



COMMERCIAL SOLID WASTE SERVICE AGREEMENT

Physical Location of Dumpster

Business Name: _____ Contact Name: _____

Business Address: _____

Contact Phone: _____ Contact Email: _____

Property Type: Retail Office Restaurant Mixed-use (commercial and residential)
 Industrial Other: _____

Billing Information

Business Name: _____ Contact Name: _____

Mailing Address: _____

Contact Phone: _____ Contact Email: _____

Non-residential Service Fees (Cost per quarter – 13 weeks of service):

Roll-out Containers (serviced once per week):

Container Size	1 Roll-out/ Week	2 Roll-outs/ Week	3 Roll-outs /Week	4 Roll-outs /Week	Extra Lift/ Roll-out
95-Gallon Roll-out	\$26.00	\$52.00	\$78.00	\$104.00	\$2.00

Dumpsters (may be serviced up to 5 times per week):

Container Size	1 Collection /Week	2 Collections/ Week	3 Collections /Week	4 Collections /Week	5 Collections/ Week	Extra Lift
2 Cubic Yards	\$186.81	\$373.62	\$560.43	\$747.24	\$934.05	\$14.37
4 Cubic Yards	\$224.64	\$449.28	\$673.92	\$898.56	\$1,123.20	\$17.28
6 Cubic Yards	\$262.47	\$524.94	\$787.41	\$1,049.88	\$1,312.35	\$20.19
8 Cubic Yards	\$299.26	\$598.52	\$897.78	\$1,197.04	\$1,496.30	\$23.02

Containers and Collection Service Requested:

Container Size	Number of Containers	Number of Collections Per Week (1x/week – 5x week)
95-Gallon Roll-out		Roll-out carts are serviced 1x/week.
2 Cubic Yard Dumpster		
4 Cubic Yard Dumpster		
6 Cubic Yard Dumpster		
8 Cubic Yard Dumpster		

Items Banned from Landfill Disposal

The following items are banned from landfill disposal and may not be placed in dumpsters:

- Aluminum cans
- Alkaline batteries (large size)

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- Wet cell/lead acid batteries
- Computer equipment
- Construction or remodeling debris
- Corrugated cardboard
- Dirt, sod, rock, or concrete
- Hot ashes
- Flammable materials (e.g., oil filters, paint)
- Large appliances or furniture
- Mercury containing light bulbs and thermostats
- Oyster shells
- Recyclable rigid plastic containers
- Toxic or hazardous waste
- Televisions
- Tires
- Yard waste

Please contact [Orange County Solid Waste](#) for recycling or disposal options for the above materials.

Authorized Business Representative Acknowledgement:

1. I have read and understand the service fees and collection service days and agree to have the Town of Carrboro provide commercial garbage collection at the physical location of the waste receptacle(s) owned and/or managed by me and agree to be the responsible party of this Service Agreement.
2. The Town of Carrboro does not provide commercial dumpsters. It is the responsibility of the business representative to rent or purchase a 95-gallon roll-out container, or 2 cubic yard, 4 cubic yard, 6 cubic yard, or 8 cubic yard commercial waste dumpster that is compatible with Town collection equipment.
3. The Town will bill on a quarterly basis, in advance. Any changes in service (i.e. dumpster size, number of collections, etc.) may only take place when a new quarter begins. Delinquent accounts are subject to cancellation of service.
4. The Town of Carrboro is not responsible for loss of collection days due to inclement weather, Town observed holidays, or for infractions of the Town Code cited in Appendix I - Article III – Storage and Collection of Solid Wastes of this agreement.
5. Materials banned from landfill disposal will not be placed in waste receptacles. If banned materials are placed into the receptacles serviced by Town of Carrboro, the business agrees to be solely liable for all required remedial action including any regulatory fines attributable to the business improperly disposing of waste picked up and transported by the Town. The business understands that service is subject to immediate cancellation if any of the above-mentioned materials are placed into the /waste receptacles.

