

COVID-19 Community Resource List

FOOD

Chapel Hill Carrboro City Schools (CHCCS) is distributing meals to children, ages 0-18, to over 20 sites in the school district.

Inter-Faith Council (IFC) serves hot meals daily (lunch daily, dinner Monday – Friday) and has a food pantry available.

Meals on Wheels delivers meals and food boxes to older adults once a week.

Orange County Senior Centers Providing to go meals to seniors. Call 919-942-9559 for more information.

PORCH provides food and grocery gift cards to families in need.

RENA Community Center provides food to families twice a month on Fridays.

Table delivers bags of healthy non-perishables and fresh food to families with children in the Chapel Hill Carrboro City School (CHCCS) system.

Food Bank of Central & Eastern North Carolina provides food to residents throughout the region. Their food finder link provides information on food distribution sites and times. <https://foodbankcenc.org/find-help/food-finder/>

HEALTH RESOURCES

Orange County Health Department: Refer to their **COVID-19 webpage** or call 919-245-6111 for up-to date information. Spanish language and other languages are available.

Testing for COVID-19: Refer to the NC Department of Health and Human Services for guidance on testing.

Multilingual Resources about COVID-19: For residents who speak languages other than English.

Hope Line: Older adults can call 1-866-578-4673 or 1-866-578-HOPE if they're experiencing isolation from social distancing.

Disaster Distress Helpline: The **CDC** recommends calling the Substance Abuse and Mental Health Services Administrations (SAMHSA's) Disaster Distress Helpline at 1-800-985-5990 or text TalkWithUs to 66746.

Compass Center for Women and Families: The Compass Center is closed to outside visitors. The 24 hour domestic violence line is open: 919-929-7122. Their business line is open 9:00 a.m. - 5:00 p.m. Monday through Friday: 919-968-4610. For the Diaper Bank, contact OC DSS, 919-245-2800.

Orange County Rape Crisis Center: Their 24 hour helpline is available: 919-967-7273 (phone) or 919-504-5211 (text). Hospital accompaniment is being provided via video chat.

Cardinal Innovations: provides links to virtual substance use recovery support meetings.

Mental Health 24 Hour Crisis Line: Cardinal Innovations also provides a 24/7 for crisis or referral hot-line at 1-800-939-5911.

Aging Help Line: For any aging related issue, call 919-968-2087, Monday-Friday, 9:00 am-4:00 pm.

Piedmont Health: Providing telemedicine clinic hours.



These resources were compiled from community partners. We'll update this list regularly. For more COVID-19 information, visit <http://townofcarrboro.org/2369/Coronavirus-COVID-19-Information>

COVID-19 Community Resource List

EMPLOYMENT AND SMALL BUSINESS ASSISTANCE

Unemployment Assistance: On March 17, Governor Cooper announced that barriers to state unemployment benefits have been removed for workers of businesses impacted by COVID-19, including:

- o Eliminating the one-week waiting period
- o Allowing individuals to receive unemployment benefits without being required to actively look for new jobs
- o Employees who lose their jobs and those who have reduced hours due to COVID-19
- o Removing the requirement that individuals must have in-person interviews prior to qualifying for benefits. This initial intake can now be done remotely, either by phone or online.
- o Employers will not be required to help pay for their former workers' unemployment benefits

Child Care Services Association: The COVID-19 Relief Fund to help families and child care programs in North Carolina with urgent and long-term expenses during the COVID-19 pandemic, including paying for childcare.

Orange County Arts Commission: Provides funding assistance for artists and organizations who have been impacted by COVID-19.

Carrboro Small Business and Nonprofit Loan/Grant COVID-19 Emergency Fund: Provides assistance to Carrboro based businesses and non-profits that serve Carrboro with short term payroll and other recurring expenses during the State/Town declared COVID 19 Emergency in order to maintain employees.

Carrboro United Local Food Hub: To assist Carrboro and Chapel Hill's suffering food service economy, Carrboro United serves as a central food hub for local restaurants and farms for the duration of the Covid-19 outbreak.

Small Business Administration Loan Program: Provides low-interest loans for small businesses and nonprofits who have been severely impacted by COVID-19.

The Chamber for a Greater Chapel Hill-Carrboro: Has a real time question and answer portal for local business owners.

UTILITIES

Internet and Cellphone Carriers: Contact your company to view their COVID-19 policies. Many are temporarily waiving fees or offering other services to assist those affected by COVID-19.

OWASA: OWASA has temporarily suspended all disconnects for non-payment of bills.

Duke Energy: Duke Energy will not disconnect any customer's service for non-payment. The company will continue to read meters and send bills. Customers should pay what they can to avoid building up a large balance.

Dominion Energy: Dominion Energy will not disconnect any customer's service for non-payment. They also offer short term payment extensions and long term payment assistance.

Piedmont Electric: Piedmont Electric will not disconnect any customer's service for non-payment.



These resources were compiled from community partners. We'll update this list regularly. For more COVID-19 information, visit

<http://townofcarrboro.org/2369/Coronavirus-COVID-19-Information>

COVID-19 Community Resource List

HOMELESSNESS AND HOUSING

Orange County Partnership to End Homelessness: Call the housing hotline if you are at risk of homelessness 919-245-2655, available noon-4pm, Monday-Friday. Overnights, Thursday-Sunday, midnight-6am. OCPEH [Resource Guide](#).

Orange County Housing and Community Development: Listings housing resources in multiple languages. Call 919-245-4331 Email HousingHelp@orangecountync.gov

Interfaith Council (IFC): Operates homeless shelters and assists with emergency funds, 919-967-1086. For rental assistance schedule an appointment by calling 919-929-6380 x19 9 a.m. to 5 p.m.

Orange County Department of Social Services: Call 919-245-2800 for assistance in locating housing and assistance funds.

NC Judicial Branch: Eviction proceedings have been postponed through the court system during the COVID-19 pandemic.

Town of Carrboro: The Town provides assistance with rent, security deposits and utility connection fees for low-income residents who find or have housing in Carrboro. For more information, please call 919-918-7321 or email amvanaman@townofcarrboro.org.

Central Piedmont Community Action: Provides assistance with housing (deposits and first month's rent), training expenses, employment expenses, transportation, child care, past due rent/utilities, healthcare expenses, gas for vehicles and groceries.

Community Empowerment Fund: Accepting phone calls for assistance between 11:00am-2:00 pm, Monday-Friday at 919-200-0233. Also maintains and updates a COVID-19 resource list: tinyurl.com/chcovid19resources

NEW! To find resources closest to you, any day of the week, search NCCOVIDSUPPORT.ORG

NEW! To find meals for your child **Text FOODNC to 877-877**. Enter your address to get a text with nearby sites offering free meals.



These resources were compiled from community partners. We'll update this list regularly. For more COVID-19 information, visit <http://townofcarrboro.org/2369/Coronavirus-COVID-19-Information>