်ပၤဆူမၤအီၤခီဖျိ ETC အကရၢကရိ, တၢ်ယုထံၣ်သ့ၣ်ညါတၢ်သံကွၢ်သံဒီးယုကဘျဲး ဘၣ်တၢ်ဆူမၤလီၤဝဲခီဖျိလံၣ်ပရၢဆူ ဟံၣ်ခွၢ် ၂၀၀၀ လၢအအိၣ်လၢခၢ်ဘိၣ်ဂီၣ်အပူၤ ဖဲလါဖျိဘျိအါရံၣ် တုၤလါအုၣ် ၂၀၂၄ အတီၢ်ပူၤန့ၣ်လီၤ။ ခဲလၢၣ်ခဲဆူလၢဘၣ် တၢ်ဒီးန့ၣ်ဘၣ်က့ၤတၢ်ဖံးဆၢန့ၣ်မ့ၢ်ဝဲ ၄၀၇ န့ၣ်လီၤ။ တၢ်ဆူလံၣ်ပရၢဝဲအလီၤခဲ တၢ်ဆူအမုၢ်ဒီးလီၤတီၢ်စၢၤဆဲးကျိးလၢတၢ်ကွဲမုၢ် ဘၣ်ပှၤလၢကစံးဆၢတၢ်သံကွၢ်တဖၣ်အဝီၢ်န့ၣ်လီၤ။ ကျိၣ်လၢဘၣ်တၢ်ကျိၣ်ထံၣ်ဝဲလၢ စပဲးဒီး တဂူးကျိၣ်တဖၣ် အဟံၣ်ခီဖျိ ETC အကရၢကရိန့ၣ်လီၤ။ ဝုၢ် ဆဲးကျိးစ့ၣ်ကိး CHICLE လၢတၢ်ကကျိၣ်ထံၣ်န့ၣ်ကျိၣ်အဂၤတဖၣ် (ပပူၤ, ကညီ, ခိၣ်ရဲယါ ဒီးအါဂျၢ်ဘူးကျိၣ်တဖၣ်) ဒ်တၢ်ယုထံၣ်ဝဲအသိးန့ၣ်လီၤ။