Name of Authorized Business Representative
(Print or type)

Title of Authorized Business Representative
(Print or type)

Signature of Authorized Business Representative

Date

Please contact Carrboro Public Works at 919-918-7425 or pworks@carrboronc.gov with any questions or concerns regarding this Service Agreement.

FOR OFFICE USE ONLY	
Collection Service Day(s):	
<input type="checkbox"/> Monday <input type="checkbox"/> Tuesday <input type="checkbox"/> Wednesday <input type="checkbox"/> Thursday <input type="checkbox"/> Friday	
Service Start Date: _____	Service End Date: _____
_____ Solid Waste Supervisor Authorization	_____ Date

Appendix I - Article III Storage and Collection of Solid Wastes

Section 11-16 Responsibility for Providing Adequate Solid Waste Receptacles

(a) The owner of every premises shall bear the ultimate responsibility for providing adequate solid waste receptacles to store the solid wastes that are typically generated by activities taking place on those premises pending removal (by Town crews or otherwise).

(b) Every premises shall be served either by one or more mobile containers (described in subsection 11-17(d)) or by one or more dumpsters. The Town shall assist the owners of premises in fulfilling the obligation set forth in subsection. In addition, the Town may make the mobile containers available without charge under the circumstances and according to the regulations set forth in Section 11-21. All persons shall be free to acquire necessary dumpsters or mobile containers from sources other than the Town, so long as such dumpsters or mobile containers are compatible with Town collection equipment and otherwise comply with the terms of this article. Persons exercising this option are urged to check with the Public Works Director concerning the compatibility with Town collection equipment before purchasing mobile containers. The Town will not pick up or otherwise be responsible for collection of solid wastes stored in dumpsters, roll-off containers, or other solid wastes storage containers that are not compatible with Town collection equipment.

Section 11-17 Size, Number, and Type of Solid Waste Receptacles Required

(a) Subject to the provisions of this section, and whenever possible after consultation with the owner of the premises concerned, the Public Works Director shall determine the size, number, and type of solid waste receptacles (mobile containers or dumpsters) that must be provided for all premises in accordance with Section 11-16. In making this determination, the Public Works Director shall consider the type of activities on each premises and the 11-11 amount of solid wastes likely to be generated by those activities, as well as the welfare of the occupants and neighbors of those premises and the Town's need to facilitate collection and minimize the cost of this service.

(b) Unless otherwise determined by the Public Works Director for good cause shown, when five or more dwelling units are located on a single lot, the owner of the premises shall provide one or more dumpsters so that the following criteria relating to capacity are satisfied:

- (1) Two cubic yards of storage capacity are provided for every eight (8) dwelling units or fraction thereof.
- (2) If more than one dumpster is required, the owner shall provide the smallest number of dumpsters capable of satisfying the requirements stated in subdivision one of this subsection.

(c) Unless otherwise determined by the Public Works Director for good cause shown, whenever any nonresidential premises requires more than three of the containers described in subsection(d) to satisfy the requirement stated in subsection 11-16(a) or whenever any residential premises requires more than five such containers to satisfy this requirement, one or more dumpsters of an appropriate size will be required. As provided in subsection 11-16(b), all dumpsters must be compatible with Town collection equipment.

(d) Unless otherwise determined by the Public Works Director for good cause shown, the owners of all premises not required to be served by dumpsters shall provide at least one, eighty-five-gallon capacity mobile container made of heavy-duty plastic, rubber, or their material resistant to rust, corrosion, or rapid deterioration. Each

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container shall be water tight and provided with a tight-fitting cover. As indicated in subsection 11-16(b), each container must be compatible with Town collection equipment.

(e) If any dumpster or mobile container deteriorates to such an extent that, in the judgment of the Public Works Director, it no longer adequately serves its intended function, the Public Works Director shall so inform the owner of the premises involved and the owner shall either have the dumpster or mobile container repaired to the reasonable satisfaction of the Public Works Director or replaced.

