

# TRANSPORTATION

## PURPOSE

The Transportation Cost Center is used to account for expenditures associated with the partnership with the Town of Chapel Hill and the University of North Carolina for the provision of public transportation services throughout the Chapel Hill, Carrboro, and UNC community.

## GOALS

- Improve quality of public transportation service.
- Improve level of public transportation service.
- Improve access to public transportation.

## SERVICES PROVIDED & ACTIVITIES

- Fixed route transit encompasses all regular bus service to Carrboro residents.
- EZ Rider is a special demand-response service using lift-equipped vehicles to transport individuals with mobility limitations that prevent them from using regular fixed route buses.
- Tar Heel Express is a special service for UNC home basketball and football games.
- Bike-on-bus allows transit riders to put their bicycle on the front of any bus.

## PREVIOUS YEAR ACCOMPLISHMENTS

Chapel Hill Transit overall:

- Service area of approximately 62 square miles.
- Statistics for calendar year 2019 are provided in the table below.

<b>Service Consumption FY2019</b>	<b>Fixed Route</b>	<b>Demand Response</b>
Annual Passenger Miles	11,760,560	312,514
Annual Unlinked Trips	6,573,363	68,200
Average Weekday Unlinked Trips *	26,226	
Average Saturday Unlinked Trips *	2,752	
Average Sunday Unlinked Trips *	1,582	
<b>Service Supplied</b>	<b>Fixed Route</b>	<b>Demand Response</b>
Annual Vehicle Revenue Miles	1,790,736	335,799
Annual Vehicle Revenue Hours	162,690	28,637
Vehicles Operated in Maximum Service	87	14
Vehicles Available for Maximum Service	94	18

Source: National Transit Database, FY2019

\*Fixed Route and Demand Response combined for average daily unlinked trips

- In FY2019, the total system ridership was 6.64 million, which was a 0.75 percent increase from FY2018.
- Most recent surveying, completed in 2018, found that 89% of riders surveyed rate the overall quality of Chapel Hill Transit as either excellent or good.

**UPCOMING FISCAL YEAR OBJECTIVES**

- Work with Chapel Hill Transit to more effectively manage current level of public transportation service, including shelters at bus stops, in Carrboro.
- Work with Chapel Hill Transit to extend service into areas of Carrboro that are currently not served by fixed route service or to provide expanded service on weekends as described in the Chapel Hill Transit Short Range Transit Plan.
- Work with Chapel Hill Transit, GoTriangle, and Orange County jurisdictions on the update to the Orange County Transit Plan and planning for transit investments in the county, including service extensions to or within Carrboro.

**PERFORMANCE MEASURES**

	<b>FY 2018-19 ACTUAL</b>	<b>FY 2019-20 ACTUAL</b>	<b>FY 2020-21 ESTIMATED</b>	<b>FY 2021-22 PROJECTED</b>
Average Daily Ridership (Boarding)	3,593	3,650	3,200	3,600
Average Daily Ridership (Alighting)	3,339	3,390	3,010	3,300

**BUDGET SUMMARY - TRANSPORTATION**

	<b>2019-20 Actual</b>	<b>2020-21 Adopted Budget</b>	<b>2021-22 Adopted Budget</b>	<b>Pct Change</b>
<b>Operating</b>	1,835,146	1,946,000	1,928,168	-0.9%
<b>Capital Outlay</b>	-	83,600	83,600	0.0%
<b>TOTAL</b>	<b>\$1,835,146</b>	<b>\$2,029,600</b>	<b>\$ 2,011,768</b>	<b>-0.9%</b>
<b>General Revenues</b>	1,768,597	1,959,600	1,943,768	-0.8%
<b>Department Revenues</b>	66,549	70,000	68,000	-2.9%

**CHANGES IN BUDGET FROM PRIOR YEAR ADOPTED BUDGET:**

The Chapel Hill Transit agreement for FY21 totals \$1,872,008.