Section 11-18 Storage and Collection Practices; Premises Served by Dumpsters

(a) All dumpsters serviced by the Town shall contain a sign permanently visible to those using the dumpster, stating that no recyclable corrugated cardboard or aluminum cans may be placed in the dumpster.

(b) With respect to premises served by dumpsters: 11-12

(1) The location of dumpsters shall be determined by the Public Works Director and, whenever possible, this determination shall be made after consultation with the owner of the premises concerned. In making this determination, the Public Works Director shall consider the welfare of the occupants of the premises, neighbors and passersby, and the Town's need to facilitate collection and minimize the cost of service.

(2) Solid wastes shall be collected from the dumpsters by the Town where the dumpsters are located by the Public Works Director.

(3) The Public Works Director may require that screening be provided around dumpsters if the Public Works Director determines that such screening is necessary to prevent solid wastes from being scattered about the site or transported onto neighboring properties or if the location of the dumpsters is such that, in the absence of screening, the dumpsters would present an offensive appearance or cause offensive odors to be transmitted to occupants of the site, neighboring properties or passersby by:

- a. Being severely rusted;
- b. Having functioning parts either missing or not in workable condition;
- c. Being in disrepair to the extent that solid waste contents are spilled out when a dumpster is serviced by the collection vehicle;
- d. Having solid wastes routinely around the dumpster for whatever reason;
- e. Having the doors routinely left open;
- f. Having a poster or posters attached to it;
- g. Having a message painted on the dumpster in an unorganized form; for example, "No parking in front of dumpster" should be placed with a stencil;
- h. Having the paint severely chipped, faded, or otherwise worn off; or
- i. Being located within 45 feet of an existing residential structure on adjoining property.

(4) All solid wastes shall be stored in dumpsters pending collection by the Town. Solid wastes not placed in dumpsters will be collected by the Town in accordance with Section 11-20. 11-13

(5) All dumpsters shall be cleaned periodically to minimize offensive odors, and the tops or openings to all dumpsters shall be kept securely fastened at all times pending collection.

(6) No person may place within any dumpster any solid waste without the permission of the owner or occupant of the premises on which the dumpster is located.

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(7) No person may place within any dumpster any solid waste that may not be placed for collection within mobile containers, as specified in Section 11-19.

(8) No person may place within any dumpster serviced by the Town any recyclable corrugated cardboard. For purposes of this subsection, corrugated cardboard means cardboard that has three layers, including any inner wavy layer, and is the type generally used for most boxes, and recyclable corrugated cardboard means cardboard that is not waxed and is not contaminated with other materials (e.g., pizza boxes with food and oil).

Section 11-19 Storage and Collection Practices: Premises Not Served by Dumpsters

(a) The provisions of this section shall apply to premises not served by dumpsters.

(b) Except as otherwise provided in this section, all solid wastes may be stored, pending collection by the Town, only in the mobile containers described in subsection 11-17(d), and the top of such containers shall at all times be kept securely fastened. Such mobile containers shall be kept between scheduled pickups either within a completely enclosed substantial structure such as a house, garage, or shed, or:

(1) If a lot has frontage on only one street, then such mobile containers shall be located behind the building line of the side of the principal building on that lot that faces the street;

(2) If a lot is a corner lot, then such mobile containers shall be located behind the building line of the side of the principal building on that lot that faces the street;

(3) If a lot has frontage on two streets that are more or less parallel, then such mobile containers shall be located behind the building line of the front of the principal building on that lot but (if possible) not closer than forty-five feet to the center line of the street that runs along the rear of such lot. If mobile containers stored behind the front building line must be located within forty-five feet of the center line of the street that runs along the rear of such lot, then such mobile containers shall be located along the side of the principal building.

(c) Mobile containers shall be placed adjacent to the street (on the street side of any drainage ditch or swale) for collection on the scheduled collection day or after dark on the preceding 11-14 day. After collection, all solid waste receptacles and all uncollected solid wastes shall be removed to a storage location that complies with subsection (b) of this section by 6:00 a.m. on the day following the collection day.

(d) If the Public Works Director determines that, because of the physical infirmity of the occupant of any premises, the occupant cannot without severe hardship transport the solid wastes from the storage location required by subsection (b) of this section to the collection point required by subsection (c) of this section, the Public Works Director may do one of the following:

(1) Authorize the occupant to store solid wastes at or near the pickup location between scheduled pickups;
or

(2) Provide rear yard pickup service.

(e) Containers other than those described in Section 11-17(d) will be treated as solid wastes and collected by the Town. However, except as otherwise provided in this article, the Town reserves the right to refuse to collect solid wastes not placed in the approved containers.

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(f) No person may cause, suffer, or permit any garbage can or solid waste receptacles other than described in Subsection 11-17(d) to be stored in any location that does not comply with the provisions of subsection (b) of this section dealing with the storage location of mobile containers.

(g) The Public Works Department provides yard waste collection services to residential properties, as described in the Town's residential solid waste brochure available at the Public Works Department or on the Town's website. Yard waste may be placed in the mobile containers specifically designated for yard waste only or placed adjacent to the street (on the street side of any drainage ditch or swale) so they may be easily handled by the collector. Yard waste (as defined in subsection 11-1(12)) may not be placed in bags or household trash mobile containers described in Subsection 11-17(d) for collection by the Town. Household trash and other refuse may not be placed in mobile containers specifically designated for yard waste only.

(h) Extra trash will be collected by the Town according to a schedule designated by the Public Works Director in accordance with Subsection 11-23(a), if placed adjacent to the street (on the street side of any drainage ditch or swale) so that it may be easily handled by the collector. Extra trash (other than yard waste) may be stored pending collection only in a location where a mobile container could be stored under subsection (6) of this section.

(i) In addition to the items specified in Subsections 11-19 (g) & (h), the following items may not be placed within the mobile containers described in Subsection 11-17(d);

- (1) Any liquid waste. Solidified grease is permissible. 11-15
- (2) Hot ashes or hot coals;
- (3) White goods;
- (4) Aluminum cans;
- (5) Animal carcasses;
- (6) Recyclable corrugated cardboard (as defined in Section 11-18(8));
- (7) Recyclable rigid plastic containers, including beverage containers that have a neck smaller than the body of the container and that accept a screw top, snap cap, or other closure. This prohibition shall not apply to rigid plastic containers that are used in the sale or distribution of motor oil, or that have a capacity of less than eight fluid ounces or more than five gallons;
- (8) As provided by G.S. 18B-1006.1, empty bottles and cans resulting from a business that serves alcohol pursuant to an ABC permit, that are required to be recycled by the permittee;
- (9) Building materials, including but not limited to such items as lumber, shingles, bricks, sheetrock, insulation, wooden pallets, etc.;
- (10) Paint, gasoline, diesel fuel, heating oil, kerosene, transmission fluid, gear oil, brake fluid, antifreeze, flammable liquids, solvents, or other liquids containing hazardous chemicals;
- (11) Motor oil or motor oil filters;
- (12) Lead Acid Batteries;
- (13) Whole scrap tires, including all whole pneumatic rubber covering;
- (14) Oyster shells;
- (15) Asbestos;
- (16) Computer equipment as defined in GS130A-309.131, and includes, any desktop computer, notebook computer (also referred to as a laptop computer), monitor or video display unit for a computer system and the keyboard, mice, other peripheral equipment, and a printing device such as a printer, a scanner, a combination print-scan-fax machine, or other device designed to produce hard paper copies from a computer;
- (17) Television as defined in GS130A-309.131. 11-16

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(j) The Town will collect the following items listed above as part of its Special Collections as provided in Subsection 11-20: white goods; animal carcasses. Residents are encouraged to utilize the recycling services provided by Orange County to dispose of the other items listed in Subsection 11-19(j).

Section 11-20 Special Collections

Solid wastes that are too bulky or too heavy or too cumbersome to be collected by the Town as part of its regular collection service, including but not limited to appliances and yard wastes described in subsection 11-19(g)(3), may be collected by the Town pursuant to a request made to the Public Works Director and payment of a fee for this service. The fee will be determined by the Public Works Department, based upon the nature and amount of the materials to be collected and the estimated time required to perform the service, but in all cases a fee of at least \$5.00 shall be charged. This fee must be paid in advance of the service. The Town reserves the right to refuse any request made pursuant to this section, and failure of the Town to provide this service shall not relieve any person of any of the obligations imposed by this chapter.

Section 11-21 Town Assistance in Providing Mobile Containers

(a) The Town shall provide to all premises that receive (or are entitled to receive) solid waste collection service from the Town on the date (September 23, 1980) this article became effective (except those premises required to be served by dumpsters in accordance with Section 11-17), and without charge to the owners of such premises, the following number of mobile containers described in subsection 11-17(d):

(1) For residential premises, one mobile container per dwelling unit.

(2) For non-residential premises, the number of mobile containers deemed necessary by the Public Works Director in accordance with Section 11-17.

(b) To assist persons who desire mobile containers in addition to or as replacements for containers distributed in accordance with subsection (a), as well as persons who occupy premises that did not receive trash collection service from the Town on the effective date of this article, the Town shall keep an inventory of mobile containers and make such containers available at cost to those who wish to purchase them. In cases where the purchase of such containers poses a severe financial hardship, the Town may provide an installment purchase option whereby a person may pay the purchase price over a period not in excess of twelve months.

(c) The Public Works Department may assist persons who own mobile containers to repair such containers if they are reparable and may provide spare parts. No charge shall be made for any labor involved in this service.

Section 11-22 Appeals of Discretionary Determinations

(a) Subject to subsection (b), whenever this article authorizes the Public Works Director to make a discretionary determination, all persons affected by the determination shall comply with it within fifteen days after receiving written notice of the determination.

(b) Any person who receives a written determination in accordance with section (a) may appeal that determination to the Town Manager by filing a written notice of appeal within fifteen days after receiving such written determination. An appeal stays any further enforcement until the appeal is disposed of in accordance with this section.

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(c) The Town Manager shall hear the appeal in any manner that fairly gives the appellant and the Public Works Director an opportunity to present their respective sides of the matter at issue. The appeal shall be heard and decided as expeditiously as possible and the Town Manager shall inform the appellant in writing of the decision.

(d) The Town Manager may refer the appeal to the public works committee of the Town Council to obtain the committee's recommendation on the appeal. (e) If an appeal is taken as provided in subsection (a), and a decision is entered and delivered as provided in subsection (c), then all persons shall comply with that decision within ten days after receipt of notice of such decision.

Section 11-23 Miscellaneous

(a) Collection routes and schedules. The Public Works Director shall establish collection routes and schedules and may alter these routes and schedules from time to time. A copy of the current routes and schedules shall be kept on file in the office of the Public Works Director. Notice of any changes in routes or schedules shall be published in the local newspaper at least ten days before the changes are to become effective.

(b) No person may damage, displace, or otherwise interfere with solid waste receptacles or solid wastes stored or prepared for collection except with the consent of the owner, lessee, or occupant of the premises where those receptacles or solid wastes are located.

(c) To assist the Town in the enforcement of this article the owner of any premises that is occupied by another shall provide to the Town upon request the name of such lessee or occupant.

(d) In addition to other enforcement remedies set forth in Article V of this chapter, the Town may refuse to provide collection service to any premises where violations of this article exist. Without limiting the generality of the foregoing, the Town may refuse to service any dumpster or mobile container that contains wastes that are not permitted to be stored therein.

Section 11-24 Recycling

(a) The Town strongly encourages recycling efforts. Recycling services and roll-out containers are provided by Orange County.

(b) Recycling containers, provided by Orange County, shall be stored and placed for collection in accordance with the same requirements applicable to mobile containers (see subsection 11-19(b)).

(c) Only those materials that are acceptable for recycling, as determined by Orange County, shall be placed within the recycling containers.

Section 11-25 Reserved